

SERVICE ADVISORY # 06-074Suburban Furnace Intake**Models Included:**

2007 Cougar Fifth Wheels models 289 and 2811

Serial Number Range:

Model 289: 4YDF2892572500934 - 4YDF2892672501381

Model 2811: 4YDF2812372501205 - 4YDF2812372501608

Parts Required:

1 – KRV# 111947 5" Furnace Transition Tube (Part available subject to inspection results)

Keystone is conducting a voluntary RECALL notification campaign in accordance with the National Highway Transportation and Safety Act. The above 2007 Keystone RV Fifth Wheels may have been manufactured with the furnace air intake tube not installed correctly. The following procedure describes how to inspect the intake and correct if necessary.

GENERAL INFORMATION

- Only the models mentioned above are affected.
- Not all vehicles in the above VIN range have the incorrect installation. Inspection of the intake tube is necessary to determine if any corrective action is required.

ONE: INSPECTION

- Step 1 From the exterior of the unit locate the furnace vent cover. With a flashlight look into the upper hole and inspect to see if the transition tube (tube that joins the exterior vent cover to the intake tube on the furnace) has been installed to slide over the intake tube. See Figure 1. If these tubes are end to end or butt together, it is the incorrect installation, proceed to **TWO**.
- Step 2 If the transition tube is over the intake tube; use a tape measure to check the distance from the furnace intake to the end of transition tube as shown below. See Figure 2. Slide the tape measure into the bottom of the upper hole until it hits the end of the intake tube on the furnace. If the measurement is between 2-1/4" to 2-1/2", the installation is correct, proceed to **THREE: WARRANTY REIMBURSEMENT**. If the dimension is larger than 2-1/2", the installation is incorrect, proceed to **TWO**.

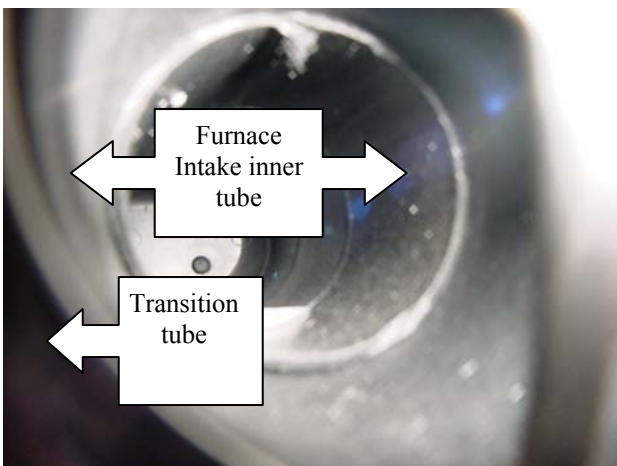


Figure 1



Figure 2

TWO: INTAKE TUBE CORRECTIVE ACTION OR REPLACEMENT INSTRUCTIONS

- Step 1 Remove vent cover by removing the 6 screws.
- Step 2 If transition tube is not installed over intake, reposition making sure there is a minimum of ½" overlap between the transition tube and intake tube. To verify the ½" minimum overlap, remove the 3 ½" transition tube, measure from the end of the intake tube on the furnace to the outside of the sidewall. If the measurement is more than 3", proceed to Step 3. If the measurement is 3" or less, proceed to step 5.
- Step 3 Place order for KRV# 111947 5" furnace extension tube.
- Step 4 Install 5" replacement tube by sliding it over furnace intake.
- Step 5 Replace vent cover using putty tape (if required) and sealant.

THREE: WARRANTY REIMBURSEMENT**For Inspection Only**

Submit the claim on Key Express or on a Keystone Warranty claim form with **Service Advisory # 06-074** and **Flat Rate Code # 7107442F** noted in the customer complaint section of the form. The amount of time authorized for inspection is .3 hours.

For Inspection & Transition Tube Replacement

Submit the claim on Key Express or on a Keystone Warranty claim form with **Service Advisory # 06-074** and **Flat Rate Code # 7107442B** noted in the customer complaint section of the form. The amount of time authorized for this repair is .5 hours.

FOUR: PART DISPOSITION

Please discard the transition tube if replaced. Return to Keystone is not required.

If you have any questions please contact us through normal channels at:

Team Cougar (Indiana)

866-273-1454