

REPAIR PROCEDURE

1. Replace the trailer hitch. Online, enter keyword **HITCH** and select **2007 RDX Trailer Hitch** from the list.
2. Return the original trailer hitch, via FedEx, to Warranty Parts Inspection (WPI) in Torrance, California. For parts return information, refer to section 8 in the *Acura Dealer Operations Manual*.
3. Center-punch a completion mark above the first character of the engine compartment VIN.

Center-punch here.

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Example of Client Letter

December 2006

Safety Recall: RDX Accessory Trailer Hitch

Dear RDX Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

What is the reason for this notice?

Honda Motor Co., Ltd., has decided that a defect which relates to motor vehicle safety exists in certain Acura accessory trailer hitch kits, P/N 08L92-STL-200, sold for 2007 model year RDX vehicles. The trailer hitch was not welded properly by the manufacturer of the trailer hitch. This may result in the hitch separating from the vehicle, possibly resulting in a vehicle crash without warning.

What should you do?

If your RDX is equipped with an Acura accessory trailer hitch:

Do not use your trailer hitch to tow anything until the hitch has been inspected by an authorized Acura Dealer. Please call an authorized Acura dealer and make an appointment. If the dealer determines that the trailer hitch is potentially faulty, it will be replaced, *free of charge*. Please plan to leave your vehicle for half a day to allow the dealer flexibility in scheduling.

Who to contact if you experience problems.

If you are not satisfied with the service you receive from your Acura dealer, you may write to:

American Honda Motor Co., Inc.
Acura Client Services
Mail Stop 500-2N-7E
1919 Torrance Blvd.
Torrance, CA 90501-2746

If you believe that American Honda or the dealer has failed or is unable to remedy the defect in your vehicle, without charge, within a reasonable period of time (60 days from the date you first contact the dealer for a repair appointment), you may submit a complaint to:

Administrator
National Highway Traffic Safety Administration
400 Seventh Street, SW
Washington, DC 20590

You can also call the toll-free Safety Hotline at (888) 327-4236 [TTY (800) 424-9153], or go to <http://www.safercar.gov>.

What to do if you feel this notice is in error.

Our records show that you are the current owner or lessee of an RDX potentially affected by this campaign. If this is not the case, or the name/address information is not correct, please fill out and return the enclosed, postage-paid *Information Change Card*. We will then update our records.

Lessor Information.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within 10 days.

If you have questions.

If you have any questions about this notice or need assistance with locating an Acura dealer, please call Acura Client Services at (800) 382-2238.

We apologize for any inconvenience this campaign may cause you.

Sincerely,

American Honda Motor Co., Inc.
Acura Automobile Division