



NEW SAFETY RECALL

REPLACEMENT OF DRAG LINK BOLT

SPRINT ST 1050, SPRINT ST 1050 ABS

VIN RANGE: 221423 to 298255

We require your **immediate attention** to rectify the above machines.

Our in-service monitoring has revealed the possibility that the drag link bolt as fitted to the machines identified above, may bend or fracture. We therefore require the replacement of the original nut and bolt, T3350094 and T3330335.

It is imperative that any owner having recently purchased an affected machine from you should be contacted by you immediately and asked to return the machine for modification.

We require you to immediately quarantine any unsold or uncollected machines and arrange their modification prior to any further deliveries to customers. You may wish to use options now available on TriumphOnLine.Net to assist you identify unsold stock – further details below.

The Service Bulletin enquiry button contained within your Warranty On Line program may also be used to check the outstanding bulletin claim status of each affected vehicle. We will shortly update our computer files, to enable you to have the latest data including affected bikes visibility. Please ensure you conduct a warranty online full download daily until further notice. Triumph Motorcycles will be writing directly to all affected customers in our database.

Please read immediately and use the ACKNOWLEDGE button (found bottom right of the screen) to signify that you have read the document. We will release Service Bulletin 378 and 379 shortly

Our Action.

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- A letter to existing customers (as identified on the report sent via conventional mail) is to be mailed explaining the action and also advising that the modification will be carried out free of charge to the owner.
- We will update/correct our mailing list from information received from your records.

Your Action.

- **Quarantine all unsold stock** and arrange their modification. Once we have updated our system, you can quickly check these machines in your unsold stock that require modification by using TriumphOnLine.Net. You can do this by undertaking the following simple steps: Once signed into the site, select Motor Cycle Sales and then Stock Management (this will provide you a display summary of your unsold machines by model). Select an affected model to view the individual vin details of unsold machines. We strongly recommend you check this listing against your physical stocks and advise us of any discrepancies. Machines containing a symbol of a 'spanner' (indicating Bulletin outstanding) will require attention. Select the vin to open a dialogue window. Details of outstanding bulletin(s) are contained in the bottom half of the screen. To view the bulletin content, click on the Flag to open a PDF document. This can be read and/or printed off as required. We will advise you via a separate Notice on Triumphonline.Net once we have updated our systems.
- **Read, download and circulate Service Bulletin Nos: 378 & 379 to relevant staff.**
- **Ensure all Sales and Service staff are aware of this action.** We have sent one pack of literature to each dealer.
- **Warranty On Line** will (once our systems are updated) automatically order replacement parts as a standard function to support this action. Submit New Priors for affected bikes prior to the repair date. Please do not order parts for stock. Warranty On-Line operators should run a full download daily as part of their regular WOL routine to receive the latest fault and repair code data.
- **Owners of machines** outside of the affected Vin range may not be connected with this action and may therefore require reassurance.
- **Part disposal** – All parts including the drag link bolts and nuts, T3330335 and T3350094, removed from machines should be held in a secure non-public accessed area, correctly identified via a completed Warranty label for 90 days. Thereafter both bolt and nut must be rendered unusable prior to scrapping. It is suggested the bolt is damaged by placing the threaded portion in the jaws of a vice in order to damage the threads and that the bolt is bent over.