

4600 Prosper Rd, Stow, Ohio 44224 U.S.A. 330-928-9092 Fax: 330-928-0503

1900 Compton Avenue, #101, Corona, CA. 92881 U.S.A. 951-817-0101 Fax: 951-817-0199

October 26, 2006

Dear Valued Customer:

Mickey Thompson takes a very proactive, pro-safety approach to recalls. Our standards are very high and we have robust surveillance to assure we meet our standards for quality and safety.

Recently, we have discovered a situation where some tires were produced with a non-conforming component. Mickey Thompson has decided to voluntarily recall these tires from the two production weeks encompassing this time period. It is believed that less than half of the tires recalled actually have this non-conforming component; however to be sure, all tires manufactured during this period need to be inspected.

Attached are numerous documents that outline the part numbers that are involved and the remedy for handling them. **Please read them carefully.** 

In order to make this process flow as smooth as possible, we would like to offer some additional guidance:

- 1) You are responsible for collecting the tires (new and used) from your customers and issuing them credit.
- 2) NEW TIRES (Unmounted and Unused) From Your Inventory and Your Customer's Inventory
  - a) Will be returned using the "Mickey Thompson Recall Claim Form (New Tires Only)"
    - i) Please make sure you keep one copy of this form for your records, send one with the tires per instructions, and fax the form to Mickey Thompson (attention: Recall Returns) at (330) 928-0503.
- 3) USED TIRES (Returned by the Consumer)
  - a) Will be returned using the "Mickey Thompson Recall Claim Form (Used Tires Only)"
    - i) Please make sure you keep one copy of this form for your records, send one with the tires per instructions, and fax the form to Mickey Thompson (attention: Recall Returns) at (330) 928-0503.
- 4) Once you collect the tires (NEW & USED) they are to be sent in one shipment FREIGHT COLLECT to a **Mickey Thompson Regional Inspection Point (RIP)**.
  - a) Please reference the enclosed Mickey Thompson Regional Inspection Point / Preferred Carries Map in order to determine where the tires are to be sent and what carriers are to be used.
    - i) It is imperative that the tires be sent to the proper RIP and that the required carriers are used.
    - ii) Delivery appointments to the RIP are required.
- 5) Upon verification by Mickey Thompson that the tires returned are within the recall group, we will issue credit (within 90 days after notice of the RECALL) based upon the invoice price of the tire.

If you have any questions pertaining to the implementation of this RECALL or need assistance, please contact Mickey Thompson's Technical Support at (800) 222-9092 menu option #2 then option #1 or directly at (330) 686-3597.

We do appreciate your understanding and patience as we recall these products.

Thank you for your business.

Phil Kortohran

Phil Kortokrax

General Manager

Attachments



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October 26, 2006

Dear Valued Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Mickey Thompson, after consultation with Cooper Tire & Rubber Company, has decided that a defect which relates to motor vehicle safety exists in all tires identified as follows:

Product Name	Part #	Size	DOTs			Brand	
DICK CEPEK MUD COUNTRY	20324	40X13.50R20LT	3D6RXJB3206	And	3D6RXJB3306	MICKEY THOMPSON	
DICK CEPEK MUD COUNTRY	23553	33X15.50R15LT	3D0DXH93206	And	3D0DXH93306	MICKEY THOMPSON	
DICK CEPEK MUD COUNTRY	26525	36X15.50R20LT	3D3EXJD3206	And	3D3EXJD3306	MICKEY THOMPSON	
DICK CEPEK MUD COUNTRY	26553	36X15.50R15LT	3D3DXH93206	And	3D3DXH93306	MICKEY THOMPSON	
DICK CEPEK MUD COUNTRY	28553	38X15.50R15LT	3DA5XH93206	And	3DA5XH93306	MICKEY THOMPSON	
DICK CEPEK MUD COUNTRY	22075	LT265/70R17	3DAHXJE3206	And	3DAHXJE3306	MICKEY THOMPSON	
DICK CEPEK MUD COUNTRY	22065	LT265/75R16	3DW8XJE3206	And	3DW8XJE3306	MICKEY THOMPSON	
DICK CEPEK RADIAL F-C II	13325	LT325/50R20	3D08XFJ3206	And	3D08XFJ3306	MICKEY THOMPSON	
DICK CEPEK RADIAL F-C II	15264	LT315/75R16	3DA4XDU3206	And	3DA4XDU3306	MICKEY THOMPSON	
MICKEY THOMPSON BAJA ATZ	5121	35X13.50R20LT	3D26MBA3206	An <u>d</u>	3D26MBA3306	MICKEY THOMPSON	
MICKEY THOMPSON BAJA ATZ	5167	LT375/55R16	3D19MBA3206	And	3D19MBA3306	MICKEY THOMPSON	
MICKEY THOMPSON BAJA ATZ	5181	LT325/60R18	3D0UMA83206	And	3D0UMA83306	MICKEY THOMPSON	
MICKEY THOMPSON BAJA ATZ	5120	LT325/50R20	3D08MBA3206	And	3D08MBA3306	MICKEY THOMPSON	
MICKEY THOMPSON BAJA ATZ	5164	LT235/85R16	3D0RMBH3206	And	3D0RMBH3306	MICKEY THOMPSON	
MICKEY THOMPSON BAJA CLAW	5779	37X13.50R17LT	3DN3MA33206	And_	3DN3MA33306	MICKEY THOMPSON	
MICKEY THOMPSON BAJA CLAW	<u>57</u> 55	33X15.50R15LT	3D0DMA23206	And	3D0DMA23306	MICKEY THOMPSON	
MICKEY THOMPSON BAJA CLAW	<u>5757</u>	36X15.50R15LT	3D3DMA23206	And	3D3DMA23306	MICKEY THOMPSON	
MICKEY THOMPSON BAJA CLAW	5768	LT315/75R16	3DA4MA53206	And	3DA4MA53306	MICKEY THOMPSON	
MICKEY THOMPSON BAJA MTZ	5222	36X15.50R20LT	3D3EMBD3206	And	3D3EMBD3306	MICKEY THOMPSON	
MICKEY THOMPSON BAJA MTZ	5267	LT375/55R16	3D19MBD3206	And	3D19MBD3306	MICKEY THOMPSON	
MICKEY THOMPSON BAJA MTZ	5262	LT265/75R16	3DW8MBM3206	And	3DW8MBM3306	MICKEY THOMPSON	

Cooper Tire & Rubber Company has determined that some of the subject tires may have been produced with non-conforming belt wire coat stock. If placed in service, the subject tires may develop a belt separation due to a reduced ability to prevent corrosion of the steel wires in an instance where moisture reaches the steel belt possibly resulting in a vehicle crash.

We are recalling all of the tires with the identification number(s) above. Effective immediately, you or your dealers must not sell any of the tires listed and described above.

You should also comply with the following instructions regarding the return of new and used tires at no charge in accordance with such provisions.

## PROCEDURE FOR RETURN AND CREDIT OF RECALLED TIRES

### **NEW TIRES:**

All recalled new tires existing in your inventory, or in your sub-dealers' inventories, should be returned immediately in one shipment, freight collect to the designated inspection point for your area as indicated on the enclosed map. To assure proper handling, these tires should be listed on the enclosed Mickey Thompson Recall Claim Form (New Tires). This form, once completed, is to be faxed to Mickey Thompson Technical Support at (330) 928-0503. Upon receipt by Mickey Thompson the form will be assigned a REC # and this REC # will be communicated back to you. The recall claim form with the REC # must accompany this shipment. In order to expedite the sorting and crediting process, please use a crayon and write the words, "New Recall" on the sidewall of the tire.

Upon verification by Mickey Thompson and/or Cooper Tire that the tires returned are within the recall group, we will issue credit to you based upon your invoice price of the tires.

## **USED TIRES:**

Mickey Thompson's registration records are being searched and consumers who have purchased tires with the subject identification number(s) are being notified of the RECALL. Attached for your information is a copy of the notification being sent to such consumers. Tires removed from consumer vehicles as a result of this RECALL should be replaced with tires of like size and construction bearing identification numbers other than those listed above.

We have advised the consumer to return his recalled tire(s) and his / her letter to their dealer. If inspection verifies that the consumer has a tire(s) with the suspect identification number, the tire(s) should be replaced, mounted and balanced at no charge, if presented for remedy within sixty (60) days after (i) receipt of this letter or (ii) notice that a replacement tire(s) is available (if not available at the time of the inspection). It is expected that replacement tire(s) will be available at the time of inspection. However, if the tires are not available at the time of inspection, they will be available within twenty-one (21) days. After expiration of the sixty (60) days, tires will be replaced under our normal adjustment policy.

We have advised the consumer that it will take approximately thirty (30) minutes each to replace the recalled tires. For any tires removed from consumer vehicles during such sixty (60) day period, Mickey Thompson will authorize an allowance of \$17.50 per tire to cover mounting and balancing.

# "YOU ARE PROHIBITED BY FEDERAL LAW FROM SELLING NEW OR USED TIRES COVERED BY THIS NOTIFICATION."

Tires removed from consumer vehicles must be listed on the enclosed Mickey Thompson Recall Claim Form (Used Tires). This form, once completed, is to be faxed to Mickey Thompson Technical Support at (330) 928-0503. Upon receipt by Mickey Thompson the form will be assigned a REC # and this REC # will be communicated back to you. The recall claim form with the REC # and the consumer's copy of the recall letter must accompany the shipment of the tires back to Mickey Thompson.

For the purpose of the RECALL, the Claim Form must include RECALL tires only. All tires should be identified in crayon with the Claim Form reference number per standard adjustment procedures. Also, please write the words, "Used Recall" on the sidewall of the tire.

Upon verification by Mickey Thompson, credit will be issued to you on a no charge replacement basis if replaced by you and returned to Mickey Thompson on or before ninety (90) days after notice of this RECALL.

You should return in one shipment all recalled used tires to the inspection point as indicated on the attached map. These tires should be classified per the instructions on the map and shipped freight collect. Freight collect privileges apply only within the prescribed time period. Any tires returned after the designated time will be handled under our regular adjustment procedures.

Mickey Thompson requests that you advise it of those consumers, if any, who have purchased any of the tires described above for which registration forms have not previously been submitted so that such customers can be advised of the recall and the replacement of their recalled tires can be scheduled.

We certainly apologize for any inconvenience this may cause you. If you have any questions pertaining to the implementation of this RECALL or need assistance, please contact Mickey Thompson's Technical Support at (800) 222-9092 menu option #2 then option #1 or directly at (330) 686-3597.

Sincerely,

Phil Kortokrax, General Manager

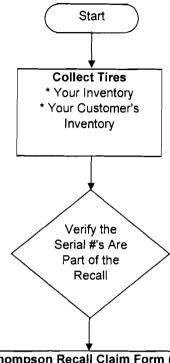
Phil Kortohrux

Mickey Thompson Performance Tires and Wheels

PK:

Attachments MT-D1471006

## Mickey Thompson Distributor Recall Return Procedures New Tires (Unmounted & Unused)



## Mickey Thompson Recall Claim Form (New Tires)

Consolidate All New Tires Onto This Form

- \* Each Tire Must Be Listed Separately
- \* Fax Completed Form to Mickey Thompson at (330) 928-0503 In Order to Receive An REC #
  - \* Retain 1 Copy for Your Records
    - \* Send 1 Copy With the Tires

Must Be Completed Within 60 Days After Notice of Recall

### **Tire Shipments**

Be Sure to Include the Appropriate Paperwork

Ship All Tires in One Shipment Freight Collect

Ship Tires to a **Mickey Thompson** Regional Inspection Point (RIP) Per the Enclosed Map

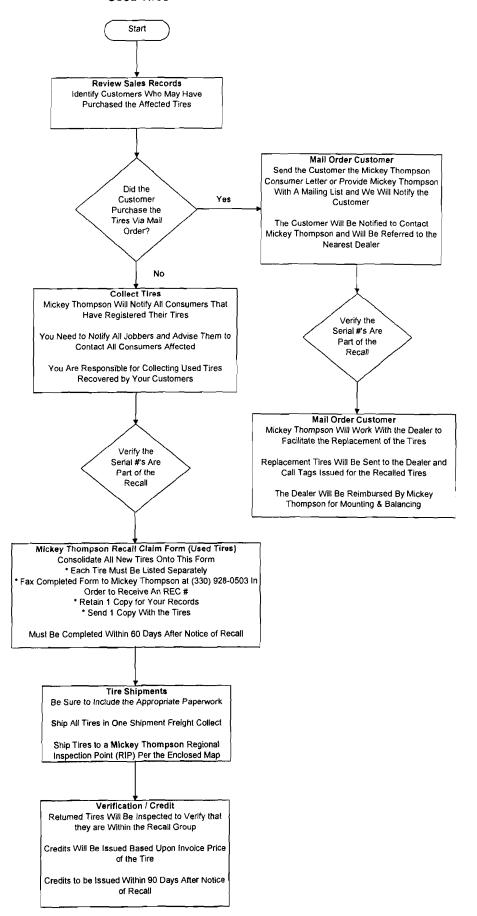
## Verification / Credit

Returned Tires Will Be Inspected to Verify that they are Within the Recall Group

Credits Will Be Issued Based Upon Invoice Price of the Tire

Credits to be Issued Within 90 Days After Notice of Recall

### Mickey Thompson Distributor Recall Return Procedures Used Tires



## All Non-shaded areas must be filled out

## Mickey Thompson Recall Claim Form (New Tires Only)

Business Name:		OFFICE USE ONLY	OFFICE USE ONLY		
Address:					
Ciby:					
State, Zip:	Inspection Date:				
Contact Name:	Inspected Ru				
* Phone:					
Fax:					
Email:					
Mickey Thompson Part # Size	Dot #	Repl. Credi	lt Unit		
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Contact: Tech Support Phone: 330-686-3597, Fax: 330-928-0503, Email: returns@mickeythompsontires.com

#### IMPORTANT INFORMATION

- 1 In order to ensure proper credit, PLEASE fill in all of the non-shaded boxes
- 2 E-mail or fax the completed form to the contact above in order to receive an REC number
- 3 Recall shipments are to be shipped FREIGHT COLLECT and classified per the FREIGHT CLASSES listed on the RIP / REQUIRED CARRIERS map
- 4 Ship recall tires to the REGIONAL INSPECTION POINT (RIP) specified on the RIP / REQUIRED CARRIERS map in your dealer adjustment procedures manual
- 5 Ship recall tires using the PREFERRED CARRIERS specified on the RIP / REQUIRED CARRIERS map in your dealer adjustment procedures manual
- 6 A copy of this form MUST be attached with the return and the REC # MUST be on the bill of lading
- 7 PLEASE contact the appropriate REGIONAL INSPECTION POINT to schedule a DELIVERY APPOINTMENT
- 8 FAILURE to schedule a DELIVERY APPOINTMENT could result in refusal of your delivery

## All Non-shaded areas must be filled out

## Mickey Thompson Recall Claim Form (Used Tires Only)

npletely to receive REC#				
RECA				
		Salara Maria		
Susiness Name:		OFFICE USE ONI		
Address:		Date Issued:		4/4/4/2
City:	<del>_</del>	Date Received:		
State, Zip:		Inspection Date:		
Sontact Name:		Inspected By:		
Phone:				
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ckey Thompson		Repl.	Credit	Unit
Part # Size	Dot#	Sent		Cost
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#### Important Notes:

- Required carriers must be used for all RGA returns or an excess freight chargeback will apply.
- 2. RGA returns for customers east of the Rocky Mountains must return to our Stow, OH facility.
- RGA returns for customers west of the Rocky Mountains must return to our Corona, CA facility.
- 4. RGA # & forms must accompany all RGA returns.

505-523-7935 FAK60

- 5. Ship FREIGHT COLLECT, 500 lbs min
- 6. Use FREIGHT CLASSES per RIP Map

For An RGA # or Form

Contact Tech Support At

1-330-686-3597 (M-F; 8-5 EST) or E-mail

returns@mickeythompsontires.com

REGIONAL INSPECTION POINTS (RIP) AND REQUIRED CARRIERS FOR ADJUSTMENT TIRES, TUBES, AND WHEELS

### STOW FACILITY REQUIRED CARRIERS

- R & L TRUCKING (LTL) 800-874-4723 X2174 Freight Class 60
- SOUTH WIND (Truckload) 800-874-4723 X2174 Freight Class 60

Mickey Thompson Performance Tires & Wheels 4600 Prosper Drive Stow, OH 44224 (330) 928-9092

Delivery Appointments Required. Please call the Logistics WA Manager ME Fed Ex 1-330-686-3517 Freight MT ND USF MN Reddaway OR NY Fed Ex ID Freight Fed Ex WY SD Freight USF PA Reddaway NV IA NE OH Fed Ex DE Freight UT CO VA CA USF Fed Ex MO Reddaway Fed Ex Freight KS KY Freight NC AZ TN NM OK Fed Ex Fed Ex SC Freight AR Freight Mickey Thompson Performance GA MS AL Tires & Wheels 1900 Compton Ave., Suite 101 LA TX Corona, CA 92881 (951)817-0101 **Delivery Appointments Required** Please call the Logistics Manager **CORONA FACILITY REQUIRED CARRIERS** ext. 111 • FED EX FREIGHT (AZ,CA,CO,ID,NV,NM,OR,WA ONLY) 866-393-4585 FAK50 REF1,27,1 USF REDDAWAY (MT,WY,UT ONLY) 800-395-1360 FAK60 · DATS TRUCKING (EL PASO,TX ONLY)