



MODEL
XJ

DATE
13 Sep 2006

NUMBER
7-35NAS

SERVICE

ADMINISTRATION BULLETIN

Subject: Recall R726 – Quarantine Notification for Affected Vehicles

Vehicle Quarantine Notice

Jaguar Cars North America has informed the National Highway Transportation Safety Administration (NHTSA) and Transport Canada (TC) of its intent to perform a voluntary Safety Recall on a range of 2006 and 2007 XJ model vehicles imported into the United States and Canadian markets. Information relating to the proposed Recall will be posted on the NHTSA and TC web sites. The Recall action will require replacement of fuel tanks on all affected vehicles.

U.S. Federal regulations require that dealers must be advised of this Recall notification within three working days after government notification. Once notified, dealers must abide by the regulation that new vehicles in dealer inventory be HELD and not delivered to customers until they can be repaired as described in the Recall Technical Bulletin instructions to be issued.

U.S. Federal law requires dealers to complete any outstanding safety Recall service before a new vehicle is delivered to the buyer or lessee. Violation of this requirement by a dealer could result in a civil penalty of up to \$5,000 per vehicle.

This Quarantine notice serves as notification to all Jaguar dealers in the United States and Canada that affected vehicles may not be delivered for customer use until the Recall repair is completed. Refer also to Service Administration Bulletins 7-33NAS Version 2 and 7-34NAS which established this Quarantine and described procedures for dealing with customer-owned vehicles diagnosed with a fuel tank leak.

All 2006-2007 model XJ vehicles built within the VIN range G49701-H13485 are potentially affected by the defect prompting this Safety Recall.

Recall R726: Fuel tank Leak

Situation

An issue has been identified on certain 2006 and 2007 Model Year XJ vehicles in the VIN Range G49701 to H13485 imported into the United States and Canada. It is possible that some fuel tanks were not made to specification. The out-of-specification condition may prevent the fuel delivery module (FDM), jet pump module (JPM) and/or cluster valve (CV) seals from adequately sealing. The malfunction indicator lamp (MIL) may illuminate and the vehicle may exhibit a fuel odor. Particularly after completely refueling, liquid fuel may leak onto the ground.

Action to be Taken

You are required by law to Quarantine all affected vehicles in your control pending further instructions from Jaguar Cars. Sold vehicles will be subject to the standard Recall notification and Recall bulletin process detailing the action required for vehicles in the hands of customers. Jaguar is currently in the process of validating the repair technique and procuring replacement components.

Dealers are advised that the use of vehicles within the affected VIN range as demonstrators or loaner vehicles may be considered a violation of Federal legislation. Jaguar recommends against using affected vehicles for demonstrator or loaner purposes. Please consult your own legal counsel if you have questions in this regard.

Fuel Tank Supply

Replacement fuel tanks will take some time to produce. Based on the current supply projections, Jaguar expects small numbers of tanks to arrive by the end of the week of 25 September. Further updates on the tank supply plan will be provided as soon as more information is available.

NOTE: ALL parts orders for R726 replacement fuel tanks placed by dealers WILL BE CANCELED. This is to ensure a smooth and uninterrupted supply process for valid customer repairs. After the initial review period and parts inventory increases, order requirements may be altered with the intention to allocate parts requirements to dealers based on vehicle sales and inventory. Further communications will be forwarded to the dealers at a later date.

NOTE THE FOLLOWING CONDITIONS:

- **Jaguar/UNIPART do not expect to receive tank shipments until the end of the week 9/25.**
- **Vehicles in dealer inventory and all other customer vehicles will be repaired at a later date once parts are readily available.**
- **Until parts are in free supply all UNIPART inventory will be "Blocked" and only released by the Technical HelpLine and UNIPART.**
- **Your AMM / Regional Manager will be involved in the event any abuse of this process is suspected.**

Interim Replacement Fuel Tank Ordering - Customer Vehicles with a Defect:

During the initial period of limited tank supply if you have a customer who presents a vehicle with a **diagnosed fuel tank leak** as described in the Service Bulletin 7-33NAS Version 2 "Quarantine Notification: 2006-2007 Jaguar XJ Vehicles (G49701-H13485)", quarantine the vehicle and follow the procedures outlined below for ordering a tank:

Eligibility Requirements

- **Only delivered customer vehicles exhibiting the concern as outlined in Administration Bulletin 7-33NAS Version 2 are eligible.**
- **Vehicle must be in the VIN range of G49701 to H13485**

Requesting a Replacement Fuel Tank

1. Vehicle must first meet eligibility requirements as described above to receive a replacement tank.
2. If vehicle qualifies, the lead technician or shop foreman must contact the Jaguar Technical HelpLine **1-888-524-3577** for pre approval to order a fuel tank.
3. **The caller should reference "Recall R726."**
4. Provide the vehicle specifications, customer name and warranty start date which will all be required as part of the CATS case for all customer vehicles.
5. If approval is obtained, the Technical HelpLine representative will log a "CATS" case.
6. The Technical HelpLine will communicate with UNIPART directly all CATS cases that have been approved.
7. **Cut off time for order entry and processing is will be 2:30 pm ET. Their will be no requirement on the dealer to order the parts directly.**
8. Subject to availability, UNIPART will dispatch a replacement fuel tank VOR next day directly to your dealership. Repair instructions will be published prior to the initial tank shipments.
9. Dealers are responsible for reviewing supply details through JPC the following day to confirm shipment.

Customer Inquiries

In the interim, if you are approached by a customer with questions about this Recall, but the customer has not yet received any formal notification, please inform them that Jaguar will notify all affected owners with further instruction regarding how they should have their vehicle repaired.

If a United States customer requires additional information concerning this matter, please direct them to contact the Jaguar Customer Relationship Center at **1 800 452-4827**

Should Canadian customers require additional information please direct them to the Canadian Customer Relationship Center at **1 800 668-6257**.

All dealer inquiries regarding this communication and other recall/quarantine-related bulletins should contact the "R726 Dealer HelpLine" at 201-818-8082.