

**Special Service Campaign 60G**  
**2001 Through Early 2002 ECHO Crankshaft Position Sensor**  
**Safety Recall Notice**

Dear Toyota Customer:

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Toyota has decided that a defect, which relates to motor vehicle safety, exists in certain 2001 through early 2002 model year ECHO vehicles.

**What is the problem?**

In certain 2001 through early 2002 model year ECHO vehicles, the connector for the Crankshaft Position Sensor may become disconnected. In the worst case, if the Crankshaft Position Sensor becomes disconnected while the vehicle is being driven, the engine will stall and will be unable to restart, thus increasing the possibility of a crash.

**What is the cause?**

Due to improper molding of the resin body of the Crankshaft Position Sensor, engine oil may penetrate the seal and enter the connector. In addition, the shape of the locking tab to secure the sensor's wire-harness connector may be improper. In this condition, the oil may expand due to heat from the engine and deform the connector, as well as create pressure on the locking tab causing the Crankshaft Position Sensor to become disconnected.

**What will Toyota do?**

Any Toyota dealer will replace the Crankshaft Position Sensor with an improved one at **NO CHARGE** to you.

**What should you do?**

***This is an important Safety Recall***

Please contact your authorized Toyota dealer to make an appointment to replace the Crankshaft Position Sensor with an improved one as soon as possible. The repair will take approximately half an hour. However, depending upon the dealer's work schedule, it may be necessary to make your vehicle available for a longer period of time.

**We request that you present this notice to the dealer at the time of your service appointment.**

If you no longer own the vehicle, please indicate so on the enclosed postage-paid form, providing us with the name and address of the new owner.

**What if you have other questions?**

***Your local Toyota dealer will be more than happy to answer any of your questions and set up an appointment to perform the repair.*** If you require further assistance, you may contact the Toyota Customer Experience Center at 1-888-270-9371 Monday through Friday, 5:00 am to 9:30 pm, Saturday and Sunday 7:00 am through 3:00 pm Pacific Standard Time.

**What if you have previously paid for the replacement of the Crankshaft Position Sensor for this specific condition?**

If you have previously paid for the replacement of the Crankshaft Position Sensor for this specific condition **prior** to receiving this letter, please mail a copy of your repair order, proof-of-payment, and proof-of-ownership to the following address for reimbursement consideration.

Toyota Motor Sales, U.S.A., Inc.

Customer Experience, WC10  
19001 South Western Avenue  
Torrance, CA 90509

Include your name, address, and telephone number(s) in your request. Please allow 4 to 6 weeks to review your request.

If you believe that the dealer or Toyota has failed or is unable to remedy the defect within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street S.W., Washington, D.C. 20590, or call the toll free Vehicle Safety Hot Line at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.safercar.gov>.

If you are a vehicle lessor, Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We have sent this notice in the interest of your continued satisfaction with our products, and we sincerely regret any inconvenience this condition may have caused you.

Thank you for driving a Toyota.

Sincerely,

TOYOTA MOTOR SALES, U.S.A., INC.

EXAMPLE

**Special Service Campaign 60G  
2001 Through Early 2002 Prius Crankshaft Position Sensor  
Safety Recall Notice**

Dear Toyota Customer:

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Toyota has decided that a defect, which relates to motor vehicle safety, exists in certain 2001 through early 2002 model year Prius vehicles.

**What is the problem?**

In certain 2001 through early 2002 model year Prius vehicles, the connector for the Crankshaft Position Sensor may become disconnected. In the worst case, if the Crankshaft Position Sensor becomes disconnected while the vehicle is being driven, the engine will stall and will be unable to restart, thus increasing the possibility of a crash.

**What is the cause?**

Due to improper molding of the resin body of the Crankshaft Position Sensor, engine oil may penetrate the seal and enter the connector. In addition, the shape of the locking tab to secure the sensor's wire-harness connector may be improper. In this condition, the oil may expand due to heat from the engine and deform the connector, as well as create pressure on the locking tab causing the Crankshaft Position Sensor to become disconnected.

**What will Toyota do?**

Any Toyota dealer will replace the Crankshaft Position Sensor with an improved one at **NO CHARGE** to you.

**What should you do?**

***This is an important Safety Recall***

Please contact your authorized Toyota dealer to make an appointment to replace the Crankshaft Position Sensor with an improved one as soon as possible. The repair will take approximately half an hour. However, depending upon the dealer's work schedule, it may be necessary to make your vehicle available for a longer period of time.

**We request that you present this notice to the dealer at the time of your service appointment.**

If you no longer own the vehicle, please indicate so on the enclosed postage-paid form, providing us with the name and address of the new owner.

**What if you have other questions?**

***Your local Toyota dealer will be more than happy to answer any of your questions and set up an appointment to perform the repair.*** If you require further assistance, you may contact the Toyota Customer Experience Center at 1-888-270-9371 Monday through Friday, 5:00 am to 9:30 pm, Saturday and Sunday 7:00 am through 3:00 pm Pacific Standard Time.

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