



**Volvo Cars of North America, LLC**

**December 2006**

**TO: ALL VOLVO RETAILERS - CANADA**  
**RE: RECALL 161A**

Volvo has determined that the incorrect tire pressure value may have been printed on the Tire and Loading Information label of certain MY2005-MY2006 Volvo S60, V70 and S80 vehicles and that for these certain vehicles that this label may not meet CMVSS 110 in Canada.

There was an error in the process to print the vehicle specification on the Tire and Loading Information label which led to incorrect information being printed on the Tire and Loading Information label.

If the car is equipped with SST-tires and the customer sets the tire pressure to 35 PSI (the recommended tire pressure on the Tire and Loading Information label) the Tire Pressure Monitoring System (TPMS-system) may set a warning message "LOW TIRE PRESS. CHECK TIRES", which may lead to customer complaints. However, the tire and loading information provided within the Owner's Manual is correct.

The remedy is to mail the correct Tire and Loading Information label to the owner and request that the owner replace the incorrect label with the correct label.

Note: This action affects approximately 1,870 vehicles in Canada.

#### **OWNER NOTIFICATION**

Owner notification is scheduled to begin during the month of December. Vehicle owners will receive the correct label and letters with instructions for installation of the correct label.

#### **RETAILER RESPONSIBILITIES**

The owner may affix the transparent decal using the instructions provided in their letter or they may have their authorized Volvo retailer affix the decal at no charge. A small supply of tire pressure labels will be sent to the retailers under separate cover for customer support or certified pre-owned vehicles.

A complete description of the Recall Campaign requirements are attached. It is the retailer's responsibility to review the details provided in these materials with all involved personnel.

- SMB

Drive Safely,

*Volvo Cars of North America, LLC and Volvo Cars of Canada Corporation*

<h1 style="margin: 0;">VOLVO</h1> <h2 style="margin: 0;">Service Manager Bulletin</h2>				TITLE:		GROUP: 89	NO: 161A
				Recall 161A Tire and Loading Information Label  MODEL YEAR 2005 - 2006 V70, S60, S80		ISSUING DEPARTMENT: Warranty	
REFERENCE BULLETINS:		CARMARKET: Canada					
		Service Personnel: read and initial.		DATE:			
SERVICE MANAGER	SERVICE WRITER			WARRANTY ADMINISTRATOR	YEAR    MONTH    DAY		
2006	12	07	Page 1 of 2				

### BULLETIN REFERENCE

- A. RECALL CAMPAIGN 161A DESCRIPTION
- B. VEHICLES INVOLVED
- C. PARTS INFORMATION/PARTS RETURN
- D. OWNER NOTIFICATION
- E. VEHICLES IN RETAILER INVENTORY
- F. RETAILER RESPONSIBILITY
- G. CAMPAIGN REIMBURSEMENT PROCEDURES

#### A. RECALL CAMPAIGN 161A DESCRIPTION

Volvo has determined that the incorrect tire pressure value may have been printed on the Tire and Loading Information label of certain MY2005-MY2006 Volvo S60, V70 and S80 vehicles and that for these certain vehicles that this label may not meet CMVSS 110 in Canada. The remedy is to mail the correct Tire and Loading Information label to the owner and request that the owner replace the incorrect label with the correct label.

- Vehicle owners will receive a letter/package, via first class mail. The letter/package will consist of the Tire and Loading Information Label with application instructions.
- If the owner wants to take their vehicle to a Volvo retailer for application of the tire pressure label it shall be performed at no charge. However, there shall be no claims processed for this campaign.

Note: This action affects approximately 1,870 vehicles in Canada.

#### B. VEHICLES INVOLVED

**NOTE: RETAILER MUST CONFIRM VEHICLE ELIGIBILITY PRIOR TO BEGINNING REPAIR FOR THIS SERVICE UPGRADE.**

"Fixed Right — First Time"



**All vehicles should be checked for any other incomplete recalls or service campaigns or service upgrades. All open Recall, Service Campaign or Service Upgrade repairs should be completed.**

#### **RETAILER VEHICLE CAMPAIGN LIST**

"A Retailer Campaign List" will be posted on VRC<sup>2</sup> in the Reports Menu under the Service Tab. This list details all affected vehicles that are on record as being retailed or currently in stock at your facility, and is updated monthly. This list will reference the label part number required for the vehicle. Vehicle eligibility must be confirmed via VRC<sup>2</sup> prior to performing this service campaign.

#### **C. PARTS INFORMATION / PARTS RETURN**

For customers that may have misplaced or never received a label, please follow normal tire label ordering procedures through the Volvo region representative. Please verify label part number using VRC<sup>2</sup> Vehicle Inquiry screen.

#### **PARTS RETURN**

Parts are not required to be returned for repairs done in accordance with this recall campaign.

#### **D. OWNER NOTIFICATION**

In December, Volvo will begin mailing announcement letters with tire labels directly to the owners of the affected vehicles.

#### **E. VEHICLES IN RETAILER INVENTORY**

All vehicles in retailer's inventory and qualifying for this Recall Campaign should be repaired prior to a customer taking possession of the vehicle.

#### **F. RETAILER RESPONSIBILITY**

Retailers are to perform this campaign on eligible vehicles regardless of mileage/kilometers or vehicle age. The campaign work covered under Recall Campaign 161A is free of charge to the owner. If a customer presents a recall or service campaign letter for a vehicle that is not found via the VRC<sup>2</sup> inquiry function, please verify that the letter applies to the customer's vehicle and call the Warranty Assistance Desk at 1-800-807-7712 for instructions. If the Warranty Assistance Desk verifies that the vehicle qualifies for the Recall or Service Campaign, please perform the repair and place the recall or service campaign letter in the customers file. Under no circumstances should a customer be denied the required service without a confirmation from VCNANCCCL.

#### **G. CAMPAIGN REIMBURSEMENT PROCEDURES**

No claims will be accepted for this Recall.

## IMPORTANT RECALL NOTICE

[RECALL 161A: TIRE AND LOADING INFORMATION LABEL  
SAMPLE OWNER NOTIFICATION LETTER  
CANADA

December 2006

Dear Volvo Owner:

This notice is sent to you in accordance with the requirements of the Motor Vehicle Safety Act.

***The reason for this campaign:***

Volvo Cars of Canada Corp. (Volvo) has decided that certain model year 2005-2006 S60, S80 and V70 fail to comply with the requirements of the Canadian Motor Vehicle Safety Standard No. 110. It has come to our attention that information on the tire pressure labels is incorrect. A misprinted label could lead to improper vehicle loading specifications or tire inflation which could result in a tire failure, increasing the risk of a crash.

We are sending you the enclosed label with the correct information to apply using the instructions enclosed, or you may chose to have your authorized Volvo Retailer affix the label for you at no charge.

**Please Note: The Tire Inflation Pressure Tables listed in the "Wheels and Tires" section of your owner's manual does contain the correct tire pressure information.**

***Please contact:***

If you have any questions, please contact your Volvo retailer. If your retailer is unable to answer your questions, please contact Volvo Customer Relations at 1-800-663-8255, Monday through Friday, 8:30 A.M. to 5:00 P.M. Eastern Standard Time or by e-mail at [customerrelations@volvocars.com](mailto:customerrelations@volvocars.com). You may also write to us at 175 Gordon Baker Road, Toronto, Ont. M2H 2N7.

*Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. Lessor means a person or entity that is the owner, as reflected on the vehicle title, of any five or more leased vehicles.*

Thank you for being a member of the Volvo family. We hope you will appreciate our efforts to continually provide you with updated information of importance to your safety and the quality of your Volvo vehicle. If Volvo fails or is unable to remedy this defect to your satisfaction, within a reasonable time and without charge you may submit a complaint to the Road Safety and Motor Vehicle Regulation Directorate.

Sincerely,

Wayne Owen  
National Service Manager

# Instructions for Application of Tire Pressure Label

1.

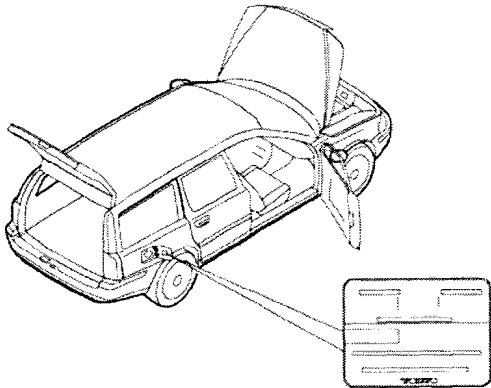
## General

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**Note!** The illustrations may contain some discrepancies, but the essential information is always correct.

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The Tire pressure label is found on the inside of the vehicle's fuel filler flap.



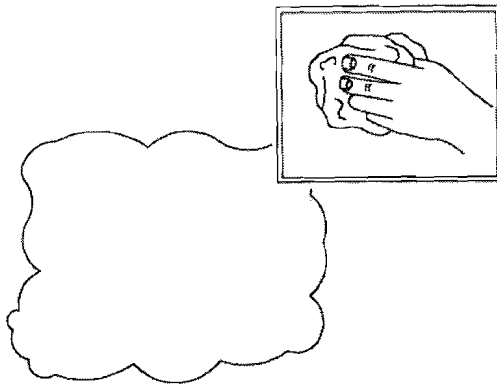
IMG-243382

2.

## Cleaning the Tire pressure label

Clean the existing Tire pressure label with washer fluid mixed with water and a cloth.

Wipe clean and dry using a lint free cloth.



IMG-243388

3.

## Affixing the Tire pressure label

Remove the protective paper from the reverse of the Tire pressure label.

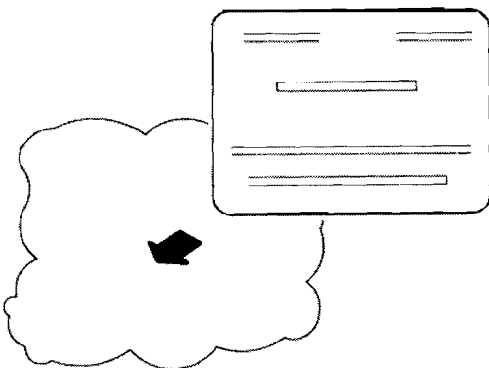
Align and place the Tire pressure label over the existing one.

Press along the Tire pressure label with your thumb to remove any air bubbles. Start from the middle and press outwards.

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**Note!** Make sure that this area of the vehicle is not washed in the next 48 hours.

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