



Mercedes-Benz

Mercedes-Benz USA, LLC

Rolf Scherer
General Manager, Engineering Services

VIA CERTIFIED MAIL

November 17, 2006

National Highway Traffic Safety Administration
Office of Defect Investigation
Attention: George Person, Chief Recall Analysis Division
400 Seventh Street, S.W.
Washington, D.C. 20590

NOV 17 2006
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FBI

Re: 49 CFR Part 573; Recall of Mercedes-Benz S and CL-Class (220/215) Instrument Cluster

Dear Mr. Person:

Pursuant to 49 CFR Part 573.5(c)(9), this letter contains 4 documents that were communicated to our dealers on the above subject and will be submitted in Mercedes-Benz USA, LLC (MBUSA) regular monthly mailing for the month of November, 2006.

Manufacturer's Campaign Identification Number
2006080004

NHTSA Recall Number
06V-028

Should you have any questions, please do not hesitate to contact Gary Bowne at 201-573-2719.

Sincerely,

RS:sk

Enclosure



UPDATE

MERCEDES-BENZ USA, LLC
One Mercedes Drive, P.O. Box 350, Montvale, NJ 07645-0350
Phone (201) 573-0600
Fax (201) 573-0117
MBUSA.com



To: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers

From: Joe Wankmuller, Manager – Warranty Services

Date: November 17, 2006

Re: Extended Limited Warranty on Instrument Clusters, All 215/220 Vehicles

Today, customer letters and Service and Warranty Information booklet addendums will be mailed to approximately 190,000 subject vehicle owners, stating that the warranty coverage for the instrument cluster has been extended to 10 years with no mileage limitation

Effective immediately, the Instrument Cluster extended Limited Warranty applies to all conditions that warrant the replacement or repair of the Instrument Cluster under the standard warranty terms and conditions.

If the vehicle has an open campaign for the instrument cluster this campaign must be completed first. If there is no open campaign on VMI and this failure exists, submit a warranty claim utilizing normal warranty claim procedures. Please refer to STAR Tekinfo for applicable damage codes.

CUSTOMER REIMBURSEMENT

If the vehicle has already exceeded the original warranty period and the customer has already paid to have the Instrument Cluster replaced for a reason that would be covered under the extension of the original New Car Warranty, they may be eligible for reimbursement of repair costs by presenting adequate documentation (which should be retained in the customer file for audit purposes). Reimbursement is limited to the amount the repair of the Instrument Cluster would have cost if completed by an authorized Mercedes-Benz dealer. The dealer should reimburse the customer and then submit a warranty claim using one of the Instrument cluster replacement damage codes, as found under STAR Tekinfo. Warranty reimbursement for parts and labor should be submitted as a "SUBLET" utilizing the sublet code of "sub". The repair date should be the date that the customer paid for the repair.

Any questions regarding this matter should be directed to the Warranty Services Group (WSG) at 1-877-974-6287.

Thank you for your cooperation.

UPDATE

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To: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers

From: Rolf Scherer, General Manager, Engineering Services

Date: November 17, 2006

Re: Extended Limited Warranty on Instrument Cluster. Model Year 2000-2006 Model 215/220 vehicles – Customer Letters

Today dealers were notified of an Extended Limited Warranty on the Instrument Cluster from the original 4 years/50,000 miles to 10 years with no mileage limitation for the following vehicles.

MY 2000-2006 Model 215/220

Also today, customer letters and Service and Warranty Information booklet addendums will be mailed to approximately 190,000 subject vehicle owners. See attached.

See today's Warranty NetStar message for warranty submission information.



Mercedes-Benz

Mercedes-Benz USA, LLC

Paul G. Juron
General Manager
Customer Assistance Center

Mercedes-Benz New Car Limited Warranty Addendum

November, 2006

Dear Mercedes-Benz Owner:

The purpose of this letter is to advise you of additional benefits that Mercedes-Benz is providing you with respect to your vehicle ownership.

To further support you, Mercedes-Benz will extend the warranty on Model Year 2000-2006 S-Class and CL-Class vehicles with respect to the *instrument cluster*. The warranty is extended, with respect to the instrument cluster, from 4 years/50,000 miles to 10 years with unlimited miles from the vehicle's warranty start date. This extension of the Basic Limited Warranty coverage applies to the vehicle regardless of ownership. Note: Any repairs under this extended warranty should be performed by an authorized Mercedes-Benz dealership. Standard warranty terms and exclusions apply, including the exclusions with respect to extra expenses, as identified in the Service and Warranty Information Booklet.

Please contact your authorized Mercedes-Benz dealership for assistance or additional information. If your dealer is unable to remedy your situation, please contact us at 1-800-FOR-MERCEdes (1-800-367-6372).

Please apply the enclosed warranty extension addendum to the inside back cover of your vehicle's Service and Warranty Information Booklet for future reference.

We hope you are enjoying your Mercedes and we apologize for any inconvenience you may have experienced.

Sincerely,



Reimbursement to Customers for Repairs Performed Prior to Extended Warranty

If you have already paid to have this condition corrected you may be eligible to receive reimbursement.

Requests for reimbursement may include parts, labor, fees and taxes. Reimbursement may be limited to the amount the repair would have cost if completed by an authorized Mercedes-Benz dealer. The following documentation must be presented to your dealer for reimbursement.

Original or clear copy of all receipts, invoices and/or repair orders that show:

- The name and address of the person who paid for the repair.
- The Vehicle Identification Number (VIN) of the vehicle that was repaired.
- What problem occurred, what repair was done, when it was done and who repaired it.
- The total cost of the repair expense that is being claimed.
- Proof of payment of repair (copy of front and back of cancelled check, or copy of credit card receipt).
- Reimbursement will be made by check from your dealer. If your claim is denied you will receive a letter from MBUSA within 60 days of receipt with the reason(s) for the denial.

Please speak with your dealer concerning this matter.

Mercedes-Benz New Car Limited Warranty Coverage Addendum

**Warranty Coverage Extension
(Instrument Cluster)**

The following applies to the Instrument Cluster for model years 2000-2006 S- and CL-Class vehicles.

The Mercedes-Benz New Car Limited Warranty coverage on the Instrument Cluster is extended to 10 years with unlimited miles from the vehicle's warranty start date.

This extension of the Mercedes-Benz New Car Limited Warranty applies to these vehicles regardless of ownership.

All of the other warranty terms apply to this extension.

↑ PEEL HERE ↑

Please apply this addendum to the inside back cover of your Service and Warranty Information Booklet located in your vehicle's glove box.