

**EARLY 2007 MODEL YEAR FJ CRUISER VEHICLES EQUIPPED WITH BRIDGESTONE DUELER H/T
P265/70R17 113S OR DUNLOP GRANDTREK AT20 P265/70R17 113S TIRES
SAFETY RECALL NOTICE**

[Customer Name]
[Customer Address]
[City], [ST] [Zip Code]

Re: [VIN]

Dear Toyota Customer:

Recently, you received a Safety Recall Notice from Toyota regarding your 2007 MY FJ Cruiser tires (copy of original owner letter enclosed).

Our records indicate that you brought your vehicle into a Toyota dealership for 60D tire Safety Recall inspection. Unfortunately, Toyota has discovered that the technical instructions provided to the dealership contained an error and your tires may not have been replaced as required by this campaign.

We greatly apologize for Toyota's error and request your assistance in bringing your vehicle to the nearest Toyota dealership to have your tires (including the spare tire) replaced, provided they are the factory-equipped ***Bridgestone Dueler H/T P265/70R17 113S or Dunlop Grandtrek AT20 P265/70R17 113S tires.***

Please find a small token of our appreciation of your time enclosed with this letter.

Again, Toyota is truly sorry for our mistake and the inconvenience it has caused you.

Thank you for driving a Toyota.

Sincerely,

TOYOTA MOTOR SALES, U.S.A., INC.

**EARLY 2007 MODEL YEAR FJ CRUISER VEHICLES EQUIPPED WITH BRIDGESTONE DUELER H/T
P265/70R17 113S OR DUNLOP GRANDTREK AT20 P265/70R17 113S TIRES
SAFETY RECALL NOTICE**

Dear Toyota Customer:

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Toyota has decided that a defect, which relates to motor vehicle safety, exists in certain early 2007 Model Year FJ Cruiser vehicles equipped with either Bridgestone Dueler H/T P265/70R17 113S or Dunlop Grandtrek AT20 P265/70R17 113S tires.

What is the problem?

During the tire-to-wheel assembly process for the early 2007 Model Year FJ Cruiser vehicles equipped with either Bridgestone Dueler H/T P265/70R17 113S or Dunlop Grandtrek AT20 P265/70R17 113S tires, there is a possibility that the inner bead of the tire may have been damaged. If the bead is damaged, a bulge may develop on the sidewall of the tire and/or air may leak from the area of the damaged bead. In the worst case, if the tire loses air pressure it may lead to a loss of vehicle control and increase the possibility of a crash.

What will Toyota do?

Any Toyota dealer will replace all five tires with new ones at **NO CHARGE** to you, including the spare tire, provided they are the involved Bridgestone Dueler H/T P265/70R17 113S or the Dunlop Grandtrek P265/70R17.

What should you do?

Please contact your authorized Toyota dealer to make an appointment as soon as possible. The repair will take approximately two hours. However, depending upon the dealer's work schedule, it may be necessary to make your vehicle available for a longer period of time. As this is not a tire manufacturer recall, please bring your vehicle to your authorized Toyota dealer.

We request that you present this notice to the dealer at the time of your service appointment.

If you no longer own the vehicle, please indicate so on the enclosed postage-paid form, providing us with the name and address of the new owner.

What if you have other questions?

Your local Toyota dealer will be more than happy to answer any of your questions and set up an appointment to perform the recall. If you require further assistance, you may contact the Toyota Customer Experience Center at 1-888-270-9371 Monday through Friday, 5:00 am to 9:30 pm, Saturday and Sunday 7:00 am through 3:00 pm Pacific Standard Time.

What if you have previously paid for the replacement of either the Bridgestone Dueler H/T P265/70R17 113S or the Dunlop Grandtrek AT20 P265/70R17 113S tires for this specific condition?

If you have previously paid for the replacement of either the Bridgestone Dueler H/T P265/70R17 113S or Dunlop Grandtrek AT20 P265/70R17 113S tires for this specific condition **prior** to receiving this letter, please mail a copy of your repair order, proof-of-payment, and proof-of-ownership to the following address for reimbursement consideration.

Toyota Motor Sales, U.S.A., Inc.
Customer Experience, WC10
19001 South Western Avenue
Torrance, CA 90509

Include your name, address, and telephone number(s) in your request. Please allow 4 to 6 weeks to review your request. Please note that reimbursement does not cover wheel alignment or damage incurred from an accident, debris or abuse.

If you believe that the dealer or Toyota has failed or is unable to remedy the defect within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street S.W., Washington, D.C. 20590, or call the toll free Vehicle Safety Hot Line at 1-888-327-4236 (TTY: 1-800-424-

9153), or go to <http://www.safercar.gov>.

If you are a vehicle lessor, Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We have sent this notice in the interest of your continued satisfaction with our products, and we sincerely regret any inconvenience this condition may have caused you.

Thank you for driving a Toyota.

Sincerely,

TOYOTA MOTOR SALES, U.S.A., INC.