



Volkswagen of America, Inc.
3800 Hamlin Road
Auburn Hills, MI 48326
Tel. 1 800 741 2919

March 2006

Subject: Safety Recall M7
2003 Model Year Volkswagen Passat with 1.8L Turbo or 2.8L V6 Engine
Replace Fuel Pump

Dear Volkswagen Dealer Principal and Service Manager:

This letter is to inform you of Safety Recall **M7**.

What is the Issue?

The fuel pump in some affected vehicles may contain a carbon brush set that is susceptible to premature wear. This could lead to an inoperative fuel pump and, ultimately, interrupt or even stop the fuel supply to the engine. If fuel flow to the engine is interrupted, the vehicle could stall without warning and thus present a potential risk of crash.

What Does the Repair Involve?

Dealers will replace the fuel pump on affected vehicles.

Parts Allocation Information

All dealers have or will receive their 25% initial parts allocation before customer notification begins on March 31, 2006. Parts are not blocked, and we ask for your cooperation in ordering only the amount necessary to satisfy customer demand.

Important Reminder on Vehicles Affected by Safety and Compliance Recalls

Federal law prohibits any person from knowingly selling, or offering for sale, any motor vehicle that either contains a defect related to motor vehicle safety or does not comply with applicable motor vehicle safety standards prescribed under Chapter 301 ("Motor Vehicle Safety") of Title 49, United States Code. It is therefore imperative that you correct any vehicle in your inventory that is affected by this recall **prior to delivery** for sale or lease.

Where to Find Complete Campaign Information

Please refer to **Safety Recall M7** posted on web VESIS and on the VW HUB for additional information, and please be sure to share this information with all personnel with campaign-related responsibilities.

Thank you for your cooperation and assistance in this important matter.

Volkswagen Product Compliance

3/28/2006

Frequently Asked Questions & Answers for Safety Recall Campaign M7

This FAQ is intended to provide supplementary information regarding the M7 Safety Recall Campaign. For additional information, please refer to the M7 Safety Recall Campaign circular that will be posted on web VESIS and on the VW Hub.

■ What vehicles are affected?

2003 model year Volkswagen Passat with 1.8L Turbo or 2.8L V6 engine produced between September 2002 through March 2003.

■ How many vehicles are affected?

Approximately 47,000 vehicles are affected in the U.S. and 3,000 in Canada.

■ What is the problem?

The fuel pump on some affected vehicles may contain a carbon brush set that is susceptible to premature wear.

■ What can happen?

Vehicles containing the inoperative fuel pump may experience interrupted fuel supply to the engine. If this happens while driving, the engine can stop or stall without warning.

■ What exactly will be repaired on the vehicle?

Dealers will replace the fuel pump at no cost to customers.

■ How long does the repair take?

The replacement of the fuel pump should take approximately 2 hours.

■ Is a loaner vehicle being offered under this action?

A loaner will not be offered for the time required to replace the fuel pump.

■ Do I have to make an appointment?

Yes, after you receive a letter from Volkswagen confirming that you are the owner of an affected vehicle, please contact your local Volkswagen dealer to make an appointment.

■ When will this repair be available?

Volkswagen is working diligently with the supplier to produce replacement fuel pumps as quickly as possible. Volkswagen expects that dealer and customer notification will take place on or about March 31, 2006.

Audi of America, Inc.



March 2006

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United States of America
www.audiusa.com

Subject: Safety Recall JL
2003 Model Year Audi A4 quattro with 1.8L Turbo or 3.0L Engine and
2003 Model Year Audi A6 with 3.0L Engine
Replace Fuel Pump

Dear Audi Dealer Principal and Service Manager:

This letter is to inform you of Safety Recall JL.

What is the Issue?

The fuel pump in some affected vehicles may contain a carbon brush set that is susceptible to premature wear. This could lead to an inoperative fuel pump and, ultimately, interrupt or even stop the fuel supply to the engine. If fuel flow to the engine is interrupted, the vehicle could stall without warning and thus present a potential risk of crash.

What Does the Repair Involve?

Dealers will replace the fuel pump on affected vehicles.

For customer satisfaction, Audi will provide an allowance to refill the fuel in the vehicle. Please ensure each vehicle is fully fueled before returning it to the customer.

Parts Allocation Information

All dealers have or will receive their 25% initial parts allocation before customer notification begins on March 31, 2006 -- with the exception of the 8E0 906 087 P fuel delivery unit which will be allocated on April 3, 2006 (accordingly, these customers will be notified on April 7, 2006). Parts are not blocked, and we ask for your cooperation in ordering only the amount necessary to satisfy customer demand.

Important Reminder on Vehicles Affected by Safety and Compliance Recalls

Federal law prohibits any person from knowingly selling, or offering for sale, any motor vehicle that either contains a defect related to motor vehicle safety or does not comply with applicable motor vehicle safety standards prescribed under Chapter 301 ("Motor Vehicle Safety") of Title 49, United States Code. It is therefore imperative that you correct any vehicle in your inventory that is affected by this recall **prior to delivery** for sale or lease.

Where to Find Complete Campaign Information

Please refer to **Safety Recall JL** posted on web AESIS and on Access Audi for additional information, and please be sure to share this information with all personnel with campaign-related responsibilities.

Thank you for your cooperation and assistance in this important matter.

Audi Product Compliance

Frequently Asked Questions & Answers for Safety Recall Campaign JL

This FAQ is intended to provide supplementary information regarding the JL Safety Recall Campaign. For additional information, please refer to the JL Safety Recall Campaign circular that will be posted on web AESIS and on the AccessAudi.

■ What vehicles are affected?

Model Year 2003 Audi A4 vehicles with 1.8L Turbo or 3.0L engines
Model Year 2003 Audi A6 vehicles with 3.0L engines

All affected vehicles were produced between September 2002 and March 2003.

■ How many vehicles are affected?

Approximately 27,000 vehicles are affected in the U.S. and 3,000 in Canada.

■ What is the problem?

The fuel pump on some affected vehicles may contain a carbon brush set that is susceptible to premature wear.

■ What can happen?

Vehicles containing the inoperative fuel pump may experience interrupted fuel supply to the engine. If this happens while driving, the engine can stop or stall without warning.

■ Can I drive the vehicle until it is repaired?

Yes, the vehicle can still be driven. However, Audi recommends making an appointment to have the fuel pump replaced without delay.

■ What exactly will be repaired on the vehicle?

Dealers will replace the fuel pump at no cost to customers.

■ How long does the repair take?

The replacement of the fuel pump should take approximately 2 hours.

■ Is loaner vehicle being offered under this action?

A loaner will not be offered for the time required to replace the fuel pump.

■ Do I have to make an appointment?

Yes, after you receive a letter from Audi confirming that you are the owner of an affected vehicle please contact an Audi dealer to make an appointment.

■ When will this repair be available?

Audi is working diligently with the supplier to produce replacement fuel pumps as quickly as possible. Audi expects that dealer and customer notification will take place on or about March 31, 2006 for affected A4 3.0L and A6 vehicles, and on April 7, 2006 for affected A4 1.8T vehicles.