# **NISSAN**

#### NISSAN NORTH AMERICA, INC.

Corporate Office P.O. Box 685001 Franklin, TN 37068-5001 Telephone: 615.725.1000

August 24, 2006

Ms. Kathleen Demeter
Director, Office of Defects Investigation
Safety Assurance
National Highway Traffic Safety Administration
400 Seventh Street, S.W.
Washington, D.C. 20590

## Dear Kathy:

As we discussed, I am providing a copy of the second letter we are now sending to owners of 2006 model year Nissan Altima and Sentra vehicles equipped with the 2.5 liter four-cylinder engine that may exhibit excessive oil consumption. The second owner letter is a follow up to the first one in which we told owners that we would give them a status of the situation.

I will call you soon to give you a status report on the finalization of the engine diagnostic procedure and the campaign schedule.

Robert Yakushi

Director,

Product Safety and Environment

Encl.

### 2006 Altima (Sentra) Owner Letter - Update

#### Dear Nissan Owner:

In our June 9, 2006 letter Nissan told you that we had identified higher than normal engine oil consumption in some 2006 model year Altimas (Sentras) equipped with 4 cylinder 2.5L engines. The number of customers noticing this symptom continues to be relatively small.

We advised you of this situation prior to completing our investigation because operating an engine with oil below a minimum level can cause damage, which in extreme cases could result in a fire. However, if the oil level of your engine is maintained, there should be no engine damage, and no risk of fire resulting from engine damage caused by excessive oil consumption. As part of this earlier communication, we promised to provide you with an update in 60 days.

#### WHAT NISSAN IS DOING

We have identified an effective resolution for affected vehicles, and are working hard to obtain the necessary parts and special tools required so that our dealers can resolve this issue for all of our customers. However, it will take some additional time to obtain all the required parts and tools.

We have notified the National Highway Traffic Safety Administration (NHTSA) and have committed to them, as well as to you, that we will notify all owners to have their vehicles inspected and repaired as necessary as soon as possible. We expect that our next communication to you will advise you of the required remedy for your vehicle, and of the schedule for having it performed.

#### WHAT YOU SHOULD DO

As an interim measure, until we contact you about the final resolution of this concern, please continue to check your Altima's (Sentra's) oil level every 700 miles and top off the oil level to the "H" indicator on the dip stick if it is below that mark. However, if your Altima (Sentra) has used less than 1/2 quart as measured on the vehicle's dipstick (less than midway between the 'H' and 'L' marks) in 2,100 miles since you began regularly checking the oil level, it is only necessary to check the oil every 2,000 miles until we next contact you.

For your convenience, a modified oil checking procedure reflecting this change is enclosed. As a reminder, if the oil level does not register on the dip stick, then you should top off the oil level to the "H" mark, and take your vehicle to a Nissan dealer for further diagnosis. If you hear any unusual engine noise after adding oil, contact your nearest Nissan dealer immediately.

Of course, you may also go to your Nissan dealer to have your oil level checked at no cost to you. Please bring this letter with you if you choose to go to a Nissan dealership for this service.

In our earlier letter we advised you that we have extended the engine portion of the Powertrain Coverage of your 2006 Nissan New Vehicle Limited Warranty to 84 months or 100,000 miles, whichever comes first. (All other warranty terms, limitations, and conditions remain unchanged.) <u>Included with this letter is a sticker to add to your warranty booklet</u> to remind you of this warranty extension. Place the sticker on the front cover of your Warranty Information Booklet under the title.

We also previously advised you that Nissan will reimburse you for any oil required to top off your engine's oil until your vehicle receives the final remedy. To make getting that reimbursement as easy as possible we have arranged that you can simply visit your nearest Nissan dealer's Service Department, present your original oil receipts, and the dealer will issue you a credit on the credit card of your choice equal to the amount of these receipts.

If you prefer, you may instead send your original oil receipts and proof of vehicle ownership (copy of your vehicle registration) to the following address:

Nissan North America Consumer Affairs P. O. Box 685003 Franklin, TN 37067-5003

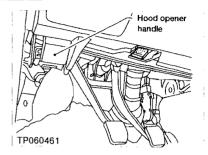
If you have additional questions, you may contact the National Consumer Affairs Office at the special toll free number (800) 240-9924.

Please be assured that you can have confidence in your vehicle if you maintain your oil level; and you can be confident that Nissan will stand behind your Altima (Sentra). We are committed to providing you with an appropriate and effective resolution as soon as possible, and will write to you once we have obtained the parts and tools necessary to perform the required remedy. We truly appreciate your understanding and patience.

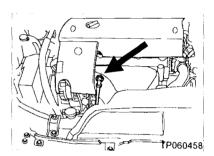
Nissan Division Nissan North America, Inc. <u>Procedure to Check Oil Level</u> - Check every 700 miles (every other fuel fill-up) or every 2,000 miles if your vehicle has used less than ½ quart in 2,100 miles since you began checking the oil every 700 miles).

- 1. Park the vehicle on a level surface and apply the parking brake.
- 2. Make sure the engine has been OFF (not running) for more than 10 minutes.
- 3. Pull the hood opener handle.
- 4. Reach under the front of the hood and locate the secondary hood latch.
- 5. Push UP on the secondary hood latch to release the hood.

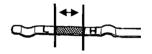
NOTE: If needed refer to the Owner's Manual for additional details for opening the hood.



- 6. Open the hood and set the hood stay (hood support).
- 7. Locate the oil dip stick and pull it out.
- 8. Wipe the dip stick clean, and then reinsert it all the way.
- 9. Pull the dip stick out again and check the oil level.



- 10. The oil level should be between the **H** and the **L** marks.
  - If the oil level is between the H and the L (is in the cross hatched area of the dipstick) add oil to bring the level to the H mark. (please note if oil is midway between the H and L marks only add ½ quart)



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 If the oil level is below the bottom of the cross hatched area of the dipstick (at or below the L mark) ADD ONE (1) QUART OF ENGINE OIL. 5W-30 oil is used in most climates. See owner's manual for other recommended oils.



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- If the oil level does not register on the dipstick ADD 1.5 QUARTS OF ENGINE OIL AND TAKE YOUR VEHICLE TO YOUR NISSAN DEALER.
- IF YOU HEAR AN UNUSUAL NOISE FROM THE ENGINE CONTACT YOUR NISSAN DEALER.

## Adding oil to the engine:

- a. Turn the oil filler cap counterclockwise to remove it.
- b. Add oil through the opening.
- c. Replace the oil fill cap. Turn it clockwise to tighten it.

