



COACHMEN RECREATIONAL VEHICLE COMPANY, LLC

2006 JUL 19 P 2:45

DEFECT INVESTIGATION July 13, 2006

06 V-267  
(3 Pages)

Director, Office of Defects Investigation  
National Highway Traffic Safety Administration  
400 Seventh St., S.W.  
Washington, DC 20590

Re: Part # 573 Defect and Noncompliance Report – Coachmen Recreational Vehicle Company, LLC. d/b/a Georgie Boy Manufacturing – Overhead TV Cabinet

Dear Mr. Person;

Coachmen Recreational Vehicle Company, LLC d/b/a Georgie Boy Manufacturing has determined that a potential safety defect may exist on certain 2006 and 2007 MY Georgie Boy Landau, Georgie Boy Pursuit and Georgie Boy Cruise Master, Class A motorhomes. These vehicles were manufactured at Coachmen RV's Middlebury, Indiana facility from January 21, 2006 through July 6, 2006.

A total of 222 units are potentially affected by this defect.

#### **DESCRIPTION OF DEFECT**

On affected units, the cabinet containing the television set that is installed in the overhead cockpit of the motorhome may be inadequately secured. It was discovered that the cabinet was installed using incorrect and inadequate fasteners. Should these cabinet fasteners fail, the overhead television cabinet and television set may fall and could contact the windshield, driver or passenger and potentially result in either an accident or personal injury.

#### **DISCOVERY OF THE DEFECT**

Coachmen became aware of the existence of a problem with these units on June 30, 2006 when we discovered a failed installation in a unit in our pre-delivery inventory. An investigation was conducted of this and all other similar units and it was discovered that the television cabinet had been improperly installed.

#### **PRECLUSION OF POTENTIAL DEFECT**

All on-hand inventory of these units have been corrected to the proper installation specification. All personnel involved with the construction of these units have been trained to insure awareness and understanding of the specification. The construction of these cabinets will be 100% inspected at the manufacturing plant. Cabinets installed to

this specification have been tested to withstand a static force of 8 times the weight of the television as well as 1000 mile rough track durability testing. For units that have been shipped to dealers or retail sold, repair instructions and necessary parts will be provided to secure the cabinet according to the existing specification.

Coachmen Recreational Vehicle Company, LLC will supply the necessary instructions for making the repairs to remedy this defect. The repairs will be completed by Georgie Boy dealers at no expense to the dealers or the retail customers.

All purchasers and dealerships that receive these units with the potential defect will be advised by mail regarding this problem.

Attached is a copy of our proposed owner notification letter for your review and approval. We can start the mailing campaign and begin providing the recall remedy within 5 days of your approval of this letter.

If you have any questions, or require further information, please advise.

Very Truly Yours,

COACHMEN RECREATIONAL VEHICLE COMPANY, LLC.



Gary L. Duncan

Cc: Rick Lavers – Coachmen Industries  
Michael Terlep, Jr. – Coachmen Recreational Vehicle Company LLC

July 24, 2006

Dear Georgie Boy Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Georgie Boy has decided that a defect that relates to motor vehicle safety exists in 2006 and 2007 Landau, Cruise Master and Pursuit motorhomes manufactured between January 21, 2006 and July 6, 2006.

*SAFETY DEFECT*

On affected units, the cabinet containing the television in the center of the cockpit overhead may be inadequately secured. Should the television cabinet become unsecured during travel, the cabinet and television assembly may become detached from the cockpit overhead and fall down, potentially contacting the windshield, driver or front seat passenger resulting in either an accident or personal injury.

*REPAIRS*

*PLEASE TAKE YOUR UNIT PROMPTLY TO YOUR GEORGIE BOY DEALER.* At no charge to you, the dealer will perform the necessary repairs. The required repair procedure should not take more than one (1) hour.

*REFUNDS*

If you have paid to have this service performed prior to receiving this notice you can receive a full refund. Please mail your paid original invoice or receipt to Georgie Boy RV Service, P.O. Box 1000, Middlebury, Indiana 46540.

*CHANGED ADDRESS OR SOLD THE VEHICLE?*

Please fill out the enclosed pre-paid postcard and mail it to us if you have changed your address or sold the vehicle. Any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If your dealer does not make the required repair promptly and without charge, you may contact Georgie Boy Customer Service at 1-800-453-6064. You also may contact the National Highway Traffic Safety Administration, 400 Seventh Street SW, Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We regret the inconvenience this situation may have caused you. However, Georgie Boy believes in the early detection and immediate correction of potential concerns. Thank you for your understanding.

Sincerely,

GEORGIE BOY MANUFACTURING