

U.S. Department of Transportation

1200 New Jersey Avenue, SE Washington, DC 20590

National Highway Traffic Safety Administration

November 17, 2008

## CERTIFIED MAIL RETURN RECEIPT REQUESTED

MR. CHRIS TINTO
VICE PRESIDENT
TECHNICAL & REGULATORY AFFAIRS
TOYOTA MOTOR NORTH AMERICA, INC.
601 THIRTEENTH STREET, NW, SUITE 910 SOUTH
WASHINGTON, DC 20005

NVS-215kjs 06V-408

Dear Mr. Tinto:

Toyota Motor North America, Inc. (Toyota) is requested, pursuant to 49 U.S.C. 30165, 30166, and 30119, to renotify owners involved in safety recall 06V-408 who have not had their vehicles corrected or otherwise accounted for. This recall involves 29,542 MY 2005 and 2006 Toyota Scion TC passenger cars. On certain vehicles, the side impact seat-bolster and curtain side airbags may inadvertently deploy. Owner notification began on November 6, 2006. In Toyota's sixth reporting quarter, Toyota reports that of the 29,542 vehicles involved, 11,464 have not been remedied.

Toyota should conduct the owner renotification in accordance with the guidelines listed below.

- Before conducting the owner renotification, Toyota should obtain an updated owner list, for this recall campaign, based on current state motor vehicle registration records.
- Toyota's proposed owner renotification letter for this recall must meet the requirements of 49 CFR Part 577.10, "Follow-up Notification," and must be submitted to NHTSA for review before owner renotification begins. Part 577.10(e)(1) specifically requires that the renotification letter be identified as a "... follow-up to an earlier communication."
- In addition to the six quarterly status reports required under 49 CFR Part 573.6, "Quarterly Reports," Toyota is requested to file three additional quarterly status reports.

- Furnish a proposed schedule for conducting the owner renotification that includes the following information:
  - a. the date on which the search of current state motor vehicle registration records will be initiated in order to update the original owner list;
  - b. the approximate date on which the revised owner list will be available to initiate owner renotification;
  - c. the approximate date on which the owner renotification will begin; and
  - d. the approximate date on which the owner renotification will be completed (if the owner renotification is to be staggered, give the beginning and ending owner renotification date for each segment).

Toyota's renotification schedule and a draft of the proposed owner renotification letter must be submitted to this office by December 16, 2008.

If you have any questions concerning this matter, please contact Ric Willard at (202) 366-6544, <u>richard.willard@dot.gov</u> or Kelly Schuler at (202) 366-5227, <u>Kelly.schuler@dot.gov</u> or by fax at (202) 366-7882.

George H. Person, Chief

Recall Management Division Office of Defects Investigation

Enforcement