

U.S. Department of Transportation

1200 New Jersey Avenue, SE Washington, DC 20590

National Highway Traffic Safety Administration

November 17, 2008

<u>CERTIFIED MAIL</u> <u>RETURN RECEIPT REQUESTED</u>

MR. ADAM KOPSTEIN MANAGER, AUTOMOTIVE SAFETY & COMPLIANCE VOLVO CARS OF NORTH AMERICA, LLC 1 VOLVO DRIVE ROCKLEIGH, NJ 07647 NVS-215kjs 06V-441

Dear Mr. Kopstein:

Volvo Cars of North America, LLC (Volvo Cars) is requested, pursuant to 49 U.S.C. 30165, 30166, and 30119, to renotify owners involved in safety recall 06V-441 who have not had their vehicles corrected or otherwise accounted for. This recall involves 170,099 MY 1999-2002 Volvo C70, C70 Convertible, S60, S70, S80, V70, V70XC, and XC70 passenger cars. On certain passenger vehicles, a combination of throttle positioning sensor irregularities, a dirty throttle housing, and/or inefficient software calibration may cause a warning lamp to light and the subsequent onset of limp home modes. Owner notification began on December 28, 2006. In Volvo Cars' sixth reporting quarter, Volvo Cars reports that of the 170,099 vehicles involved, 71,661 have not been remedied.

Volvo Cars should conduct the owner renotification in accordance with the guidelines listed below.

- Before conducting the owner renotification, Volvo Cars should obtain an updated owner list, for this recall campaign, based on current state motor vehicle registration records.
- Volvo Cars' proposed owner renotification letter for this recall must meet the requirements of 49 CFR Part 577.10, "Follow-up Notification," and must be submitted to NHTSA for review before owner renotification begins. Part 577.10(e)(1) specifically requires that the renotification letter be identified as a "... follow-up to an earlier communication."
- In addition to the six quarterly status reports required under 49 CFR Part 573.6, "Quarterly Reports," Volvo Cars is requested to file three additional quarterly status reports.

- Furnish a proposed schedule for conducting the owner renotification that includes the following information:
 - a. the date on which the search of current state motor vehicle registration records will be initiated in order to update the original owner list;
 - b. the approximate date on which the revised owner list will be available to initiate owner renotification;
 - c. the approximate date on which the owner renotification will begin; and
 - d. the approximate date on which the owner renotification will be completed (if the owner renotification is to be staggered, give the beginning and ending owner renotification date for each segment).

Volvo Cars' renotification schedule and a draft of the proposed owner renotification letter must be submitted to this office by December 16, 2008.

If you have any questions concerning this matter, please contact Ric Willard at (202) 366-6544, richard.willard@dot.gov or Kelly Schuler at (202) 366-5227, Kelly.schuler@dot.gov or by fax at (202) 366-7882.

> George H. Person, Chief Recall Management Division Office of Defects Investigation

Enforcement