



U.S. Department  
of Transportation

1200 New Jersey Avenue, SE  
Washington, DC 20590

**National Highway  
Traffic Safety  
Administration**

November 17, 2008

**CERTIFIED MAIL**  
**RETURN RECEIPT REQUESTED**

MR. DAVE BIGG  
MANAGER, POWERTRAIN AND COMPLIANCE  
WORKHORSE CUSTOM CHASSIS  
P.O. BOX 110, 922 SOUTH STATE ROUTE 32  
UNION CITY, IN 47390

NVS-215kjs  
06V-225

Dear Mr. Bigg:

Workhorse Custom Chassis (Workhorse) is requested, pursuant to 49 U.S.C. 30165, 30166, and 30119, to renotify owners involved in safety recall 06V-225 who have not had their vehicles corrected or otherwise accounted for. This recall involves 31,638 MY 2004 Workhorse P32, W20, W22, W24, and W52 motor home and truck chassis. On certain chassis equipped with General Motors 8.1L V8 engines, improper hardening during the heat treatment process can cause the fuel rail pulse damper retainer clip to fracture, resulting in inadequate retention of the damper. If the damper becomes loose, fuel could be pumped by the fuel pump into the under hood area. Owner notification began during August 2006. In Workhorse's sixth reporting quarter, Workhorse reports that of the 31,638 vehicles involved, 12,534 have not been remedied.

Workhorse should conduct the owner renotification in accordance with the guidelines listed below.

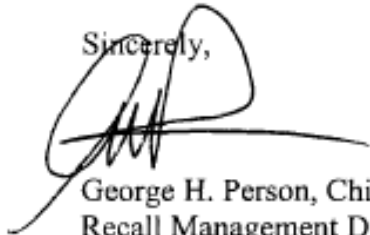
- Before conducting the owner renotification, Workhorse should obtain an updated owner list, for this recall campaign, based on current state motor vehicle registration records.
- Workhorse's proposed owner renotification letter for this recall must meet the requirements of 49 CFR Part 577.10, "Follow-up Notification," and must be submitted to NHTSA for review before owner renotification begins. Part 577.10(e)(1) specifically requires that the renotification letter be identified as a ". . . follow-up to an earlier communication."

- In addition to the six quarterly status reports required under 49 CFR Part 573.6, "Quarterly Reports," Workhorse is requested to file three additional quarterly status reports.
- Furnish a proposed schedule for conducting the owner renotification that includes the following information:
  - a. the date on which the search of current state motor vehicle registration records will be initiated in order to update the original owner list;
  - b. the approximate date on which the revised owner list will be available to initiate owner renotification;
  - c. the approximate date on which the owner renotification will begin; and
  - d. the approximate date on which the owner renotification will be completed (if the owner renotification is to be staggered, give the beginning and ending owner renotification date for each segment).

Workhorse's renotification schedule and a draft of the proposed owner renotification letter must be submitted to this office by December 16, 2008.

If you have any questions concerning this matter, please contact Ric Willard at (202) 366-6544, [richard.willard@dot.gov](mailto:richard.willard@dot.gov) or Kelly Schuler at (202) 366-5227, [Kelly.schuler@dot.gov](mailto:Kelly.schuler@dot.gov) or by fax at (202) 366-7882.

Sincerely,

A handwritten signature in black ink, appearing to read 'G. Person', with a long horizontal line extending to the right.

George H. Person, Chief  
Recall Management Division  
Office of Defects Investigation  
Enforcement