

Service Bulletin



Applies To: 2007 RDX - See VEHICLES AFFECTED

November 22, 2006

Safety Recall: Accessory Trailer Hitch Is Incorrectly Welded

BACKGROUND

Some RDX accessory trailer hitches have a welding defect. This defect could cause the trailer hitch to separate from the vehicle, increasing the safety hazard to traffic.

VEHICLES AFFECTED

While any 2007 RDX sold through November 15, 2006 is potentially affected, only about 600 trailer hitches have the welding defect. You can identify an affected vehicle by the date code stamped on the bottom of the trailer hitch.

CLIENT NOTIFICATION

All owners of potentially affected vehicles will be sent a notification of this campaign. An example of the client notification is at the end of this service bulletin.

To verify vehicle eligibility, you must check at least one of these items:

- · The client has a notification letter.
- The vehicle is shown on your campaign responsibility report.
- The vehicle is shown as eligible on a VIN status inquiry.

In addition to the bulleted verification items, check for a punch mark above the first character of the engine compartment VIN. A punch mark in that location means the vehicle has already been repaired.

Some vehicles affected by this campaign may be in your new vehicle inventory. According to federal law, these vehicles cannot be sold or leased until they are repaired. To see if a vehicle is affected by this campaign, do a VIN status inquiry before selling it.

CORRECTIVE ACTION

If the vehicle has an accessory trailer hitch, replace the hitch if you cannot read its date code or if the date code is within the affected production range.

PARTS INFORMATION

Trailer Hitch Kit: P/N 08L92-STK-200

WARRANTY CLAIM INFORMATION

OP#	Description	FRT	Template ID
8235A1	Check the trailer hitch, and center-punch the engine compartment VIN.	0.2	06-051A
8231N6	Check the trailer hitch, center-punch the engine compartment VIN, install a new trailer hitch, and return the original trailer hitch to WPI.	0.6	06-051B

Failed Part: P/N 08L92-STK-200

Defect Code: 5RX00 Symptom Code: Q2900

Skill Level: Repair Technician

INSPECTION PROCEDURE

Check the date code stamped on the bottom of the trailer hitch:

NOTE: The fourth and fifth digits (06) represent the year 2006. No other years are affected.

- If the first three digits of the date code are lower than 177 or higher than 189, the trailer hitch is OK. Go to step 3 of REPAIR PROCEDURE.
- If you cannot read the date code, or if the first three digits of the code are 177 thru 189, go to REPAIR PROCEDURE.



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REPAIR PROCEDURE

- Replace the trailer hitch. Online, enter keyword HITCH and select 2007 RDX Trailer Hitch from the list
- Return the original trailer hitch, via FedEx, to Warranty Parts Inspection (WPI) in Torrance, California. For parts return information, refer to section 8 in the Acura Dealer Operations Manual.
- Center-punch a completion mark above the first character of the engine compartment VIN.



Example of Client Letter

December 2006

Safety Recall: RDX Accessory Trailer Hitch

Dear RDX Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

What is the reason for this notice?

Honda Motor Co., Ltd., has decided that a defect which relates to motor vehicle safety exists in certain Acura accessory trailer hitch kits, P/N 08L92-STL-200, sold for 2007 model year RDX vehicles. The trailer hitch was not welded properly by the manufacturer of the trailer hitch. This may result in the hitch separating from the vehicle, possibly resulting in a vehicle crash without warning.

What should you do?

If your RDX is equipped with an Acura accessory trailer hitch:

Do not use your trailer hitch to tow anything until the hitch has been inspected by an authorized Acura Dealer. Please call an authorized Acura dealer and make an appointment. If the dealer determines that the trailer hitch is potentially faulty, it will be replaced, *free of charge*. Please plan to leave your vehicle for half a day to allow the dealer flexibility in scheduling.

Who to contact if you experience problems.

If you are not satisfied with the service you receive from your Acura dealer, you may write to:

American Honda Motor Co., Inc. Acura Client Services Mail Stop 500-2N-7E 1919 Torrance Blvd. Torrance, CA 90501-2746

If you believe that American Honda or the dealer has failed or is unable to remedy the defect in your vehicle, without charge, within a reasonable period of time (60 days from the date you first contact the dealer for a repair appointment), you may submit a complaint to:

Administrator

National Highway Traffic Safety Administration 400 Seventh Street, SW Washington, DC 20590

You can also call the toll-free Safety Hotline at (888) 327-4236 [TTY (800) 424-9153], or go to http://www.safercar.gov.

What to do if you feel this notice is in error.

Our records show that you are the current owner or lessee of an RDX potentially affected by this campaign. If this is not the case, or the name/address information is not correct, please fill out and return the enclosed, postage-paid *Information Change Card*. We will then update our records.

Lessor Information.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within 10 days.

If you have questions.

If you have any questions about this notice or need assistance with locating an Acura dealer, please call Acura Client Services at (800) 382-2238.

We apologize for any inconvenience this campaign may cause you.

Sincerely,

American Honda Motor Co., Inc. Acura Automobile Division

November 22, 2006

Dear Service Manager:

Honda Motor Co., LTD. is announcing a safety recall campaign for certain 2007 RDXs. On affected vehicles, the accessory trailer hitch has a welding defect. This defect could cause the trailer hitch to separate from the vehicle, which could result in a crash.

Repair Strategy

The repair is to check the date code on the trailer hitch, and replace the hitch if it is within a certain date code or if you cannot read the code. Then, to prevent any defective trailer hitches from being used, you must return the original hitch to WPI (warranty parts inspection) in Torrance, California. For repair and warranty information, refer to service bulletin 06-051, *Safety Recall: Accessory Trailer Hitch Is Incorrectly Welded*.

Some vehicles affected by this recall may be in your new vehicle inventory. **According to Federal law, these vehicles cannot be sold or leased until they are repaired.** To see if a vehicle is affected by this recall, verify its eligibility by checking at least one of these items:

- The customer has a notification letter.
- The vehicle is shown on your campaign responsibility report.
- The vehicle is shown as eligible on a VIN status inquiry.

Client Notification

This safety recall campaign potentially affects all 2007 RDXs with an accessory trailer hitch, sold prior to November 16, 2006. Clients with potentially affected vehicles will be sent a notification of the campaign the week of December 4.

Parts Information

A quantity of RDX trailer hitches equaling the number of hitches sold by your dealership will be allocated in December. Additional parts will be through the controlled parts ordering system.

Sincerely,

American Honda Motor Co., Inc. Acura Automobile Division