



Mack Trucks, Inc.

Safety Recall

ALERT

Date: April 20, 2007

Number: SRA-222-004

To: All U.S. & Canadian Distributors

Attention: Service Manager, Warranty Manager, Parts Manager, Dealer Principal

From: Regulatory Affairs Department

Subject: ASET™ AC Fuel Injection Lines, Additional Chassis with Safety Defect

Important Information:

Mack Trucks produced approximately 2,342 chassis at the factory with fuel injection line sleeves that were not included in the original SC0317 recall. Since the fuel injection line sleeves did not address the issue, these vehicles contain a safety related defect and therefore will require repair with the other chassis that require SC0317. A list of these additional chassis is available on the Trucks Dealer Portal in the Safety Recall area under SC0317.

Mack Trucks will be notifying the customers of these vehicles by First Class Mail during the week of April 23, 2007. The owner letter that they will receive is attached. This letter will notify the customer of the defect and inform them of the inspection instruction that is to be used as an interim measure until parts become available. These chassis will have "PI0632" loaded to them which will provide warranty coverage for vehicles that are out of warranty and require a fuel injection line repair and towing.

SC0317 will not be re-released when parts become available. Mack Trucks will instead issue a new Safety Recall which will replace SC0317 and include all chassis produced with ASET™ AC Engines (Approximately 39,355 vehicles).

There is a potential that a customer may present their vehicle for repair under SC0317 without having a fuel injection line leak prior to the release the new safety recall. If this happens, please instruct the customer that the recall is suspended and provide them with the inspection instructions that are to be used in the interim until parts are available.

Mack Trucks understands the need to have parts and repair instructions available and is working as quickly as possible to resolve the issue and will release the new recall as soon as possible.

Dealer's Responsibility:

The National Traffic and Motor Vehicle Safety Act and Canadian Motor Vehicle Safety Act requires dealers to ensure that all new and used vehicles are free of safety defects and comply with all relevant safety standards at the time of delivery to the consumer.

Dealers should make their personnel aware of the safety recall. In the event that a dealer has a vehicle included in the safety recall in their inventory to be sold, the condition must be corrected before releasing it to a customer.

Questions:

Contact the Regulatory Affairs Department at vtna.regulatoryaffairs@volvo.com if you have questions.

**SAFETY RECALL SC0317
APRIL 2007**

DEAR MACK TRUCK OWNER:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Mack Trucks, Inc. has decided that a defect, which relates to motor vehicle safety, exists in certain Mack CH, CHN, CX, and CXN model vehicles manufactured from January 2002 through February 2007.

SAFETY DEFECT: There exists the potential that a leak in the fuel injection line may spray fuel on the Exhaust Gas Recirculation (i.e. EGR) pipes that carry hot exhaust gases.

SAFETY RISK: This failure, if it occurs, could potentially result in an engine fire.

PRECAUTIONS YOU CAN TAKE: We have prepared an inspection procedure, which is attached, that **MUST be used in the interim until parts are available and your vehicle is repaired. This inspection procedure MUST be included in your pre-trip inspection.** Mack Trucks needs your help in reminding your operators to use vigilance in reporting any fuel odor or other indication of a fuel leak. If leaks are seen, DO NOT proceed, and DO NOT operate the vehicle. Call your local MACK dealer or if after hours contact the MACK OneCall™ CompleteCare center for further instructions.

WHAT YOU SHOULD DO: **PARTS ARE NOT AVAILABLE** for shipment to the dealers at this time; therefore, Mack Trucks **strongly recommends** that you follow the instructions in the precautions section above. If you find a fuel injection line leak, DO NOT operate the vehicle. Call your local MACK dealer or if after hours contact the MACK OneCall™ CompleteCare center for further instructions.

You can locate the closest Mack Parts and Service Center by going on line to <http://www.macktrucks.com/> and selecting "Dealer & Service Locations" or by calling our toll-free number: (800) 866-1177.

NOTICE REGARDING LEASED VEHICLES: If you are a Lessor of vehicles subject to this Notice, you have an obligation under Federal Law to provide a copy of this Notice to all Lessees within 10 days of your receipt of this Notice. Further, you must maintain a record, which identifies the Lessee(s) to whom you send a copy of this letter, the date you send this letter, and the Vehicle Identification Number(s) of the vehicle(s) that you have leased to that lessee. For purposes of this Notice, the term Lessor means: a person or entity that is the owner, as reflected on the vehicle's title, of any five or more leased vehicles (as defined in CFR Section 577.4), as of the date of notification by the manufacturer of the existence of a safety-related defect or non-compliance with a Federal Motor Vehicle Safety Standard in one or more of the leased motor vehicles.

**OWNER RECALL
RESPONSE CARD:**

The enclosed "Notice of Vehicle Recall" identifies your vehicle. If you no longer own the vehicle, please help us update our records by completing the "Vehicle Disposition Record" portion of the enclosed postage-free Notice of Mandatory Safety Campaign card and mailing it back to us.

**ASSISTANCE/
COMPLAINTS:**

Mack Trucks Inc.
Regulatory Affairs Department,
P.O. Box 26115
Greensboro, NC 27402-6115
vtna.regulatoryaffairs@volvo.com

You may also submit complaints to the Administrator of the National Highway Safety Administration (400 Seventh Street, S.W., Washington DC 20590 or call the toll-free Auto Safety Hot Line at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.safercar.gov> if you believe that Mack Trucks Inc. has failed to remedy the defect without charge, or has failed to remedy the vehicle within 60 days of the owners first tender to obtain repair following the earliest time that parts are available.

**PRE NOTIFICATION
REMEDIES:**

If you have previously paid for repairs as a result of this issue, you may be entitled to recovery of those expenses.

Submit copies of all documentation supporting your claim according to the rules specified in the "General Plan for Reimbursement of Pre-notification Remedies" provided in this mailing.

Mack Trucks is devoting all our energy to securing parts. We appreciate your patience during this time and we will be notifying you when parts become available.

We regret any inconvenience this may cause to your operation, but hope you will appreciate our sincere efforts to demonstrate Mack's commitment to provide our customers with the best possible product.

MACK TRUCKS, INC.