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To: All Toyota Dealers  
From: Toyota Customer Services

**Special Service Campaign (SSC) – 60H (Safety Recall)  
2005 Through Late 2006 Scion tC Side Impact Airbag Sensors  
\*\*\*\*\*URGENT\*\*\*\*\***

On October 24, 2006, Toyota filed a Defect Information Report (DIR) with the National Highway Traffic Safety Administration (NHTSA) regarding certain 2005 through late 2006 Scion tC vehicles. In the affected vehicles, the side impact Seat-Bolster and Curtain Side Airbags may inadvertently deploy. This condition can occur if the door for that side of the vehicle is closed with a high rate of force while the vehicle's ignition is in the "On" position or within 90 seconds of turning the ignition key from the "On" position to the "Off" position.

This campaign will entail the replacement of the Side Impact Airbag Sensors with improved ones.

There are approximately 30,000 Scion tC (2005 through late 2006) vehicles involved in the U.S.

A dealer package including technical instructions and reimbursement procedures will be mailed to dealers in late October 2006.

Toyota will inform owners of the involved vehicles with a Special Service Campaign notification letter sent via first class mail beginning in early November, approximately one week after the dealer notification.

- **All customer inquires should be directed to the Toyota Customer Experience Center at 1-800-331-4331.**
- If you are a dealership associate and have any questions, please contact your District Service/Parts Manager.
- For **News media inquiries only**, they should be directed to Ming-Jou Chen (310) 468-4782 or Bill Kwong (310) 468-3764, in Toyota Corporate Communications. (Please do not provide these numbers to customers or call if you are a dealer associate.)

The following Q&A has been provided for your reference.



**Special Service Campaign (SSC) – 60H (Safety Recall)  
2005 Through Late 2006 Scion tC Side Impact Airbag Sensors Q&A**

**Q1: What is the condition?**

A1: In certain 2005 through late 2006 Model Year Scion tC vehicles, if the door is closed with a high rate of force while the vehicle's ignition is in the "On" position or within 90 seconds of turning the ignition key from the "On" position to the "Off" position, the side impact Seat-Bolster and Curtain Side Airbags may inadvertently deploy for that side of the vehicle.

**Q2: What is the cause of this condition?**

A2: In some cases, the Side Impact Airbag Sensor interprets the strong closing of the door as a side impact crash and sends an electrical signal to deploy the Seat-Bolster and Curtain Side Airbags for that side of the vehicle.

**Q3: Are there any warnings that this condition exists?**

A3: No, there are no specific warnings that this condition will occur.

**Q4: Which and how many vehicles are involved?**

A4: There are approximately 30,000 Scion tC (2005 through late 2006 Model Year) vehicles involved in the U.S.

**Q5: What is the production period of the affected vehicles?**

A5: The affected Scion tC vehicles were produced from March, 2004 to early March, 2006.

**Q6: Are there any other Toyota or Lexus vehicles involved?**

A6: No, this condition only affects 2005 through late 2006 Scion tC vehicles.

**Q7: How many incidents of this condition have been reported?**

A7: There have been 17 cases of this condition reported in the affected vehicles in the U.S. market.

**Q8: Have there been any accidents reported?**

A8: There have been no accidents reported which are possibly related to this condition.

**Q9: Have there been any reports of deaths or injuries?**

A9: There have been no deaths or injuries reported related to this condition.

**Q10: What is Toyota going to do?**

A10: Owners of the involved vehicles will receive a Special Service Campaign notification by first class mail beginning in early November, 2006. Any Scion or Toyota dealer will replace the Side Impact Airbag Sensors in both the driver and passenger doors with improved ones at **NO CHARGE** to the customer.

**Q11: How long will the repair take?**

A11: The replacement will take approximately two hours. However, depending upon the dealer's work schedule, it may be necessary to make the vehicle available for a longer period of time.

**Q12: What should an owner do if they experience the condition?**

A12: Owners are requested to contact their local Scion or Toyota dealer for diagnosis and repair.