

UPDATE

MERCEDES-BENZ USA, LLC

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Phone (201) 573-0600
Fax (201) 573-0117
MBUSA.com



To: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers

From: Rolf Scherer, General Manager, Engineering Services

Date: December 21, 2006

Re: Recall Campaign 2006120008 Check Accelerator Pedal Nut and Install As Necessary, Models 164 and 251 Model Year 2007

Today, December 21, 2006, the National Highway Traffic Safety Administration (NHTSA) was notified that Mercedes-Benz USA, LLC will conduct a voluntary Recall Campaign on certain model year 2007 M-Class (164) and R-Class (251) vehicles with regard to the accelerator pedal. This notification will be posted on the NHTSA web site and may generate some customer questions.

DCAG has determined that the accelerator pedal in some M and R-Class vehicles might not have been fully fastened to its mounting studs on a small number of vehicles. Due to the geometry and tension in the assembly, the mounting studs will maintain the position of the accelerator pedal on affected vehicles, but may, over time, not maintain a consistent pedal position, which could make it more difficult to operate the accelerator. All other functions of the vehicle (engine acceleration, deceleration, and braking) will, however, remain fully functional.

Given this notice, it is illegal to retail affected new or used Model 164 and 251 MY 2007 vehicles in your inventory, as indicated in VMI, until the vehicle has been inspected and confirmed to not require repair or it has been repaired according to the recall campaign bulletin.

This Recall campaign is being launched today and the 1,580 M and R-Class vehicles will be flagged in VMI. The dealer will check for the presence of the nuts securing the accelerator pedal and install if necessary. **Please note only a small percentage of the vehicles (less than 1%) may be missing the accelerator nut(s).** The repair time for this campaign is 0.3 hours.

Please also note that parts must be ordered with VIN, and are non-returnable. Parts are in very limited supply and are to be ordered for affected vehicles needing repair, and not for shelf stock.

Owner's letters will be mailed in early January, 2007.

A copy of the campaign bulletin is attached, and may also be found on StarTekInfo.

When scheduling customers for an appointment please ensure that you are aware of any open campaigns in VMI so that the customer is advised about the time necessary to complete all campaigns.

Note: Every vehicle in the VIN range may not be included in the campaign. VMI must always be checked before performing campaigns to verify that the campaign is required on a specific vehicle.

While we regret any inconvenience this causes, Mercedes-Benz USA, LLC is determined to maintain a high level of vehicle quality and customer satisfaction.

Please refer all customer inquiries to the Customer Assistance Center at 1-800-FOR-MERCEdes (1-800-367-6372).



Mercedes-Benz

NetStar NewsChannel

TCR Update - Retail Hold Check Accelerator Pedal Nut, Install as Necessary, Models 164 and 251 Model Year 2007

Effective December 18, 2006 all Model 164 and 251 vehicles identified in the attached VIN file must be held from retail delivery until further notice. MBUSA is investigating a quality issue concerning the accelerator pedal nuts. The attached VIN file contains additional dealer location information.

Final Accelerator Pedal Nut Retail Hold with dealer info.xls



PRINT

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To: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers

**From: Rolf Scherer, General Manager, Engineering Services
Andrew L. Gillman, General Manager, Vehicle Distribution and Logistics**

Date: December 18, 2006

Re: Retail Hold Check Accelerator Pedal Nut, Install as Necessary, Models 164 and 251 Model Year 2007

Effective immediately all Model 164 and 251 vehicles identified in the attached VIN file must be held from retail delivery until further notice. MBUSA is investigating a quality issue concerning the accelerator pedal nuts.

This retail hold affects approximately 1300 Model 164 and 283 Model 251 vehicles in the U.S. The dealer will check for the presence of the nuts securing the accelerator pedal and install if necessary prior to the sale of the vehicle.

Given this notice, it is illegal to retail affected new Model 164 and 251 MY 2007 vehicles in your inventory, as indicated in the attached VIN file, until the vehicle has been inspected and confirmed to not require repair or it has been repaired.

Please note only a small percentage of the vehicles (less than 10%) may be missing the accelerator nut(s).

Please also note that parts must be ordered with VIN, and are non-returnable. Parts are in very limited supply and are to be ordered for affected vehicles needing repair, and not for shelf stock.

We will contact you with warranty claim submission and other information later this week.

Please refer all customer inquiries to the Customer Assistance Center at 1-800-FOR-MERCEdes (1-800-367-6372).

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Inspection/Repair Procedure

1. Switch off ignition and remove transmitter key from EIS control module.

Note – Vehicles with Keyless Go:

- Press Keyless Go start/stop button repeatedly until ignition is switched off.
- Remove transmitter key from vehicle and store in a location beyond its transmission range (at least 2 meters).

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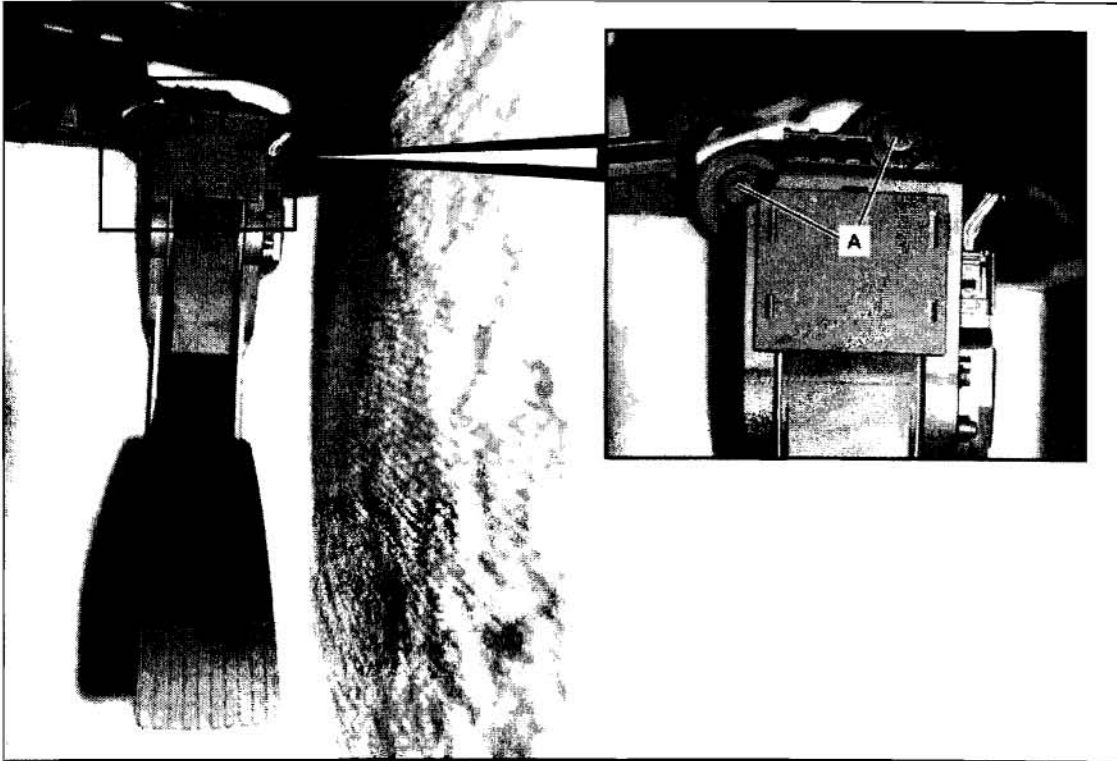


Figure 1

(shown on Model 251)

2. Model 164: Remove cover below instrument panel; refer to WIS document AR68.10-P-1500GZ.
3. Visually check if accelerator pedal nuts (A, Figure 1) have been installed.
 - If both nuts are installed: Proceed to step 4 (Model 164 only); this inspection has been completed.
 - If either nut is not installed: Install nut(s) (part # A 203 301 00 72) according to WIS document AR30.12-P-1321GZ (Model 164) or AR30.12-P-1321RT (Model 251).

Note:

Part number 203 301 0072 is the correct replacement nut. The part for this plastic nut shown in the EPC is incorrect in the 11/06 update. The EPC will be corrected as soon as possible, however dealers should make a note of the correct part number to be used as shown in this document.

4. Model 164: Reinstall cover below instrument panel, again referring to WIS document AR68.10-P-1500GZ.