



Mr. George Person  
Chief, Recall Management Office  
National Highway Traffic Safety Adm.  
400 7th Street, S.W.  
Washington, D.C. 20590

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OFFICE OF THE  
ATTORNEY GENERAL

15 August 2006

Dear Mr. Person:

The mailing of the Customer and Dealer Notifications for Recall 06V-291 began and was completed on August 14th. As required, copies of the final notifications are being faxed for your files. Should you require original copies please contact Karen McDonnall at [kmcdonnall@countrycoach.com](mailto:kmcdonnall@countrycoach.com).

Please feel free to contact me at 541-998-3720 x8382 should you have any questions.

Sincerely,

Dick Sabath  
Senior Manager, Compliance Administration  
Country Coach Inc.

Enclosures (2) Customer Notification, 06V-291  
Dealer Notification, 06V-291

THE WORLD'S FINEST MOTORCOACHES

135 East First Avenue | PO Box 400 | Junction City, OR 97448

VEHICLE SAFETY  
DEFECT SERVICE BULLETIN

VIA: CERTIFIED MAIL, RETURN RECEIPT REQUESTED,  
AND FIRST CLASS MAIL

August 14, 2006

**RE: VEHICLE SAFETY DEFECT OWNER NOTIFICATION, 06V-291**

Dear Country Coach Service Provider:

This bulletin is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

**DESCRIPTION OF NONCOMPLIANCE:**

Prevost Car Inc. has decided that certain bus shells converted to motor homes by Country Coach Inc. may have a safety defect in the pivots mounting plate on the windshield wiper mechanism. If this part is defective, a failure of the wiper mechanism may occur while in use, making the wipers totally inoperative. Inoperative wipers under inclement weather conditions could cause a crash due to impaired visibility.

**MODELS AFFECTED:**

**Model Year:** 2007

**VIN Range:** 2PCW3349X51028721 – 2PCW3349461028800

**Not all units within this VIN range are affected. Please refer to the attached Listing for specific units.**

Prevost Car Inc. will provide to all Country Coach owners, dealerships and authorized repair centers the necessary materials to remedy the pivots mounting plate of the windshield wiper mechanism. It is estimated that the inspection will take ¼ hour and repair will take 1.0 hour. Prevost Car Inc. will make all reimbursements for labor and parts through their A.F.A. process. This work will be performed at no cost to the consumer.

The National Traffic and Motor Vehicle Safety Act, as amended, provides that each vehicle which is subject to a recall of this type must be adequately repaired at no cost to the owner within a reasonable time after the owner has tendered it for repair. Failure to repair within sixty (60) days after tender of a vehicle is prima facie evidence of failure to repair within a reasonable time.

**VEHICLE SAFETY  
DEFECT SERVICE BULLETIN**

If the condition is not adequately repaired within a reasonable time, the owner may be entitled to an identical or reasonably equivalent motor home at no charge or to a refund of the purchase price less a reasonable allowance for depreciation.

To avoid having to provide these burdensome solutions, every effort must be made to promptly schedule an appointment with owners and to repair their motor homes as soon as possible. You should be aware that owners are instructed to contact the customer service department if their dealer does not remedy the condition within three (3) days of the mutually agreed upon service date. (Please see the enclosed Letter to Country Coach Owners) Owners are also advised to contact the National Highway Traffic Safety Administration if the condition is not remedied without charge and within a reasonable time.

Your assistance with this important matter is greatly appreciated. We apologize for any inconvenience this may cause you.

Sincerely,



Dick Sabath  
Senior Manager, Compliance Administration

Enclosures (2)

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## 06V-291 Coach Listing

Coach #	VIN
L048	2PCW3349X51028721
L049	2PCW3349551028724
L050	2PCW3349851028748
L051	2PCW3349951028757
L052	2PCW3349051028761
L053	2PCW3349461028800