

Subject: 2003-2004 Altima and Sentra with 2.5 Liter Engine Crank Angle Sensor/ECM Reprogramming Voluntary Recall Campaign – Update # 2

Attention – Executive Managers, Sales, Parts and Service Managers

***** Campaign Update *****

Please review the following important information with your dealership service advisors. The Voluntary Recall Campaign for the 2003-2004 QR25DE Crank Angle Sensor / ECM includes reprogramming of the ECM and no parts. Repairs for stored Diagnostic Trouble Codes (DTC) are not related to this campaign. Under NHTSA regulations, you cannot require the customer to pay for repairs for stored DTC's in order to perform the reprogramming. You can recommend the customer to have the repairs made, but if the customer declines, you must still do the reprogramming.

If the crank angle sensor is determined to need replacement, the customer is responsible for the repair (parts and labor). You should tell the customer that the campaign involves only reprogramming and does not cover the replacement of the sensor. Again, you can recommend that the customer pay to have the sensor replaced, but you cannot require it as a condition for performing the reprogramming. Additionally, the customer should not be charged diagnostic time which is included in the campaign repair.

If you have any additional questions related to this campaign, please contact your Dealer Parts and Service Manager (DPSM).

Nissan Parts and Service Operations
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