

NHTSA SAFETY RECALL

August 18, 2006

Safety Recall Notice #06V-305 EHC Replacement

Dear Big Dog Motorcycles' Dealer/Service Center:

This notice is sent in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Big Dog Motorcycles, L.L.C. (Big Dog Motorcycles) has determined that there is a safety defect in the Electronic Harness Control (EHC) module that was installed on its 2006 K-9 production motorcycles and as a warranty replacement item on certain of its 2005 and 2006 models. The clear gel type potting material in these EHC modules is susceptible to vibration-induced damage that can result in a stalling condition that could occur without any prior warning. At this time Big Dog Motorcycles has no reports of any accidents or injuries related to this condition.

The specific motorcycles that are being recalled are all 2006 K-9 model motorcycles with EHC part number 170-000001-00 and clear gel type potting material. This EHC module with clear gel type potting material was also used on 360 other 2005 and 2006 models as a warranty replacement item. A recall notice will be sent to the registered owners of all of these motorcycles. Our records indicate that some of the motorcycles affected by this recall are shown in your inventory. Please note that this recall campaign does not encompass an EHC with part number 170-000001-00 that has **black** potting material.

What You Should Do

We ask that you immediately suspend all pending and future sales of motorcycles affected by this recall campaign until the remedy has been performed. It is a violation of Federal law for a dealer to deliver a new vehicle covered by this notice under a sale or lease until the defect is remedied. Federal regulations require any lessor receiving this letter to forward it to the lessee within 10 days.

Owners of the above-mentioned motorcycles will contact you to schedule a time for you to replace the EHC module. At the time of repair, enter a warranty claim for this recall through AWS using Labor Op R06V-305. Follow this EHC replacement procedure for any recalled motorcycles in your current inventory. Big Dog Motorcycles will pay 0.8 hour of labor to replace the EHC module at your posted hourly shop rate. You may order replacement EHC modules (P/N 171-000010-00) through AWS. Contact the Customer Service Department for any questions you may have on submitting claims for recall repairs.

In addition, any EHC modules in your inventory with part number 170-000001-00 and clear gel type potting material must be returned to Big Dog Motorcycles under an RMA. No restocking fee will apply to the return.

We will inform the owners of these motorcycles of this repair on or about September 15, 2006. You can advise them of the exact turnaround time based on scheduling and any other factors that may exist.

We appreciate your cooperation and prompt attention to this important matter. Big Dog Motorcycles apologizes for any inconvenience this may cause you, but assures you that we have taken this step as one that is important to our customer's personal safety.

Should you have any questions, please contact Customer Service at 316-267-9121.

Sincerely,
BIG DOG MOTORCYCLES, L.L.C.



MOTORCYCLES

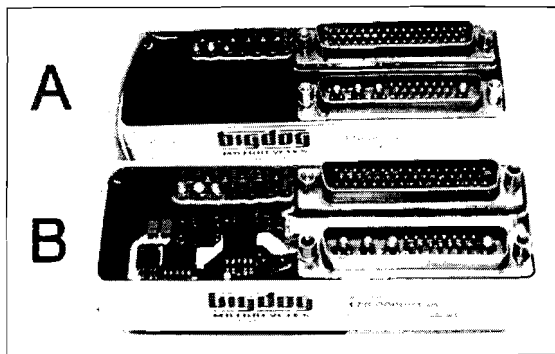
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P/N 170-000001-00 EHC REPLACEMENT INSTRUCTIONS Recall #06V-305

IMPORTANT: Replace the EHC of ANY Big Dog Motorcycle model having an EHC, P/N 170-000001-00 with clear, gel-type potting material. Remove that EHC and replace with P/N 171-000010-00.

NOTE: This recall does **not** affect EHC's P/N 170-000001-00 with **black** potting material.

EHC COMPARISON

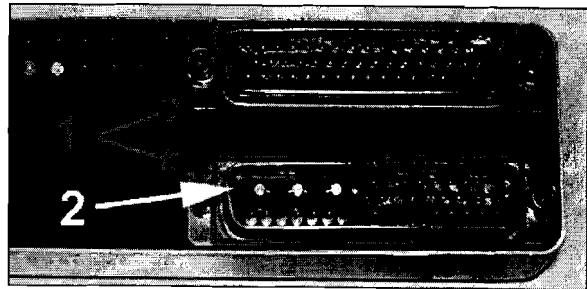


- A. 170-000001-00 with **black** potting material.
- B. 170-000001-00 with **clear** potting material.

PROCEDURE:

1. Disconnect all ground wires from the negative (-) terminal of the battery.
2. Remove both electrical side covers.

3. Unscrew the four connector screws from the backbone and power harnesses and pull the two connectors off and away from the EHC.
4. Remove the two nylon nuts from the EHC studs and remove the EHC.
5. Inject dielectric grease (P/N 270-000009-00) into the power and backbone harness connector ports of the replacement EHC. Fill to top of pins. Smooth dielectric to remove air gaps.



TYPICAL – Fill these areas (1) to top of pins with dielectric grease, filling all areas (2) to remove air gaps.

NOTE: Install in reverse order, making sure that the two nylon nuts are not tightened more than **15 in•lbs**. Harness connector jack screws should be tightened evenly from side to side until the connectors seat.

Enter a Warranty Claim for this procedure through AWS using Labor Op **R06V-305**.

If further assistance is necessary, contact Big Dog Motorcycles Technical Support at 316-219-7000