

# TOYOTA

## TOYOTA MOTOR NORTH AMERICA, INC.

WASHINGTON OFFICE

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December 4, 2008

George Person, Chief  
Recall Management Division W48-302  
Office of Defects Investigation  
National Highway Traffic Safety Administration  
U.S. Department of Transportation  
1200 New Jersey Ave, SE  
Washington, D.C. 20590

Re: Owner Renotification for Safety Recall 06V-408

Dear Mr. Person

This letter is being sent in response to your letter (NVS-215kjs) dated November 17, 2008 regarding a request for the renotification of the owners involved in safety recall 06V-408 (Toyota SSC 60H). Toyota is providing the following information in response to the bulleted items listed below as requested by your office:

- **Before conducting the owner renotification, Toyota should obtain an updated owner list, for this recall campaign, based on current state motor vehicle registration records.**

Toyota has been working with the Polk Co. to obtain updated state DMV Owner Name and Address information. Toyota recently conducted a renotification activity for this recall campaign in July, 2008.

- **Toyota's proposed owner renotification letter for this recall must meet the requirement of 49 CFR Part 577.10, "Follow-up Notification," and must be submitted to NHTSA for review before owner renotification begins. Part 577.10(e)(1) specifically requires that the renotification letter be identified as a "...follow-up to an earlier communication."**

Please see the attached Owner Letter which has been modified from the original NHTSA approved owner letter to reflect that this is a follow-up notice.

- **In addition to the six quarterly status report required under 49 CFR Part 573.6, “Quarterly Report,” Toyota is requested to file three additional quarterly status reports.**

Toyota will file the Quarterly Reports for three additional quarters.

- **Furnish a proposed schedule for conducting the owner renotification that includes the following information:**

- a. **the date on which the search of current state motor vehicle registration records will be initiated in order to update the original owner list;**

Toyota submitted a request to the Polk Co. to purchase updated state DMV Owner Name and Address information on November 21, 2008.

- b. **The approximate date on which the revised owner list will be available to initiate owner renotification;**

Polk Co. reported to Toyota that they anticipate the updated Owner Name and Address information will be available in mid-December, 2008.

- c. **The approximate date on which the owner renotification will begin; and**

Toyota will initiate the renotification to the owners in late December, 2008.

- d. **The approximate date on which the owner renotification will be completed (if the owner renotification is to be staggered, give the beginning and ending owner renotification date for each segment).**

The owner renotification activity will be completed by late January, 2009.

Should you have any questions about this response, please contact Mr. Chris Santucci at (202) 775-1707

Sincerely,



Chris Tinto  
Vice President  
TOYOTA MOTOR NORTH AMERICA, INC.

CT:cs  
Attachment