

# VOLKSWAGEN of America, Inc.

RECEIVED 2006 DEC 12

RECALL MANAGEMENT DIVISION

Product Compliance  
3800 Hamlin Road  
Auburn Hills, MI 48326  
Phone: 1 (248) 754-5000  
Fax: 1 (248) 754-5093

December 5, 2006

Mr. Daniel Smith  
Associate Administrator for Enforcement  
National Highway Traffic Safety Administration  
U.S. Department of Transportation  
400 Seventh Street, S.W.  
Washington, DC 20590

Subject: **Notification of Recall**  
**2006 Volkswagen Passat**  
**Inspect Wiper Motor and, if Necessary, Install Cover and Sealing Kit**

Dear Mr. Smith:

This information is submitted in accordance with the requirements of Part 573 of Title 49 of the Code of Federal Regulations (49 CFR 573 (2006)).

573.6 (c) (1) **Manufacturer's Name**  
Volkswagen AG

**Importer**  
Volkswagen of America, Inc. (VWoA)

573.6 (c) (2) **Identification of Vehicles**

Make : Volkswagen

Line : Passat (6 Generation)

Model Years : 2006

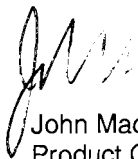
Month/Year  
of Manufacture : Emden Plant: March 2005 – January 2006  
Mosel Plant: September 2005 – January 2006

VIN Numbers  
of Affected  
Vehicles : Emden Plant: WVW. . . 3C. 6E002737 – WVW. . . 3C.6E154324  
Mosel Plant: WVW. . . 3C. 6P005115 – WVW. . . 3C.6P152450

Other  
Identification : Vehicles with the windshield wiper motor from the affected  
supplier

- 573.6 (c) (3) **Number of Vehicles Potentially Containing the Defect**  
Approximately 49,900 vehicles are affected by this recall in the United States.
- 573.6 (c) (4) **Percentage of Vehicles Actually Containing Defect**  
VWoA is unable to estimate the percentage of vehicles in the United States that are subject to this defect.
- 573.6 (c) (5) **Description of Defect**  
The affected vehicles may have a wiper motor that may fail during heavy rain due to excessive moisture entering the wiper motor. If this happens, the wipers can become inoperative. This could lead to reduced visibility and potentially a crash without warning. The vehicles affected by this recall are produced with wiper motors from two different suppliers; only wiper motors produced from one of the suppliers are affected by the defect.
- 573.6 (c) (6) **Basis for Determination**  
Notification of malfunction received from different markets worldwide and analysis of defective field return parts at Volkswagen AG, Germany  
  
Date of determination: November 28, 2006
- 573.6 (c) (7) **Noncompliance Test Result**  
Not applicable
- 573.6 (c) (8) **Proposed Remedial Program**  
When sufficient quantities of parts are available, VWoA plans to notify all owners of affected vehicles and will instruct them to arrange for an appointment with an authorized dealer. Dealers will install a special cover and sealing kit at no cost to customers.  
  
Pending parts availability, mailing dates are anticipated as follows:  
  
Dealers: on or before January 9, 2007  
Owners: on or before January 12, 2007
- 573.6 (c) (9) **Submission of Communications**  
A representative copy of all bulletins and other communications sent to dealers and owners will be submitted within five (5) days of dealer/owner notification.
- 573.6 (c) (10) **Proposed Owner Letter**  
A draft owner's letter is included with this letter for agency review and approval.
- 573.6 (c) (11) **Manufacturer's Recall Code**  
VWoA has assigned the code "P6" for this recall.

Sincerely,



John Maddox  
Product Compliance Officer



Volkswagen of America, Inc.  
3800 Hamlin Road  
Auburn Hills, MI 48326  
Tel. 1 800 893 5298

January 2007

**Subject: Safety Recall P6  
2006 Volkswagen Passat  
Inspect Wiper Motor and, if Necessary, Install Cover and Sealing Kit**

Dear Volkswagen Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Volkswagen has decided that a defect, which relates to motor vehicle safety, exists in some 2006 Passat vehicles. Our records show that you are the owner of one of these vehicles.

**What Is The Problem?**

Some of the affected vehicles have a wiper motor that may fail during heavy rain due to excessive moisture entering the wiper motor. If this happens, the wipers can become inoperative. This could lead to reduced visibility and potentially a crash without warning.

**What Will Volkswagen Do?**

In order to correct this defect, we will inspect and, if necessary, install a special cover and sealing kit on your vehicle.

**What We Would Like You To Do**

Please contact your authorized Volkswagen dealer and arrange for an appointment without delay. This service will take **TIME TBD** and will be free of charge. Please keep in mind that your dealer may need additional time for the preparation of the repair, as well as to accommodate their daily workshop schedule.

**Lease Vehicles**

If you are the lessor and registered owner of the vehicle identified in this action, the law requires you to forward this information immediately via first-class mail to the lessee within ten (10) days of receipt of this notification.

**Have You Changed Your Address Or Sold The Vehicle?**

If you have, please fill out the enclosed prepaid Owner Reply card and mail it to us so we can update our records.

**Reimbursement of Expenses**

If you have previously paid for replacement of the wiper motor, the enclosed form explains how to request reimbursement. We would be pleased to review your reimbursement request.

**Service Help from Us**

If your authorized Volkswagen dealer fails or is unable to complete this work free of charge within a reasonable time, please call or write to:

*Volkswagen of America, Inc.  
Attn: Customer CARE Center – Hills East (P6)  
3499 West Hamlin Road  
Rochester Hills, MI 48309  
1-800-893-5298*

If you still cannot obtain satisfaction, you may file a complaint with: The Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, SW., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We apologize for any inconvenience this matter may cause; however we are taking this action to help ensure your safety and continued satisfaction with your vehicle. Thank you for driving a Volkswagen!

Sincerely,

Volkswagen Product Compliance