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August 14, 2006

SUBJECT: SAFETY RECALL OF CARRIER DEFROSTER SPEED CONTROLLERS

Ref.: **NHTSA # 06V-241**
TRANSPORT CANADA # 06-173
MCI Service Bulletins 258B and 271B

Attention Owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Motor Coach Industries, Inc. ("MCI") has decided that a defect which relates to motor vehicle safety may exist in certain MCI E, J, and D model coaches with Carrier defroster speed controllers. On coaches equipped with a slide switch to control the defroster blower speed, there is a speed controller for each of the two defroster fan motors. A defect may exist in the Carrier speed controllers such that the speed controller may fail and cause the fan motor to operate continuously in the "HIGH" speed mode, and the Carrier slide switch may fail to reduce or otherwise control the fan motor speed. As a result, the speed controller may overheat and result in a thermal event, (ie. smoke, fire).

The MCI coach models that may be affected by this defect are the following:

- E model with the following VIN's (inclusive): 62032-62075, 61777-61988, 61990, 61992-62075, 62096-62116, 62118-62266, 62273-62323, 62326-62351, 62354-62481, 62513-62779.
- J model with the following VIN's (inclusive): 61611-61775, 61777-61988, 61990, 61992-62075, 62096-62116, 62118-62266, 62273-62323, 62326-62351, 62354-62481, 62513-62779.
- D4000 and D4500 models (formerly D3 and DL3) with the following VIN's (inclusive): 55113, 55156-55161, 55163-55198, 55200-55202, 55204-55207, 55280-55329, 55358, 55574-55576, 55607-55637, 55639, 55686-55689, 55763, 55932-55937, 56186, 56208-56219, 56222-56262, 56298-56311, 56330-56350, 56352-56364, 56374-56378, 56428, 56452, 56455, 56479-56491, 56497-56521, 56530-56537, 56541-56553, 56591-56598, 56600-56661, 56663-56707, 56710-56713, 56795, 56818-56892, 56906-56925, 56944-57000, 57002-57004, 57006-57008, 57010-57012, 57014-57015, 57017, 57020, 57022, 57055, 57061-57063, 57067-57069, 57072-57145, 57192, 57219-57225, 57238-57242, 57244-57252, and 57289-57328.

MCI is instituting a field change program to replace the Carrier defroster speed controllers in all of the coaches listed above. MCI Service Bulletin 258B describes the procedures for properly replacing the Carrier defroster speed controllers in the E and J series coaches. MCI Service Bulletin 271B describes the procedures for properly replacing the Carrier defroster speed controllers in the D series coaches.

In the interim, in the event an operator experiences the defroster fan motor(s) going to high speed without being controlled by the slide switch, **the coach should be stopped as quickly as it is safe to do so, and the power to the defroster motors should be disconnected following the outlined steps listed below:**

- 1- Immediately shut down the coach.
- 2- Position the main power disconnect switch to the OFF position.

NOTE: The coach cannot be re-started without:

- 1- Removing the cover of the circuit breaker panel in battery compartment.
- 2- Removing the power cable from the 40 amp circuit breaker labeled "Driver's Defroster".

In the event that the defroster fan motor(s) is (are) disconnected, the coach should not be driven in adverse conditions that might result in the windshield becoming fogged or otherwise unobstructed. In such event the coach must be placed out of service until the speed controllers have been replaced.

MCI records indicate that you are the owner or operator of the following unit(s) affected by this Safety Recall:

«unit_number»

MCI will furnish the parts required for the speed controller replacements at no charge to you. MCI estimates that it will take approximately 1.5 hours to perform the required work on the E and J series coaches, and .5 hour on the D series coaches, as described in the enclosed a copy of Service Bulletins 258B or 271B. Upon completion of the retrofit to the unit(s) listed above and MCI's receipt of the replaced modules and a completed Warranty Claim Form, MCI will credit the appropriate labor allowance amount to your MCI parts account. Submittal of MCI Warranty Claim Forms may be completed on MCI's website at <http://fleetsupportiw.mcicoach.com/iwarranty/signon> (click on Customer Care System), or a photocopy of the Warranty Claim Form found in the Warranty Manual can be mailed / faxed to the MCI Warranty Department. Please refer to your OWNER LIMITED WARRANTY MANUAL for more detailed information. Customers may submit only one (1) MCI Warranty Claim Form per coach for this Field Change Program.

ONLY 1 CLAIM CAN BE CHARGED AGAINST THE COACH VIN NUMBER.

If you have any questions about this recall campaign, you may contact the MCI Customer Service Line at 1-800-241-2947.

After contacting MCI Customer Service, if you are still unable to have the safety defect remedied without charge and within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, S.W., Washington, D.C. 20590, or call the toll-free Vehicle Safety Hotline at 1-888-327-4236; (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

If you had the retrofit work done before you received this letter, you may be eligible to receive reimbursement from MCI for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information, contact the MCI Customer Service Line at 1-800-241-2947.

If you are the lessor of this vehicle, Federal law requires that you forward this notice to the lessee within ten days of your receipt of this notice.

If you have sold or otherwise transferred the vehicle(s) identified above, please contact MCI Customer Service Line at 1-800-241-2947 with all of the information you have regarding the current owner/operator of the vehicle(s), so that we can ensure that the vehicles are corrected.

Motor Coach Industries apologizes for any inconvenience this may cause, but urges you to implement the Field Change Program as soon as possible.

Sincerely,

Motor Coach Industries
Warranty Department

Enclosure: Service Bulletin 258B or 271B