

SSC 6LB - Supplemental Restraint System (SRS) Airbag Replacement  
SAFETY RECALL NOTICE

**DRAFT**

Dear Lexus Customer:

Re: Your Vehicle, [VIN]

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Lexus has decided that a defect, which relates to motor vehicle safety, exists in certain SRS airbag assemblies equipped in specific Lexus vehicles.

What is the problem?

Due to improper assembly of the airbag inflator, which is incorporated into the SRS airbag assembly (Side Airbag, Curtain Side Airbag, Driver Knee Airbag or Passenger Knee Airbag), some inflators were produced with an insufficient amount of the heating agents necessary for proper airbag deployment. In this condition, the expansion force of the gas may be insufficient to properly inflate the airbag when the SRS system is activated during a collision. In the worst case, this may increase the risk of injury to the occupant in the involved seating position in the event of a crash. Your vehicle has been identified by the airbag serial number and the Vehicle Identification Number as requiring an airbag replacement.

What will Lexus do?

Based upon your Vehicle Identification Number (VIN), any Lexus dealer will replace the specific SRS airbag requiring replacement. This repair will be conducted at **NO CHARGE** to you.

What should you do?

Please contact your authorized Lexus dealer to make an appointment so your dealer can order the airbag specific to your vehicle. You will need your Vehicle Identification Number (provided at the top of this letter) when making the appointment. We request that you replace the airbag as soon as possible.

The replacement will take approximately three hours. However, depending upon the dealer's work schedule, it may be necessary to make your vehicle available for a longer period of time.

**We request that you present this notice to the dealer at the time of your service appointment.**

If you no longer own the vehicle, please indicate so on the enclosed postage-paid form, providing us with the name and address of the new owner.

What if you have other questions?

Please contact any Lexus dealer or call the Lexus Customer Assistance Center at 1-800-255-3987.

If you believe that the dealer or Lexus has failed or is unable to remedy the defect within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street S.W., Washington, D.C. 20590, or call the toll free Auto Safety Hot Line at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.safercar.gov>.

If you are a vehicle lessor, Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We have sent this notice in the interest of your continued satisfaction with our products, and we sincerely regret any inconvenience this condition may have caused you.

Thank you for driving a Lexus.

Sincerely,

LEXUS DIVISION  
TOYOTA MOTOR SALES, U.S.A., INC.