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AA  
RECALL MANAGEMENT

Mr. George Person  
Chief, Recall Management Office  
National Highway Traffic Safety Administration  
400 7th Street, S.W.  
Washington, D.C. 20590

June 21, 2006

Subject: 573 Submittal, Prevost Car Inc.

06 V-291  
(11 Pages)

Dear Mr. Person:

Country Coach was notified certain motor home shells manufactured by Prevost Car Inc. may have a have a defective pivots mounting plate on the wiper mechanism which could cause a failure of the wiper mechanism making the wipers totally inoperative.

To date, Country Coach, Inc. has not been notified of any incidents or accidents involving the subject equipment.

Country Coach will mail the Safety Notification and copies of the Prevost notification to the owners of the affected motor homes. Prevost Car Inc. will repair the defect free of charge through their A.F.A. process pursuant to the attached Safety Defect Report Pursuant to 49 CFR Part 573. This work will be performed free of charge to the owner's of Country Coach motor homes with the Series 60 Detroit Diesel engine on a Prevost Car, Inc. chassis.

Please let me know if you have any questions.

Sincerely,

Dick Sabath  
Country Coach Inc.  
Senior Manager, Compliance Administration

Enclosures

Safety Defect Report  
Detroit Diesel Corp. Campaign Bulletin DDC 06C-4

**Safety Defect Report  
Pursuant to 49 CFR part 573**

Country Coach, Inc. has been notified that certain motor home shells manufactured by Prevost Car may have a safety defect in pivots mounting plate on the windshield wiper mechanism. Country Coach is providing notification to your office in accordance with 49 CFR Part 573.

The information required by your regulations follows.

1. **573.5 (c)(1) Manufacturer's name and address.**

Country Coach, Inc.  
135 East First Ave.  
P.O. Box 400  
Junction City, OR 97448

2. **573.5 (c)(2) Equipment involved in this notification:**

**Model Years:** 2007  
**VIN Range:** 2PCW3349X51028721 – 2PCW3349461028800  
**Vehicle Type:** MPV  
**Bodystyle:** Motor Home  
**Beginning and Ending Manufacturing Dates:** January – June 2006

3. **573.5 (c)(3) Total number of items of equipment:**

A cumulative total of six (6) motor homes are involved all of which are consumer owned.

4. **573.5 (c)(4) Approximate percentage of equipment estimated to actually contain the noncompliance:**

According to Prevest Car, Inc., 100% of the motor homes identified in item 2, above, may exhibit the safety defect.

5. **573.5 (c)(5) Description of the noncompliance:**

Brief summary of noncompliance:

Country Coach was notified by means of an email that certain motor home shells manufactured by Prevest Car Inc. may have a defective pivots mounting plate on the wiper mechanism. Prevest Car has determined that some parts may be defective due to a weak or missing weld bead on one pivot. If this part is defective, a failure of the wiper mechanism may occur while in use, making the wipers totally inoperative.

A copy of the Prevest Car Inc. notification is attached.

6. **If the defect or noncompliance is in a component or assembly purchased from a supplier, identify the supplier by corporate name and address.**

Prevest Car Inc.  
Highway Coach Manufacturer  
After-Sales Service Department/Service  
850, Chemin Olivier  
Saint-Nicolas, Quebec, Canada, G7A 2N1

7. **Chronological summary of events leading to this determination:**

July 17, 2006, Prevest Car Inc. notified Country Coach, Inc. that the pivots mounting plate on the windshield wiper mechanism installed in certain motor home shells provided to Country Coach, Inc. may be defective.

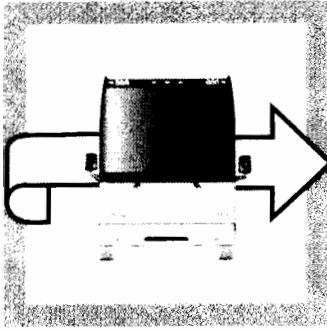
To date there have been no incidents reported to Country Coach, Inc. involving the failure of any windshield wiper mechanism.

**8. 573.5 (c)(8) Description of proposed remedy:**

Prevost Car Inc. will provide to all Country Coach owners, dealerships and authorized repair centers the necessary materials to remedy the pivots mounting plate of the windshield wiper mechanism. Prevost Car Inc. will make all reimbursements for labor and parts through their A.F.A. process. This work will be performed free of charge.

**9. Program for Remedy Campaign:**

Country Coach, Inc. will notify all owners of the affected motor homes of Prevost Car Inc. offer to replace the identified defective pivots mounting plate of the windshield wiper mechanism free of charge. Noncompliance notices will be mailed to the owners of the affected motor homes and a Dealer Vehicle Safety Noncompliance Service Bulletin will be mailed to all dealers on or before 1 August 2006. All mailings will be by Certified Mail, Return Receipt Requested, and First Class Mail.



**PREVOST**

ENREGISTRÉ - REGISTERED  
ISO 9001 & ISO 14001

**WARRANTY  
BULLETIN**

Wb06-05A



DATE : JUNE 2006	SECTION : 23 - Accessories
EXPIRATION: JUNE 2008	
SUBJECT : INSPECTION OF A PIVOT ON THE WINDSHIELD WIPERS MECHANISM	

REVISION : A

V.I.N. changed for two vehicles.

**APPLICATION**

Model	VIN
	The following vehicles :
XLII-45 Coaches XLII-45 Entertainer XLII-45 & XLII-40 Motorhomes  Model Year : 2005 - 2006	2PCX3349651028705
	2PCY3349851028705
	2PCY3349851028709
	2PCW3349551028710
	2PCY3349651028711
	2PCX3349161028712
	2PCY3349X51028713
	2PCW3349451028715
	2PCY3349551028716
	2PCW3349X51028718
	2PCX3349461028719
	2PCY3349751028720
	2PCW3349X51028721
	2PCX3349661028723
	2PCW3349551028724
	2PCY3349651028725
	2PCY3349861028727
	2PCX3349561028728
	2PCY3349351028729
	2PCY3349851028760
2PCW3349051028761	
2PCX3349561028762	
2PCW3349451028763	
2PCX3349061028765	
2PCW3349X51028766	
2PCW3349151028767	
2PCX3349661028768	
2PCW3349551028769	
2PCX3349661028771	
2PCW3349951028774	
2PCW3349051028775	
2PCW3349451028777	
2PCX3349961028778	
2PCW3349851028779	
2PCW3349651028781	
2PCX3349261028783	
2PCX3349161028788	
2PCY3349X51028789	

2PCW33490 <u>5</u> 102 <u>8730</u>	2PCW33495 <u>6</u> 102 <u>8790</u>
2PCW33492 <u>5</u> 102 <u>8731</u>	2PCW33492 <u>6</u> 102 <u>8794</u>
2PCX33497 <u>6</u> 102 <u>8732</u>	2PCW33498 <u>6</u> 102 <u>8797</u>
2PCW33496 <u>5</u> 102 <u>8733</u>	2PCY33492 <u>5</u> 102 <u>8799</u>
2PCW3349X <u>5</u> 102 <u>8735</u>	2PCW33494 <u>6</u> 102 <u>8800</u>
2PCX33494 <u>6</u> 102 <u>8736</u>	2PCW33498 <u>6</u> 102 <u>8802</u>
2PCX33498 <u>6</u> 102 <u>8738</u>	2PCX33494 <u>6</u> 102 <u>8803</u>
2PCX33496 <u>6</u> 102 <u>8740</u>	2PCW33491 <u>6</u> 102 <u>8804</u>
2PCW33497 <u>5</u> 102 <u>8742</u>	2PCY33492 <u>6</u> 102 <u>8805</u>
2PCY33498 <u>5</u> 102 <u>8743</u>	2PCY33494 <u>6</u> 102 <u>8806</u>
2PCX33493 <u>6</u> 102 <u>8744</u>	2PCX33491 <u>6</u> 102 <u>8807</u>
2PCW33492 <u>5</u> 102 <u>8745</u>	2PCY33498 <u>6</u> 102 <u>8808</u>
2PCX33499 <u>6</u> 102 <u>8747</u>	2PCW33490 <u>6</u> 102 <u>8809</u>
2PCW33498 <u>5</u> 102 <u>8748</u>	2PCW33491 <u>6</u> 102 <u>8818</u>
2PCW3349X <u>5</u> 102 <u>8749</u>	2PCY33492 <u>6</u> 102 <u>8819</u>
2PCX33499 <u>6</u> 102 <u>8750</u>	2PCY33499 <u>6</u> 102 <u>8820</u>
2PCW33498 <u>5</u> 102 <u>8751</u>	2PCY33494 <u>6</u> 102 <u>8823</u>
2PCW3349X <u>5</u> 102 <u>8752</u>	2PCW33490 <u>6</u> 102 <u>8826</u>
2PCW33495 <u>5</u> 102 <u>8755</u>	2PCY33495 <u>6</u> 102 <u>8832</u>
2PCW33497 <u>5</u> 102 <u>8756</u>	2PCY33497 <u>6</u> 102 <u>8833</u>
2PCW33499 <u>5</u> 102 <u>8757</u>	2PCY33494 <u>6</u> 102 <u>8837</u>
2PCW33490 <u>5</u> 102 <u>8758</u>	2PCW33497 <u>6</u> 102 <u>8838</u>
2PCX33495 <u>6</u> 102 <u>8759</u>	2PCX33497 <u>6</u> 102 <u>8844</u>

This bulletin does not necessarily apply to all the above-mentioned vehicles, some vehicles may have been modified before delivery. The owners of the vehicles affected by this bulletin will be advised by a letter indicating the Vehicle Identification Number (VIN) of each vehicle concerned.

## DESCRIPTION

On the above mentioned vehicles, it is necessary to inspect the pivots mounting plate on the wipers mechanism. Prevost Car has determined that some of these parts may be defective due to a weak or missing weld bead on one pivot. If this part is defective, a failure of the wipers mechanism may occur while in use, making the wipers totally inoperative.

Inspect the part as described in PART A of this bulletin. If the part is defective, replace it as described in PART B.

## MATERIAL

Order the following part if necessary:

Part No.	Description	Qty
300496	Pivots mounting plate	1

### NOTE

Material can be obtained through regular channels.

# PROCEDURE

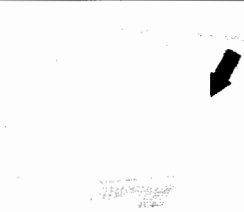
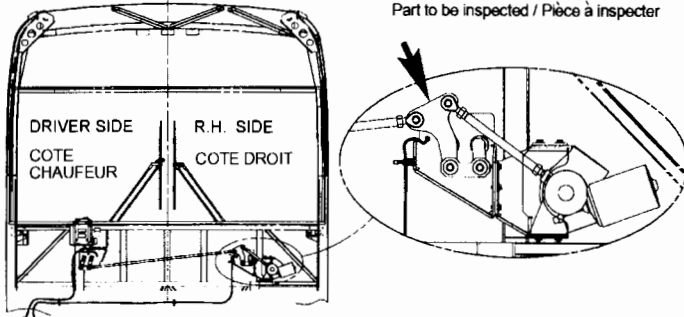

## PART A – INSPECTION

**⚠ WARNING ⚠**

**Park vehicle safely, apply parking brake, stop engine and set battery master switch(es) to the OFF position prior to working on the vehicle.**

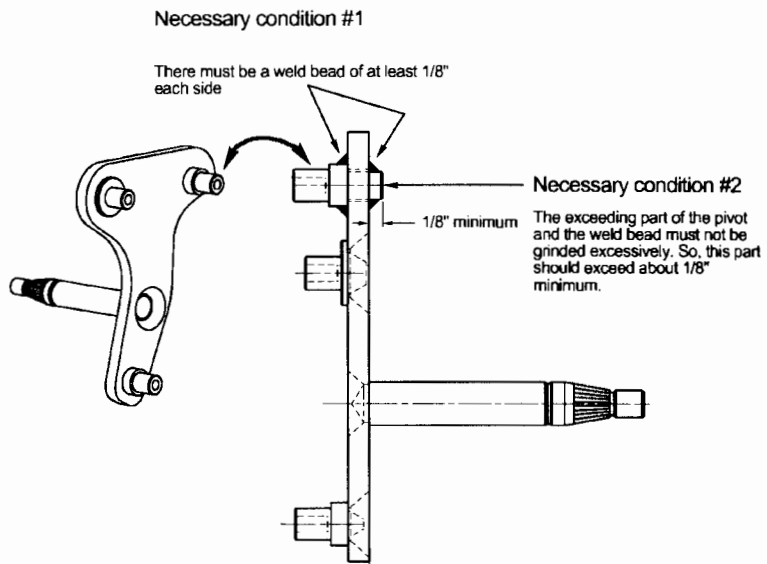
**⚠ CAUTION ⚠**

**Before proceeding to the inspection of the windshield wipers mechanism, make sure the wiper motor is in the stop position. Set the ignition switch to the OFF position.**

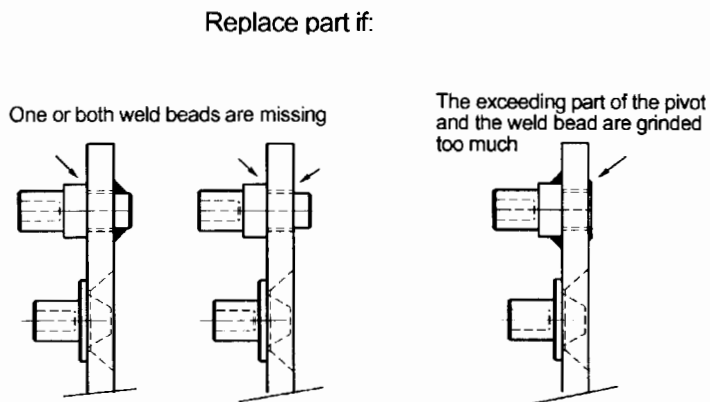
<p>1. To gain access to the wipers mechanism, remove the driver's HVAC unit access panel.</p>	
<p>2. Locate the pivots mounting plate on the wipers mechanism (see figure at right).</p>	
<p>3. The pivot which has to be inspected is indicated on the picture at right.</p>	

4. Using a flashlight and a small mirror, check if the pivot weld beads are up to the standards of quality by ensuring that the following necessary conditions are satisfied.

- Pivot must be welded on both sides. If one weld bead is missing, replace the part.
- Even if the pivot is welded on both sides, the exceeding part of the pivot must not be grinded excessively. If the exceeding part is grinded too much, and there is not enough welding left, replace the part.



Part is not up to the standards of quality and must be replaced in the following cases (see figure at right).



## PART B – REPLACEMENT

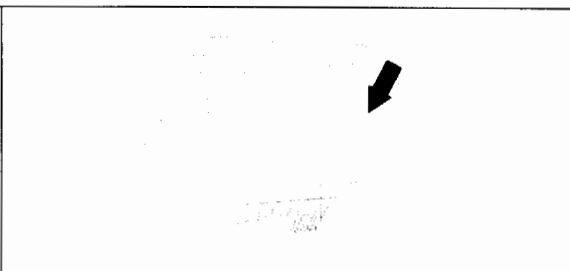
### ⚠ WARNING ⚠

Park vehicle safely, apply parking brake, stop engine and set battery master switch(es) to the OFF position prior to working on the vehicle.

### ⚠ CAUTION ⚠

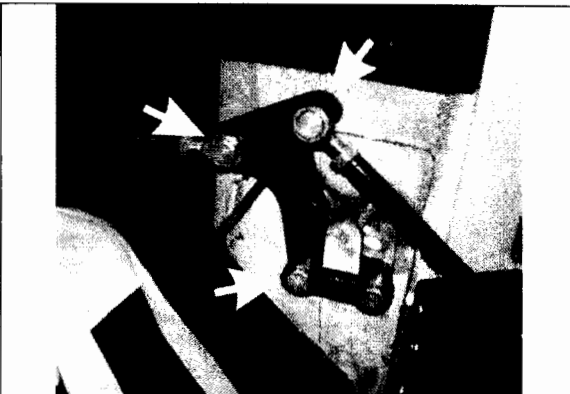
Before proceeding to the inspection of the windshield wipers mechanism, make sure the wiper motor is in the stop position. Set the ignition switch to the OFF position.

1. Remove the driver's HVAC access panel to gain access to the wipers mechanism.
2. Remove the dashboard cover to ease access to the mechanism.

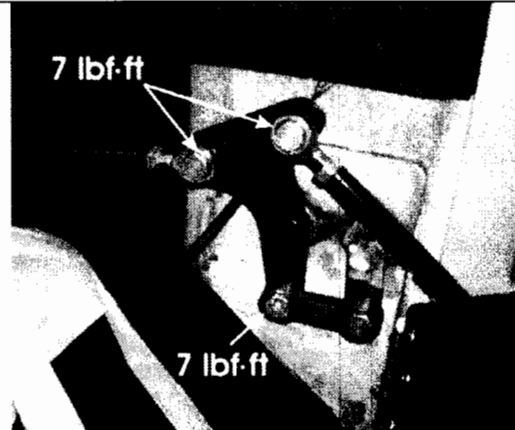


3. Remove the wiper arm and blade assembly on the R.H. side of vehicle only.
  - a. Using a small screwdriver, pry off the clamping nut covers.
  - b. Unscrew clamping nut securing wiper arm to the splined shaft.
  - c. **IMPORTANT:** Mark the relationship of the wiper arm head to the end of the splined shaft to ensure the wiper arm to be reinstalled in the original position.
  - d. Disconnect the windshield washer tubing at the base of the wiper arm.
  - e. Remove the external retaining ring.

4. Inside the vehicle, unfasten linkages from the pivots mounting plate (pointed with arrows).
5. Remove the pivots mounting plate.
6. Install new pivots mounting plate (Prevost #300496) after having applied red grease #680739 on all pivots.

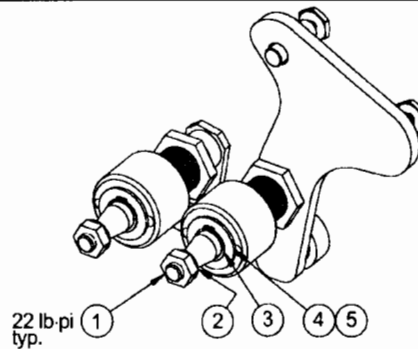


7. Inside the vehicle, fasten linkages to the pivots mounting plate (see picture at right).



8. Reinstall wiper arms to their original position by aligning the marks made during removal. Do not forget to reinstall the O-ring (item #5).

- #1 : clamping nut
- #2 : lock washer
- #3 : external retaining ring
- #4 : flat washer
- #5 : O-ring



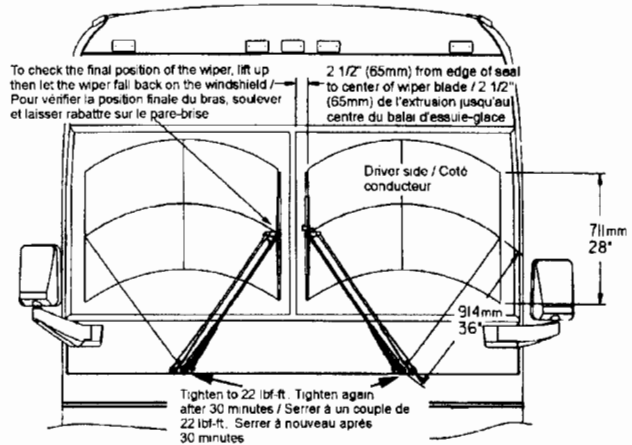
9. Before positioning the wiper at its final position, tighten the nut to 9 lbf-ft (12 N·m) at first. To find the final position of the wiper arms, lift then release the wiper arms so they fall back on the windshield.

10. When the final position is found, tighten the wiper arm nuts to 22 lbf-ft (30 Nm).

11. Wait 30 minutes and tighten again to 22 lbf-ft. Reinstall the clamping nut covers and connect the windshield washer tubing at the base of the wiper arms.

12. Check the adjustment on a wet windshield. In order to obtain proper sweep adjustment, it may be necessary to remove, reposition the wiper arms and perform steps 9, 10 & 11.

13. Reinstall the dashboard cover and the driver's HVAC unit access panel.



## **WARRANTY**

The inspection is covered by Prevost Car's normal warranty. We will reimburse you a quarter of an hour (0.25) of labor upon receipt of a completed A.F.A. form on which you must specify as per "Warranty Bulletin 06-05A **PART A**".

The replacement is covered by Prevost Car's normal warranty. We will reimburse you the parts and one hour (1.0) of labor upon receipt of a completed A.F.A. form on which you must specify as per "Warranty Bulletin 06-05A **PART B**".

### **Parts / Waste disposal:**

Discard waste according to applicable environmental regulations (Municipal/State[Prov.]/ Federal)