

SAFETY RECALL NOTICE

Dear Workhorse Custom Chassis Owner:

May, 2006

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Workhorse Custom Chassis has decided that a defect which relates to motor vehicle safety may exist in certain 2005 and 2006 W20/22/24 models. An incorrect steering shaft may have been installed in some units.

A copy of Dealer Bulletin 20601-C is attached with this letter so that you will have complete information regarding this safety recall campaign.

REASON FOR THIS SAFETY RECALL CAMPAIGN

On some chassis, an incorrect steering shaft may have been installed during production. If an incorrect shaft is installed on your vehicle, it could cause the shaft to become loose at the steering box during tight steering maneuvers (e.g., while the vehicle is stopped or at very low speeds). If this occurs, steering control could be lost, possibly resulting in a vehicle crash. The purpose of this recall is to inspect the shaft on your vehicle and replace it if necessary.

WHAT YOU SHOULD DO

Workhorse is providing the following inspection/remedy options for this recall:

Option A. Using the attached bulletin, you may inspect your vehicle yourself to determine whether the correct shaft was installed.

- If you determine that the correct steering shaft was installed, please drive the unit to your nearest Workhorse dealer to have the campaign process completed. The dealer will attach a Recall Campaign Completion Label to the Air Cleaner Housing.
- If you determine that the correct steering shaft was not installed, please contact Workhorse Custom Chassis Customer Service at 877-946-7731 to have your vehicle towed to your nearest Workhorse dealer. ***DO NOT DRIVE THE VEHICLE.***
- If you are uncertain about whether your vehicle is equipped with the proper steering shaft, please refer to Option B or Option C below.

Option B. Place the vehicle in “Park” and apply the parking brake. With the engine shut down and the key in the “On” position, turn the steering wheel completely to the left (counterclockwise) with the maximum force that you can apply. Repeat this process by turning the steering wheel completely to the right (clockwise), again using the maximum force that you can apply. (Please note that it takes over 120 ft-lbs of torque to turn the wheels in a static condition without power steering.) If the incorrect shaft was installed, the steering shaft will become loose at the gear box (in the range of 10 to 90 foot pounds of torque), and you will feel the steering wheel rotate freely in your hand. A strong person can apply a torque of about 100 foot pounds on the steering wheel.

- If the steering wheel does not become loose after this procedure, please drive your unit to your nearest Workhorse dealer to have the campaign completed. The dealer will conduct the inspection procedure described in the enclosed bulletin.
- If the steering wheel becomes loose during this procedure or if you are uncertain whether the proper shaft was installed, please contact Workhorse Customer Service at 877-946-7731 to have your unit towed to your nearest Workhorse dealer. ***DO NOT DRIVE THE VEHICLE.***

Option C. If you are unable to perform Option A or Option B above, or if you remain uncertain about your unit, please contact Workhorse Customer Service at 877-946-7731 to have your unit towed to the nearest Workhorse dealer.

To ensure your safety, Workhorse recommends that you have this safety campaign completed as soon as possible.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten (10) days.

If you are unable to obtain the specified repair promptly and without charge, please contact Workhorse Custom Chassis at 877-946-7731. If you believe that Workhorse Custom Chassis has failed or is unable to remedy the condition outlined above without charge within a reasonable period of time, you may contact the Administrator, National Highway and Traffic Safety Administration, at 400 Seventh Street, S.W., Washington, D.C. 20590; or call the toll-free Auto Safety Hotline at 1-888-327-4326 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>

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We certainly appreciate your buying our product and truly regret the inconvenience that this recall may cause you.

Workhorse Custom Chassis