

# Recall Campaign

June 2006  
FL477AB  
NHTSA #06V-205

## Copy of Letter to Owner Subject: Bendix SR-7 Park Brake Valves

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. This notice is also sent in accordance with the Canadian Motor Vehicles Safety Act.

Freightliner LLC, on behalf of its Freightliner Trucks Division and its wholly owned subsidiaries, Sterling Truck Corporation, Freightliner Customer Chassis Corporation, and Thomas Built Buses, has decided that a defect which relates to motor vehicle safety exists on specific Freightliner Argosy, Business Class M2, Cargo, Century Class S/T, Classic, Columbia, Coronado, and FLD vehicles; Sterling Acterra, LT/L-Line, and Cargo vehicles; Freightliner Custom Chassis B2 school bus chassis (Thomas Built Buses C2 Saf-T-Liner) and S2 shuttle bus chassis; and Thomas Built Buses HDX school bus chassis manufactured between April 7, 2006, and May 27, 2006, with certain Bendix SR-7 spring brake modulating valves.

A manufacturing defect in certain Bendix SR-7 modulating spring brake valve housings may create an intermittent internal air leak when a check valve does not seat correctly, delaying the engagement of the park brake when the parking brake control is applied. Under certain conditions, the vehicle may roll away without warning, resulting in possible property damage or personal injury.

**All affected vehicles must be parked until they are inspected and, if necessary, repaired.** The SR-7 valve must be inspected to determine if it is defective. If the valve is not defective, no further action is necessary and the vehicle may be returned to service. Defective valves must be replaced before returning the vehicle to service. It is estimated that 50 percent of valves will require replacement.

Repair kits are now available for authorized dealers to order. Contact your authorized dealer to arrange to have your vehicle(s) inspected and to assure that parts are available at the dealer.

When you contact your dealer, refer to campaign number **FL477B**. Once kit(s) are received at the dealership, the modification will take up to approximately an hour and a half and will be performed at no charge to you.

**IMPORTANT:** When the recall has been completed, please ensure that a label has been affixed to your vehicle referencing **FL477B**.

If you do not own the vehicle that corresponds to the identification number(s) which appears on the Recall Notification, please return the notification to the Warranty Campaigns Department with any information you can furnish that will assist us in locating the present owner. If you have leased this vehicle, Federal law requires that you forward this notice to the lessee within 10 days.

If you are not able to have the defect remedied without charge and within a reasonable time, which is not longer than 60 days after you tender the vehicle for repair, please contact the Warranty Campaigns Department at (800) 547-0712, 7:00 a.m. to 4:00 p.m. Pacific Time, Monday through Friday, e-mail address [WarrantyCampaigns@freightliner.com](mailto:WarrantyCampaigns@freightliner.com), or the Customer Assistance Center at (800) FTL-HELP or (800) STL-HELP, after normal business hours. You may also wish to submit a complaint to the Administrator, National Highway Traffic Safety Administration, 400 7th Street S.W., Washington, D.C. 20590; or call the Vehicle Safety Hotline at (888) 327-4236 (TTY: 800-424-9153); or to <http://www.safercar.gov>. If your vehicle is involved in the Canadian portion, you may wish to notify Transport Canada, ASFAD, Place de Ville Tower C, 330 Sparks Street, Ottawa, ON K1A 0N5, or phone (800) 333-0510.

We regret any inconvenience this action may cause but feel certain you understand our interest in motor vehicle safety.

WARRANTY CAMPAIGNS DEPARTMENT

Enclosure



A Subsidiary of **FREIGHTLINER**  
LLC

August 3, 2006

Recall 06V-205

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Thomas Built Buses, Inc. has decided that a defect which relates to motor vehicle safety exists on certain 2007 HDX school buses, manufactured between April 7, 2006 and May 27, 2006 with certain Bendix SR-7 spring brake modulating valves. These units are identified on the enclosed postcard (Form PSD 304).

A manufacturing defect in certain Bendix SR-7 modulating spring brake valve housings may create an intermittent internal air leak when a check valve does not seat correctly, delaying the engagement of the park brake when the parking brake control is applied. Under certain conditions, the vehicle may roll away without warning, resulting in possible property damage, personal injury, or crash.

All affected vehicles must be parked and not used until they are inspected and, if necessary, repaired. The SR-7 valve must be inspected to determine if it is defective. If the valve is not defective, no further action is necessary and the vehicle may be returned to service. Defective valves must be replaced before returning the vehicle to service.

You were recently contacted by Thomas Built Buses regarding the need for an inspection and possible repair of your bus(es). If you have already completed this, no further action is necessary on your part and you may disregard this notice. If you have not had your bus(es) inspected yet, please contact your authorized dealer and make arrangements to have this done.

You should immediately contact your Thomas Built Buses dealer for an appointment to have your vehicle modified. Thomas will remedy this defect without charge. It will take approximately .7 hour for inspection and 1.3 for inspection and replacement. To arrange for repairs, contact your local Thomas Built Buses dealer. After the repair is made, please complete each postage paid card separately and return it to Thomas Built Buses to verify completion.

In addition to being used to verify repair completion, the postcard must be completed and returned if the vehicle does not need repair, if you no longer own the vehicle, or the vehicle identified on the postcard has been exported, stolen, or destroyed/totaled. Federal law requires that any vehicle lessor receiving the recall notice must forward a copy of this notice to the lessee within 10 days.

If you have had your vehicle repaired due to this defect prior to receipt of this notice and you have incurred any costs, you may be eligible for reimbursement. For further information, please contact the Customer Support office at (336) 889-4871, 8 a.m. to 5 p.m. eastern standard time Monday through Friday, e-mail Tracy.Sauerbrey@thomasbus.com.

If the defect is not remedied without charge and within a reasonable time, which is not longer than 60 days after you tender the vehicle for repair, also please contact the Customer Support Office at (336)-889-4871. You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 400 7<sup>th</sup> Street S. W., Washington, DC 20590, or phone the Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153) or go to <http://www.safercar.gov>. If your vehicle is involved in the Canadian portion, you may notify the Manager, Recall and Public Compliance, Road and Motor Vehicle Traffic Safety Branch, Transport Canada, Ottawa, Ontario or phone (613)-993-9851.

Sincerely,

Tracy Sauerbrey  
Customer Support Division

Enclosure



A DaimlerChrysler Company

Freightliner LLC  
 P.O. Box 4090  
 Portland, OR 97208-4090  
 800.547.0712 Phone  
 503.745.9009 Fax

July 2006  
 FL477A  
 NHTSA #06V-205

## Subject: Bendix SR-7 Park Brake Valves

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**All affected vehicles must be parked until they are inspected and, if necessary, repaired.** The SR-7 valve must be inspected to determine if it is defective. If the valve is not defective, no further action is necessary and the vehicle may be returned to service. Defective valves must be replaced before returning the vehicle to service.

*You were recently contacted by Thomas Built Buses regarding the need for an inspection and possible repair of your bus(es). If you have already completed this, no further action is necessary on your part and you may disregard this notice. If you have not had your bus(es) inspected yet, please contact your authorized dealer and make arrangements to have this done.*

Repair kits are now available for authorized dealers to order. Contact your authorized dealer to arrange to have your vehicle(s) inspected and to assure that parts are available at the dealer.

When you contact your dealer, refer to campaign number **FL477A**. Once kit(s) are received at the dealership, the modification will take up to approximately an hour and a half and will be performed at no charge to you.

**IMPORTANT:** When the recall has been completed, please ensure that a label has been affixed to your vehicle referencing **FL477A**.

If you do not own the vehicle that corresponds to the identification number(s) which appears on the Recall Notification, please return the notification to the Warranty Campaigns Department with any information you can furnish that will assist us in locating the present owner. If you have leased this vehicle, Federal law requires that you forward this notice to the lessee within 10 days. If you have paid to have this recall condition corrected prior to this notice, you may be eligible to receive reimbursement. Please see the reverse side of this notice for details.

If you are not able to have the defect remedied without charge and within a reasonable time, which is not longer than 60 days after you tender the vehicle for repair, please contact the Warranty Campaigns Department at (800) 547-0712, 7:00 a.m. to 4:00 p.m. Pacific Time, Monday through Friday, e-mail address [WarrantyCampaigns@freightliner.com](mailto:WarrantyCampaigns@freightliner.com), or the Customer Assistance Center at (800) FTL-HELP or (800) STL-HELP, after normal business hours. You may also wish to submit a complaint to the Administrator, National Highway Traffic Safety Administration, 400 7th Street S.W., Washington, D.C. 20590; or call the Vehicle Safety Hotline at (888) 327-4236 (TTY: 800-424-9153); or to <http://www.safercar.gov>. If your vehicle is involved in the Canadian portion, you may wish to notify Transport Canada, ASFAD, Place de Ville Tower C, 330 Sparks Street, Ottawa, ON K1A 0N5, or phone (800) 333-0510.

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