



Via Overnight Mail
July 11, 2006

To: Area General Manager
From: Chuck Yaeger - National Customer Service Field Operations Manager
Subject: Special Service Campaign (SSC) 6LD
2004 -2005 Japan Produced RX 330 and Early 2006 RX 400h
Center Console (Floor Carpet Cover) Retaining Clips

Lexus has initiated a Special Service Campaign (SSC) on certain 2004 through 2005 model year Japan produced RX 330 and early 2006 model year RX 400h vehicles. Campaign details and the degree of your area's involvement are explained below.

Condition

In certain 2004 through 2005 model year Japan produced RX 330 and early 2006 model year RX 400h vehicles, due to improper installation, the two retaining clips for the driver's side forward center console (floor carpet cover) can become loose. If both clips separate from the floor carpet cover, the cover may lean toward the accelerator pedal, causing interference with the accelerator pedal rod.

For further information refer to the attached enclosed dealer letter which includes the Lexus Q&A and customer notification letter.

Dealer and Owner Notification Date

Dealer notification letters will be sent to the attention of the Service Manager on Thursday, July 13 via Next Day UPS delivery service. Owner notification letters will be mailed in phases via First Class Mail beginning in late-July 2006.

Identification of Involved Vehicles

Vehicle	WMI	Model Year	VIN Ranges	
			VDS	Ranges
RX 330	JTJ	2004	GA31U	0001010 - 0044873
			HA31U	0001045 - 0074277
		2005	GA31U	0044429 - 0058102
			HA31U	0074282 - 0095401
RX 400h		2006	GW31U	0001007 - 0001009
			HW31U	0001106 - 0012403

Note: Not all vehicles in the VIN range are affected. As always, dealers should consult Dealer Daily or TIS to confirm VIN eligibility and to assure that the SSC is applicable. This will verify the vehicle is involved and has not already been completed prior to dealer shipment or by another dealer. TMS warranty will not reimburse dealers for repairs conducted on vehicles that are not affected or were completed by another dealer.

Implementation at Dealerships

The SSC package will contain the repair instructions, warranty claim procedures, and parts order information. All associates who have a part in the completion of this campaign should be familiar with its contents.

Replacement Parts

Please encourage your dealerships' parts department to order only those parts needed to repair vehicles with service appointments. Individual dealer tracking will be done and irregularities in quantity ordering will be passed on to you for follow-up and correction. There will be sufficient inventory to accommodate this SSC.

Part Number	Part Description	Quantity per Vehicle
04006-26148	Clip Kit	1

Tools and Equipment

No special tools or equipment are required for this procedure.

Customer Care

Lexus' usual customer care amenities (car wash, fuel fill-up and loaner vehicles) apply to this SSC. Specific details may be found in TIS in the General Procedures for Limited and Special Service Campaigns.

Reimbursement Procedures

Dealers are required to submit SSC claims using the information below.

Claim Type	Repair	Opcode	Labor Hours*	Sublet
SC	Replace carpet clip	6516F1	0.2	GA (fuel), TW (tow), RT (loaner vehicle), DE (pick-up/delivery or remote repair), or CW (car wash) as required and substantiated by invoices.

*Includes 0.1 labor hours for administrative time.

NOTE: Lexus warranty will only accept one claim per vehicle under the terms of the SSC. Please ensure that your dealership checks the National History File or TIS to see if the vehicle has been repaired under this SSC prior to servicing a vehicle.

Dealer System Communications

- The VIN number information download will be performed on July 14, 2006 and the dealer system flag on affected vehicles will be activated at that time.
- The operation code will be downloaded and available for dealerships to use on July 14, 2006. DMS dealer files are automatically updated and no further action should be required.

Thank you for your understanding.

Enclosure

CC: Area Customer Satisfaction Manger
Area Customer Services Operations Manager
Assistant Area Manager
District Service and Parts Manager
District Technical Manager
District Technical Specialist
Field Technical Specialists
Product Field Engineer



Via Overnight Mail
July 13, 2006

Subject: Special Service Campaign (SSC) 6LD
2004 -2005 Japan Produced RX 330 and Early 2006 RX 400h
Center Console (Floor Carpet Cover) Retaining Clips

Dear Dealer Principal:

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For further information refer to the attached Lexus Q&A and customer notification letter.

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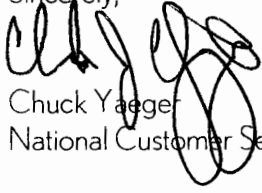
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Dealer System Communications

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- The operation code will be downloaded and available for dealerships to use on July 14, 2006. DMS dealer files are automatically updated and no further action should be required.

Thank you for your understanding. Your on-going care for these Lexus owners during this campaign protects our customers and their image of Lexus.

Sincerely,



Chuck Yaeger
National Customer Services Field Operations Manager

Attachments

CC: Customer Satisfaction Manager
General Manager
Parts Manager
Sales Manager
Service Manager



Special Service Campaign (SSC) 6LD
Certain 2004 through 2005 Japan Produced RX 330 and Early 2006 RX 400h
Center Console (Floor Carpet Cover) Retaining Clips Q&A

Q1: What is the condition?

A1: In certain 2004 through 2005 model year Japan produced RX 330 and early 2006 model year RX 400h vehicles, due to improper installation, the two Retaining Clips for the driver's side forward Center Console (Floor Carpet Cover) can become loose. If both clips separate from the Floor Carpet Cover, the cover may lean toward the accelerator pedal, causing interference with the accelerator pedal rod.

Q2: What is the cause of this condition?

A2: The two original Floor Carpet Cover Retaining Clips were not installed properly.

Q3: Why are RX 330 vehicles produced in North America not included in this recall?

A3: The two Floor Carpet Cover Retaining Clips were installed properly in the vehicles produced in North America (Toyota Motor Manufacturing Canada).

Q4: Are there any warnings that this condition exists?

A4: No, there are no specific warnings that this condition will occur.

Q5: Which and how many vehicles are involved?

A5: There are approximately 123,500 Lexus RX 330 (certain 2004 through 2005 model year) and approximately 8,300 RX 400h (early 2006 model year) vehicles involved in the U.S.

Q6: What is the production period of the affected vehicles?

A6: The affected Lexus RX 330 and RX 400h vehicles were produced from February 10, 2003 to May 24, 2005.

Q7: Are there any other Toyota or Lexus vehicles involved?

A7: Yes, this condition also affects approximately 232,000 Highlander (2004 through 2005 model year) and 3,700 Highlander HV (early 2006 model year) vehicles involved in the U.S.

Q8: How many incidents of this condition have been reported?

A8: There have been 7 cases of this condition reported in similar vehicles.

Q9: Have there been any accidents reported?

A9: There have been 2 accidents reported which are possibly related to this condition.

Q10: Have there been any reports of deaths or injuries?

A10: There have been no deaths or injuries reported related to this condition.

Q11: What is Lexus going to do?

A11: Owners of the involved vehicles will receive a Special Service Campaign notification by first class mail beginning in late July 2006. Lexus dealers will replace the two driver's side Floor Carpet Cover Retaining Clips with improved ones at NO CHARGE to the customer.

Q12: How long will the repair take?

A12: The replacement will take approximately 15 minutes. However, depending upon the dealer's work schedule, it may be necessary to make the vehicle available for a longer period of time.

Q13: What should an owner do if they experience the condition?

A13: Owners are requested to contact their local Lexus dealer for diagnosis and repair.

Special Service Campaign 6LD
2004 through 2005 Japan Produced RX 330 and early 2006 RX 400h
Center Console (Floor Carpet Cover) Retaining Clips
Safety Recall Notice

Dear Lexus Customer:

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Lexus has decided that a defect, which relates to motor vehicle safety, exists in certain 2004 through 2005 model year Japan produced RX 330 and early 2006 model year RX 400h vehicles.

What is the problem?

In certain 2004 through 2005 model year Japan produced RX 330 and early 2006 model year RX 400h vehicles, the two Retaining Clips for the driver's side forward Center Console (Floor Carpet Cover) can become loose. If both clips separate from the Floor Carpet Cover, the cover may lean toward the accelerator pedal, causing interference with the accelerator pedal rod. In the worst case, this condition may interfere with the accelerator pedal returning to the idle position and thus may increase the possibility of a crash.

What will Lexus do?

Any Lexus dealer will replace the two Floor Carpet Cover Retaining Clips with improved ones at **NO CHARGE** to you.

What should you do?

This is an important Safety Recall

Please contact your authorized Lexus dealer to make an appointment to replace the clips with improved ones as soon as possible. The repair will take approximately half an hour. However, depending upon the dealer's work schedule, it may be necessary to make your vehicle available for a longer period of time.

We request that you present this notice to the dealer at the time of your service appointment.

If you no longer own the vehicle, please indicate so on the enclosed postage-paid form, providing us with the name and address of the new owner.

What if you have other questions?

Your local Lexus dealer will be more than happy to answer any of your questions and set up an appointment to perform the repair. If you require further assistance, you may contact the Lexus Customer Assistance Center at 1-800-225-3987 Monday through Friday, 5:00 am to 9:30 pm, Saturday and Sunday 7:00 am through 3:00 pm Pacific Standard Time.

What if you have previously paid for the replacement/reinstallation of the driver's side Floor Carpet Cover Retaining Clips for this specific condition?

If you have previously paid for the replacement/reinstallation of the driver's side Floor Carpet Cover Retaining Clips for this specific condition *prior* to receiving this letter, please mail a copy of your repair order, proof-of-payment, and proof-of-ownership to the following address for reimbursement consideration.

Lexus Customer Experience, L201
19001 South Western Avenue
Torrance, CA 90509

Include your name, address, and telephone number(s) in your request. Please allow 4 to 6 weeks to review your request.

If you believe that the dealer or Lexus has failed or is unable to remedy the defect within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street S.W., Washington, D.C. 20590, or call the toll free Vehicle Safety Hot Line at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.safercar.gov>.

If you are a vehicle lessor, Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the

lessee within ten days.

We have sent this notice in the interest of your continued satisfaction with our products, and we sincerely regret any inconvenience this condition may have caused you.

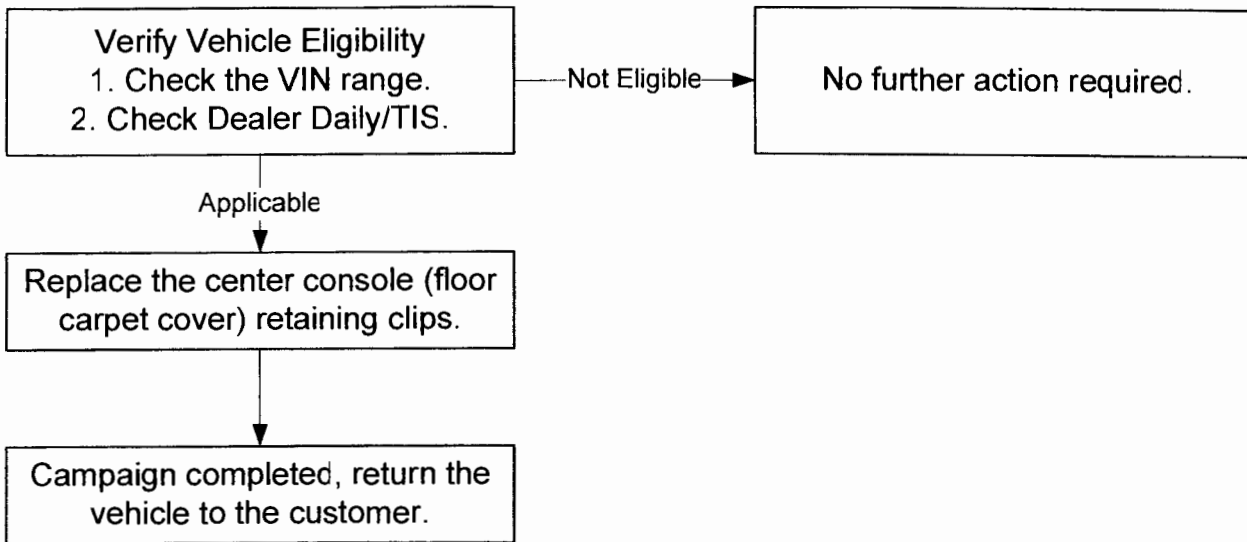
Thank you for driving a Lexus.

Sincerely,

Lexus Division
TOYOTA MOTOR SALES, U.S.A., INC.

TECHNICAL INSTRUCTIONS
FOR
SPECIAL SERVICE CAMPAIGN 6LD
CENTER CONSOLE (FLOOR CARPET COVER)
RETAINING CLIP REPLACEMENT
FOR
2004 THROUGH 2005 MODEL YEAR RX 330 AND
EARLY 2006 MODEL YEAR RX 400h

I. OPERATION FLOW CHART



II. IDENTIFICATION OF AFFECTED VEHICLES

A. AFFECTED VIN RANGE

VEHICLE	WMI	MY	VIN Range	
			VDS	Ranges
RX 330	JTJ	2004	GA31U	0001010-0044873
			HA31U	0001045-0074277
		2005	GA31U	0044429-0058102
			HA31U	0074282-0095401
RX 400h		2006	GW31U	0001007-0001009
			HW31U	0001106-0012403

NOTE:

Not all vehicles in the VIN range are affected. As always, consult Dealer Daily/TIS to confirm VIN eligibility and to assure the SSC is applicable. This will verify the vehicle is affected and has not already been completed prior to dealer shipment or by another dealer. TMS warranty will not reimburse dealers for repairs conducted on vehicles that are not affected or were completed by another dealer.

III. PREPARATION

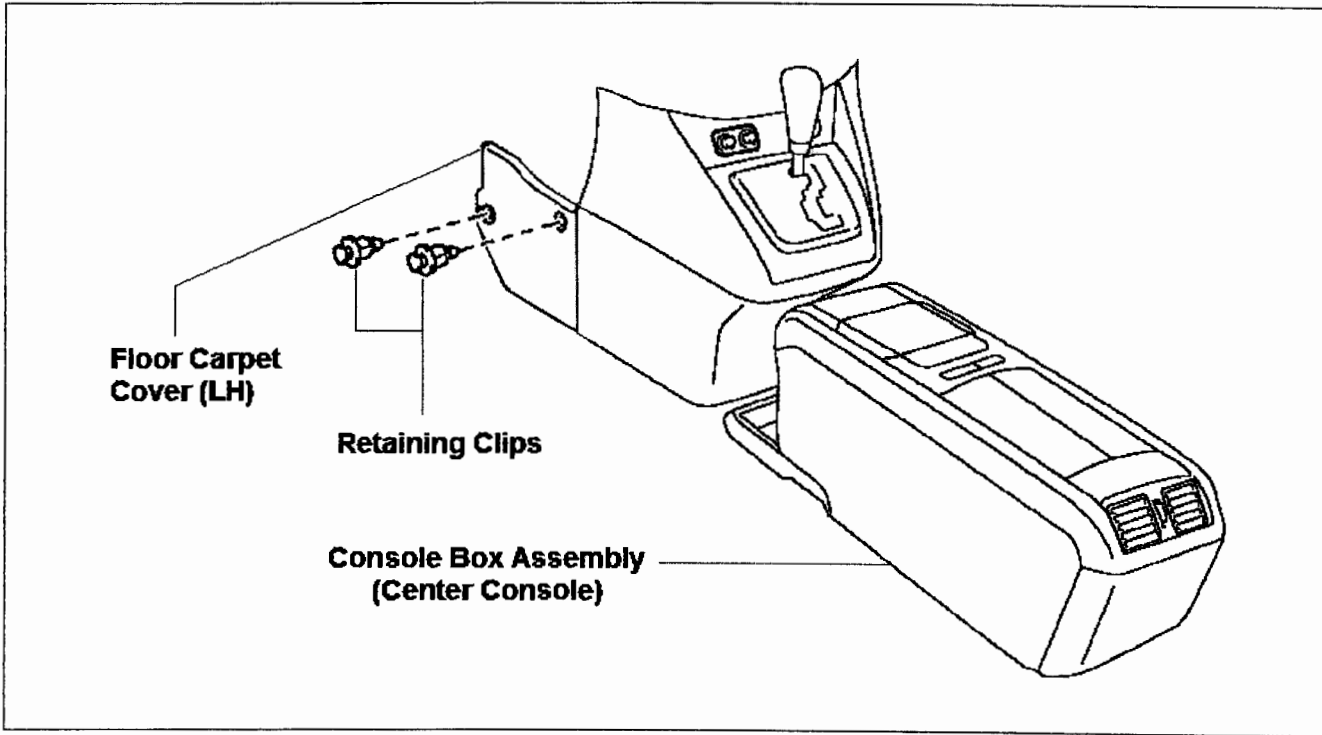
A. PARTS

Part Number	Part Description	Quantity
04006-26148	Package of 2 Retaining Clips	1

B. TOOLS

- Standard hand tools

IV. COMPONENTS

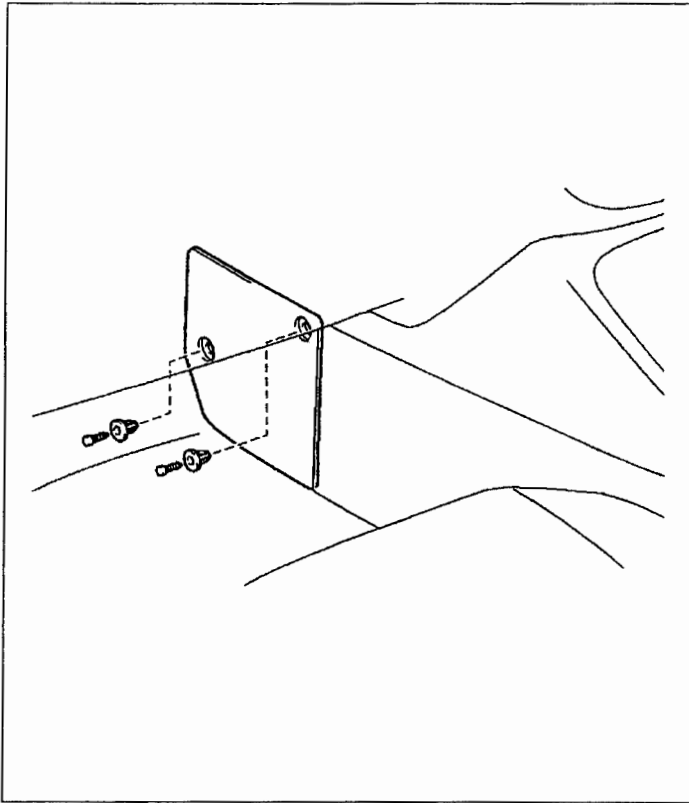


V. BACKGROUND

In certain 2004 through 2005 model year Japan produced RX 330 and early 2006 model year RX 400h vehicles, due to improper installation, the two Retaining Clips for the driver's side forward Center Console (Floor Carpet Cover) can become loose. If both clips separate from the Floor Carpet Cover, the cover may lean toward the accelerator pedal, causing interference with the accelerator pedal rod.

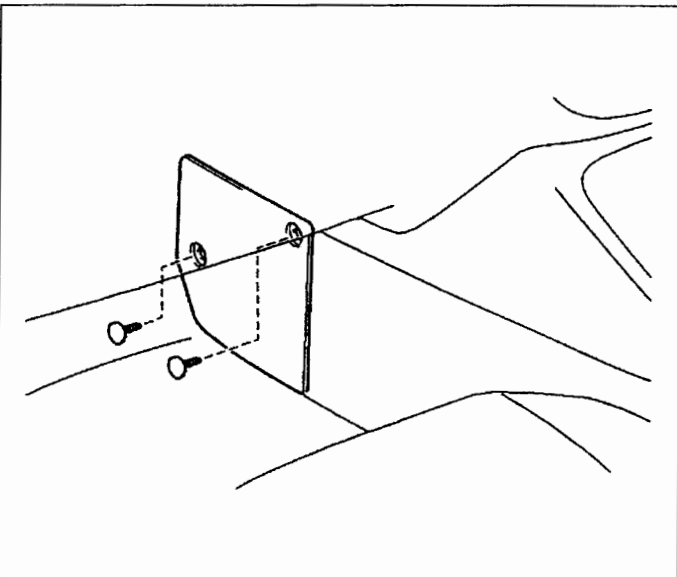
VI. WORK PROCEDURE

A. REPLACE THE FLOOR CARPET COVER RETAINING CLIPS



1. REMOVE EXISTING CLIPS

- a) REMOVE, *DESTROY*, AND *DISCARD* THE 2 CLIPS.



2. INSTALL NEW CLIPS

- a) INSTALL THE 2 *NEW* CLIPS.
- b) MAKE SURE THE 2 *NEW* CLIPS ARE FASTENED CORRECTLY AND FULLY INSERTED BY PRESSING ON THEM FIRMLY.

VII. RECALLED PARTS DISPOSAL

As required by Federal Regulations, please make sure all recalled parts (original parts) removed from the vehicle are disposed of in a manner in which they will not be reused.