



IMPORTANT SAFETY RECALL SERVICE BULLETIN 378 & 379

REPLACEMENT OF DRAG LINK BOLT SPRINT ST 1050, SPRINT ST 1050 ABS VIN RANGE: 221423 to 298255

We require your **immediate attention** to rectify the above machines.

Our in-service monitoring has revealed the possibility that the drag link bolt as fitted to the machines identified above, may bend or fracture. We therefore require the replacement of the original nut and bolt, T3350094 and T3330335.

It is imperative that any owner having recently purchased an affected machine from you should be contacted by you immediately and asked to return the machine for modification.

We require you to immediately quarantine any unsold or uncollected machines and arrange for their modification prior to any further deliveries to customers. You may wish to use options available Thursday, December 7 on TriumphOnLine.Net to assist you in identifying unsold stock – further details below.

The Service Bulletin enquiry button contained within your Warranty On Line program may also be used to check the outstanding bulletin claim status of each affected vehicle. Our computer files will be updated today to enable you to have the latest data including affected bikes visibility. Please ensure you conduct a warranty online full download to get the latest information on Thursday, December 7,2006.

Triumph Motorcycles will be writing directly to all affected customers on our database and hope to mail out letters in the next few days.

[Click here](#) to view a copy of Service Bulletin 378.
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Please note that our Service Bulletins describes 2 tasks.

- The first does not involve removal of the drag link bearings. This will be 95% of repairs required.
- The second does.

Please ensure the person responsible for your Warranty On Line processing is made aware of the details of this notice.

We have loaded the system with both above times (plus their allied parts to save you time, as is our custom and practice) and care should be taken to ensure that you select the **correct repair code** to reflect the actual job to be carried out on the bike. Our own work leading to this action, strongly suggests that bearings will not be required to be replaced in the majority of bikes. We therefore recommend you initially select the shorter of the 2 offered repair times. In the case of Bulletin 378, the lower time is included in repair time 99378 (whereas 993781 includes additional time for bearing replacement). Similarly Bulletin 379 has 2 repair codes, with 99379 being the repair not including bearing replacement.

Further care should be taken to select the correct Service Bulletin repair code (99378, 993781 or 99379, 993791) when preparing new priors. Bulletin 379 includes additional time for the task since the drag link bolt is fitted on the affected bikes from the right hand side - thereby adding to the time required to change the bolt.

Please ensure that parts are ordered only through the Warranty On Line system. Tools related to this repair will be auto shipped so there is not a need to order them either.

Please read immediately and use the **ACKNOWLEDGE** button (found bottom right of the screen) to signify that you have read the document. Please print off the Bulletins for your workshop files and ensure all appropriate staff are made aware of its contents.