

**SSC 60C – 2004 Through early 2006 Prius Steering Intermediate Shaft Replacement
SAFETY RECALL NOTICE**

Dear Toyota Customer:

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Toyota has decided that a defect, which relates to motor vehicle safety, exists in the steering intermediate shaft of certain 2004 through early 2006 Toyota Prius vehicles.

What is the problem?

In certain 2004 through early 2006 model year Prius vehicles, due to insufficient strength, a portion of the Steering Shaft Assembly may become loose or may develop a crack under certain operating conditions, such as when the wheel is turned forcefully to the locked position at low speed or the tire contacts roadside curbs while driving. If this condition has occurred on your vehicle, in some cases due to the components becoming loose and possibly rattling, an abnormal noise may be heard from the area of the Steering Shaft Assembly. The Steering Shaft Assembly consists of the Intermediate Shaft and Sliding Yoke which connects the steering wheel to the steering gear box. If this condition has occurred on your vehicle, in the worst case, you may lose vehicle steering control, thus increasing the possibility of a crash.

What will Toyota do?

Any Toyota dealer will replace the Steering Intermediate Shaft at **NO CHARGE** to you.

In addition, the dealer will inspect the sliding yoke and the intermediate extension shaft and replace them as necessary. Both inspection and if necessary, replacement of the sliding yoke and intermediate extension shaft will also be performed at **NO CHARGE** to you.

What should you do?

Please contact your authorized Toyota dealer to make an appointment to have your vehicle repaired. The repair will take approximately one hour. However, depending upon the inspection results and the dealer's work schedule, it may be necessary to make your vehicle available for a longer period of time.

We request that you present this notice to the dealer at the time of your service appointment.

If you no longer own the vehicle, please indicate so on the enclosed postage-paid form, providing us with the name and address of the new owner.

What if you have other questions?

Your local Toyota dealer will be more than happy to answer any of your questions and set up an appointment to perform the necessary repairs and inspections. If you require further assistance, you may contact the Toyota Customer Experience Center at 1-888-270-9371 Monday through Friday, 5:00 am to 9:30 pm, Saturday and Sunday 7:00 am through 3:00 pm Pacific Standard Time.

If you believe that the dealer or Toyota has failed or is unable to remedy the defect within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street S.W., Washington, D.C. 20590, or call the toll free Auto Safety Hot Line at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.safercar.gov>.

If you are a vehicle lessor, Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We have sent this notice in the interest of your continued satisfaction with our products, and we sincerely regret any inconvenience this condition may have caused you.

Thank you for driving a Toyota.

Sincerely,

TOYOTA MOTOR SALES, U.S.A., INC.