



"Takahiro Ikeda"
<tiked@tadano-cran
es.com>

27.10.2006 15:40

An: "Manfred Schlumberger" <schlm@tadanofaun.de>
Kopie: "Norbert Anwand" <anwan@faun.de>, "Yoshiki Akamatsu"
<akamy@tadanofaun.de>
Thema: RE: Antwort: RE: Antwort: RE: pre-information: upcoming
modification

Dear Schlumberger-san,

The status of the remaining units is as follows;

ATF65G-4 #31160 : Waiting for finishing the job contract

ATF160G-5 #29155&29161 : These units are in Mexico and are requested this job by customer.

#29155 is in the job contract and #29161 was just moved into Mexico this week.

ATF160G-5 #29163 : Just release the customs and transported to the customer's location this week.

We will have this modification, when we have delivery training.

PS. ATF45-3 #40679 was done on Oct.25th.

Regards,

Takahiro Ikeda

From: Manfred Schlumberger [mailto:schlm@tadanofaun.de]
Sent: Friday, October 27, 2006 8:01 AM
To: Takahiro Ikeda
Cc: Norbert Anwand; Yoshiki Akamatsu
Subject: Antwort: RE: Antwort: RE: pre-information: upcoming modification

Dear Ikeda san,

our management is very concerned in the above matter. We appreciate your so far taken action in starting with the modification work. However, we also need to have some outlook by when this modification can be completed. Please inform your further schedule for getting the remaining units modified.

We thank you very much for your cooperation.

Regards,



"Takahiro Ikeda"
<tikeda@tadano-cran
es.com>

15.11.2006 22:54

An: "Manfred Schlumberger" <schlm@tadanofaun.de>
Kopie: "Norbert Anwand" <anwan@faun.de>, "Horst Sperber"
<sperh@faun.de>, "Dieter Weber" <webed@tadanofaun.de>,
"Yoshiki Akamatsu" <akamy@tadanofaun.de>, "Ulrich Schlenk"
<schlu@tadanofaun.de>
Thema: RE: modification of steering gears

Dear Schlumberger-san,

On ATF65G-4 #31160, we will have it on Nov.21st.

When this is complete, I will let you know accordingly.

Regards,

Takahiro Ikeda

From: Takahiro Ikeda

Sent: Wednesday, November 15, 2006 7:58 AM

To: 'Manfred Schlumberger'

Cc: Norbert Anwand; Horst Sperber; Dieter Weber; Yoshiki Akamatsu; Ulrich Schlenk

Subject: RE: modification of steering gears

Dear Schlumberger-san,

Today we will have a replacement on ATF160G-5 #29163.

Other remaining 3 units including 2 units in Mexico, I will follow up to have a replacement soon.

Regards,

Takahiro Ikeda

From: Manfred Schlumberger [mailto:schlm@tadanofaun.de]

Sent: Wednesday, November 15, 2006 3:05 AM

To: Takahiro Ikeda



**Manfred
Schlumberger**

15.11.2006 10:04

An: jtoher@linkbelt.com

Kopie: Norbert Anwand/faun/de@faun, Horst Sperber/faun/de@faun,
Dieter Weber/tadanofaun/de@faun, Yoshiki
Akamatsu/tadanofaun/de@faun, Ulrich
Schlenk/tadanofaun/de@faun

Thema: modification of steering gears

John,

once again I have to direct your attention on the modification of the steering gears. As you know, this matter has become an official recall campaign by NHTSA. Therefore we have to treat it with highest priority. We have been requested to inform a schedule for completion of this campaign to NHTSA (refer to eMail copy).

I am well aware that we are requesting a lot, but this matter is that serious. Please let us know, when the outstanding units can be modified. Please inform as soon as possible. Also please submit copies of your concerning letters to your customers (NHTSA has been requesting for this).

Sorry for permanently bothering you with this matter - it has been assigned top priority.

Regarding the reported shipment problems in your last eMail: We have found that there seems to be some big difference whilst shipping with dhl or TNT. TNT deliveries have been frequently blocked in New York, whilst dhl had already been delivered... We have internally advised that all such shipments from now on are to be made through dhl.

Best regards,

Manfred Schlumberger

General Manager
Product Support Division
Tadano Faun GmbH
Faunberg 2
D-91205 Lauf a. d. Pegnitz

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Manfred
Schlumberger
17.11.2006 15:34

An: Norbert Anwand/faun/de@faun, Dieter
Weber/tadanofaun/de@faun, Horst Sperber/faun/de@faun, Ulrich
Schlenk/tadanofaun/de@faun, Yoshiki
Akamatsu/tadanofaun/de@faun
Kopie:
Thema: WG: RE: modification of steering gears

zur Info

----- Weitergeleitet von Manfred Schlumberger/tadanofaun/de am 17.11.2006 15:33 -----



"TROY KRUMM"
<troykrumm@linkbelt.com>
>
16.11.2006 14:26

An <schlm@tadanofaun.de>
Kopie "JOHN TOHER" <JTOHER@linkbelt.com>
Thema RE: modification of steering gears

Manfred,

At the time that we received the notice, there was only one machine actually here in the US, the other two were on the water. Machine serial number 2035193 was the machine in the field and it has been completed. Machine 2035206 just arrived at port and was taken to one of our distributors and it was completed this week. Machine 2029164 has not arrived at port yet, it has an estimated arrival date of November 28, when the machine arrives we will take it directly to our distributor and complete the work.

Attached is a copy of the Safety Notice that was sent to the distributor and the customer. These were the only letters sent out since this was the only machine working at the time, the machine that was done this week was directly handled by our District Service Representative. We have contacted the distributor that will be doing the work on the machine when it arrives at port and will be sending them a letter next week.

Please let me know if you have any other concerns or questions.

Best regards,

Troy Krumm

Manager Product Support

From: JOHN TOHER
Sent: Wednesday, November 15, 2006 8:44 PM
To: Manfred Schlumberger
Cc: TROYKRUMM
Subject: RE: modification of steering gears

Link-Belt Construction Equipment Company

Safety Notice 2006-501

This is to inform you of a potential issue with the steering system on your Link-Belt all-terrain crane. IMMEDIATE ACTION IS REQUIRED.

Attention Link-Belt Crane Owner:

SERIAL NUMBER AFFECTED: P4J6-8950

MACHINE MODEL AFFECTED: ATC-3130 II

The problem is.. Link-Belt has been notified by the vendor that there is a possibility of a malfunction of the steering system. If the engine fails there will be no emergency steering. Towing the machine may damage the steering gear resulting in a loss of steer function.

Until the time that the steer gear is changed, do not tow the machine under any circumstance.

Our records indicate that above mentioned Link-Belt hydraulic crane may have a suspect steering gear.

What you must do.. Contact your local Link-Belt distributor immediately to make arrangements to schedule the crane to make the repairs as soon as possible. Under no circumstance is the machine to be towed until the new parts are installed.

What Link-Belt will do. LBCE has replacement parts in stock and will work with your local distributor to ensure that repair is done in a timely manner.

If you have questions.. Please contact your local Link-Belt distributor.

We are very sorry for this inconvenience and the hardship that it may cause, however we are committed to ensuring the safety of all Link-Belt customers. Thank you for your prompt attention to this matter.