

SAMPLE OWNER LETTER

RE: Safety Recall Action B039 – Inspection and Repair of Brake Hose and Sensor Leads

Vehicles Affected: 2006 Range Rover Sport

Dear Land Rover Owner:

This notice is sent to you in accordance with the requirements of the **National Traffic and Motor Vehicle Safety Act**. Land Rover has decided that a defect, relating to motor vehicle safety, exists in 2006 model year Range Rover Sport vehicles equipped with 19-inch wheels.

What is the concern?

During certain maneuvers when the steering system is on full left lock and the suspension is moving towards full compression, the left front brake hose and/or the ABS wheel speed sensor lead and/or the brake pad wear warning sensor lead can catch on the clip-on wheel balance weight as the wheel rotates. This may lead to premature brake pad wear warnings, warnings of ABS failure, or extended brake pedal operation which will increase the risk of an accident.

What will Land Rover and your Land Rover Retailer do?

An authorized Land Rover Retailer will replace the inner clip-on balance weights on your vehicle with stick-on balance weights. In addition the left front brake hose, ABS wheel speed sensor lead and the brake pad wear warning sensor lead will be inspected for damage and where necessary they will be replaced.

An amendment page for your Owner Handbook is provided with this letter to replace the existing information about wheels and tires. The revised page indicates the need to use only stick-on inner wheel weights with 19 inch wheels.

What should you do?

Please contact your authorized Land Rover Retailer at your earliest convenience to schedule an appointment to have Recall Action B039 completed on your vehicle. In the time prior to the Recall repair Land Rover recommends that you avoid turning the steering wheel sharply to the left while in "crawl" or "access" suspension height.

How long will it take?

Repair time is estimated to be approximately an hour to inspect and if necessary to install the new components.

As Land Rover would also like to take this opportunity to provide several enhancement updates to your vehicle to bring them to the latest specification level, your vehicle may be needed for a longer period of time. Your retailer can provide more detailed information about what is involved in these additional updates.

Attention Leasing Agencies:

Federal regulations require that you forward this recall notification to the lessee within TEN days.

Moved or no longer own a Land Rover?

If you are no longer the owner of this vehicle, Land Rover would greatly appreciate the name and address of the new owner, using the enclosed return postage-paid card.

Should you have the need to contact Land Rover by mail, please use the following address:

Land Rover North America
ATTN: Customer Relationship Center
555 MacArthur Boulevard
Mahwah, NJ 07430-2327

What should you do if you have further questions?

Should you have any questions regarding this Recall Action or need assistance in locating your nearest authorized Land Rover Retailer, please contact the Land Rover Customer Relationship Center at: 1-800-637-6837, Option 9. You can also contact Land Rover by e-mail: Visit the web site www.landroverusa.com and send an email from the "Contact Us" section.

If an authorized Land Rover Retailer fails or is unable to satisfactorily answer your concerns about this notice, without charge within 60 days, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, S.W., Washington, D.C. 20590 or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or log on to www.safercar.gov to submit a complaint electronically.

We appreciate your confidence in our product and wish to do everything we can to retain that confidence. Land Rover in cooperation with your authorized Retailer will strive to minimize any inconvenience to you caused by this campaign.

Sincerely,



Benjamin I. Weiner
Customer Satisfaction Manager