



A Subsidiary of **FREIGHTLINER**
LLC

2006

Recall 06V-014

Dear Thomas Bus Owner,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Thomas Built Buses, Inc. has decided that a defect which relates to motor vehicle safety exists in certain HDX school buses manufactured from July 2005 through November 2005. The front spring eyes may crack. Vehicle steering control may be reduced if abnormal front suspension noises are ignored, possibly resulting in a crash and personal injury. This defect exists in the vehicle identified on the enclosed postcard (Form PSD 304).

You should immediately contact your Thomas Built Buses dealer for an appointment to have your vehicle modified. Thomas Built Buses will remedy this defect without charge. The remedy will consist of replacing the front springs. It will take approximately 3.4 hours per unit for repairs. To arrange for repairs, contact your local Thomas Built Buses dealer. After the repair is made, please complete each postage paid card separately and return it to Thomas Built Buses to verify completion.

In addition to being used to verify repair completion, the postcard must be completed and returned if the vehicle does not need repair, if you no longer own the vehicle, or the vehicle identified on the postcard has been exported, stolen, or destroyed/totaled. Federal law requires that any vehicle lessor receiving the recall notice must forward a copy of this notice to the lessee within 10 days.

If you have had your bus repaired prior to receipt of this notice, you may be entitled to reimbursement if you incurred any out of pocket cost due to this matter. For further information, please contact us at the number listed above.

If the defect is not remedied without charge and within a reasonable time, which is not longer than 60 days after you tender the vehicle for repair, please contact the Customer Support Office at (336)-889-4871, 8 a.m. to 5 p.m. eastern standard time Monday through Friday, e-mail address Tracy.Sauerbrey@Thomasbus.com.

You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 400 7th Street S. W., Washington, DC 20590, or phone 1-888-327-4236 (TTY: 1-800-424-9153) or go to <http://www.safercar.gov>. If your vehicle is involved in the Canadian portion, you may notify the Manager, Recall and Public Compliance, Road and Motor Vehicle Traffic Safety Branch, Transport Canada, Ottawa, Ontario or phone (613)-993-9851.

Sincerely,

Tracy Sauerbrey
Customer Support Division

/ts
Enclosures Postcard