

r/ALL HMABSTXX 10/27/06 10/28/06 10/30/06
TO: Hyundai Dealership General Managers, Sales Managers, Service Managers,
Parts Managers, and Warranty Administrators

FROM: Hyundai Motor America
SUBJECT: **Campaign 079 - 2005-2007 Tucson - Driver Airbag Replacement**

Hyundai Motor America will conduct a Driver Airbag Replacement Campaign on 2005-2007 model year Tucson vehicles produced through November 1, 2006 to increase the margin for compliance in NHTSA's low risk deployment test.

2005-2007 model year Tucson vehicles are equipped with an airbag system that meets the advanced airbag requirements of FMVSS 208. During a NHTSA evaluation of a 2006 model year Tucson, the test results demonstrated that the vehicle is in compliance with all FMVSS 208 requirements. However, the test results also indicated that there may be a need to increase the margin of compliance in one of the test positions.

To address NHTSA's test results, Hyundai will make available an increased margin of compliance to better accommodate variations made apparent during NHTSA's testing. Therefore, Hyundai Motor Company will incorporate a running change in production on November 2, 2006 to install a new design driver airbag module that provides an increased margin of compliance with the low risk deployment requirements of FMVSS 208. Hyundai Motor Company has also decided to conduct a recall in the United States to replace the driver airbag module of 2005-2007 model year Tucson vehicles produced through November 1, 2006 with the same new design that is being placed into production.

Time is required to produce a sufficient quantity of parts to conduct this campaign prior to owner notification. Hyundai anticipates that owner notification will begin on January 29, 2007 and will occur over a six week period. Prior to owner notification, a Technical Service Bulletin (TSB) will be provided for this campaign specifying the procedure to replace the driver airbag module.

If customers have questions pertaining to this campaign prior to owner notification and replacement parts availability, please assure them that the replacement procedure is intended to enhance the margin of compliance for low risk deployment with a small stature person who is not wearing a seat belt. To reduce the chance of injuries that may result while not wearing a seat belt, Hyundai strongly urges all vehicle occupants to always properly wear seat belts when driving or riding in a vehicle.

Attention: You are required to keep confidential any and all information and documents provided to you by Hyundai Motor America in the conduct of carrying out work for this campaign.

Hyundai appreciates your cooperation and support. Questions may be directed to your District Parts and Service Manager.

HYUNDAI MOTOR AMERICA

January 12,2007

**TO: ALL HYUNDAI DEALER PRINCIPALS/GENERAL MANAGERS:
ALL HYUNDAI DEALERSHIP SERVICE MANAGERS:
ALL HYUNDAI DEALERSHIP PARTS MANAGERS:
ALL HYUNDAI DEALERSHIP SALES MANAGERS:**

SUBJECT: Campaign 079 - 2005 - 2007 Tucson - Driver Airbag Cover Module Replacement

Hyundai Motor America is conducting a Customer Notification Driver Airbag Cover Module Replacement Campaign on certain 2005 – 2007 Tucson vehicles produced through November 1,2006.

This campaign provides a procedure to install a new design driver airbag cover module that provides an increased margin of compliance with the low risk deployment requirements of FMVSS 208.

In order to identify only those vehicles affected by Campaign 079, it will be necessary to access Hyundai Motor America's "Warranty Vehicle Information" screen via DCS On-line before replacing the airbag cover module. The "Warranty Vehicle Information" screen will identify affected vehicles with an open Campaign 079. All in-stock vehicles, if any, must have Campaign 079 completed prior to retailing.

Enclosed with the Service Manager's letter are materials. which were developed for your use: Dealer Letter. five (5) copies of the Technical Service Bulletin (TSB#07-01-001) containing instructions on performing the service and submitting the campaign claim. and a VIN listing of your dealer stock vehicles only. An updated VIN listing of dealer stock **and** your retail customers affected by this campaign, as well as the Customer Notification letter, will be sent to you the week of January 29, 2007. TSB #07-01-001 will be available on Hyundai's Website on January 12, 2007.

All Hyundai dealers will be shipped parts for 100% of their in-stock vehicles starting January 11, 2007. It is not necessary to order parts for in-stock vehicles. We are asking dealers to place additional orders for parts from their facing PDC once their parts inventory has been *sufficiently depleted*

Customer notification letters will be mailed to all affected customers starting the week of January 29, 2007 and will continue in weekly flights until all letters have been sent.

It is IMPORTANT TO SUBMIT A CAMPAIGN CLAIM FOR EACH VEHICLE SERVICED so your dealership can be compensated for your work and Hyundai can maintain accurate records of campaign completions.

LEGAL LIABILITY NOTICE: You are required to keep confidential any and all information and documents provided to you by Hyundai Motor America in the conduct of carrying out work for this service campaign. Hyundai Motor America dealers may use owner information provided for the campaign only for the purpose of conducting and performing this service campaign, and for no other purpose.

Hyundai appreciates your cooperation and support. Questions may be directed to your District Parts and Service Manager or Warranty HELPREP line at 1-877-446-2922.

HYUNDAI MOTOR AMERICA

January 29,2007

TO: ALL HYUNDAI DEALERSHIP SERVICE MANAGERS:

SUBJECT: Campaign 079 - 2005 - 2007 Tucson - Driver Airbag Cover Module Replacement - VIN Listing identifying both Dealer Stock and Retail Vehicles

On January 12,2007, Hyundai Motor America notified all dealerships regarding conducting a Customer Notification Driver Airbag Cover Module Replacement Campaign on certain 2005 – 2007 Tucson vehicles produced through November 1, 2006.

Enclosed with the Service Manager's package were materials developed for Campaign 079: Dealer Letter, five (5) copies of the Technical Service Bulletin (TSB#07-01-001) containing instructions on performing the service and submitting the campaign claim, and a VIN listing of your dealer stock vehicles only. At this time we are providing you with an updated VIN Listing of YOUR ENTIRE dealer stock and retail vehicles affected by this campaign.

All Hyundai dealers were shipped parts for 100% of their in-stock vehicles starting January 11, 2007. It is not necessary to order parts for in-stock vehicles. We are asking dealers to place additional orders for parts from their facing PDC once their parts inventory has been *sufficiently depleted*.

Customer notification letters will be mailed to all affected customers starting the week of January 29, 2007 and will continue in weekly flights until all letters have been sent.

As reminder, in order to identify only those vehicles affected by Campaign 079, it will be necessary to access Hyundai Motor America's "Warranty Vehicle Information" screen via DCS On-line before replacing the airbag cover module. The "Warranty Vehicle Information" screen will identify affected vehicles with an open Campaign 079.

It is IMPORTANT TO SUBMIT A CAMPAIGN CLAIM FOR EACH VEHICLE SERVICED so your dealership can be compensated for your work and Hyundai can maintain accurate records of campaign completions.

LEGAL LIABILITY NOTICE: You are required to keep confidential any and all information and documents provided to you by Hyundai Motor America in the conduct of carrying out work for this service campaign. Hyundai Motor America dealers may use owner information provided for the campaign only for the purpose of conducting and performing this service campaign, and for no other purpose.

Hyundai appreciates your cooperation and support. Questions may be directed to your District Parts and Service Manager or Warranty HELPREP line at 1-877-446-2922.

HYUNDAI MOTOR AMERICA