

Safety Defect and Noncompliance Report Guide for Vehicles  
**PART 573 Defect and Noncompliance Report<sup>1</sup>**

On July 17, ~~199~~ <sup>2006</sup>, \_\_\_\_\_ [MFR] decided that (a defect which relates to motor vehicle safety)(a noncompliance with Federal Motor Vehicle Safety Standard No. \_\_\_\_\_) exists in the motor vehicles listed below, and is furnishing notification to the National Highway Traffic Safety Administration in accordance with 49 CFR Part 573 Defect and Noncompliance Reports.

Date this report was prepared: July 17/06

Furnish the manufacturer's identification code for this recall (if applicable): CA#6242-06


1. Identify the full corporate name of the fabricating manufacturer of the vehicle being recalled. If the recalled vehicle is imported, provide the name and mailing address of the designated agent as prescribed by 49 U.S.C. §30164.

TRIPLE E RECREATIONAL VEHICLES  
P.O. Box 1230  
WINKLER, MB RW 4A8

Identify the corporate official, by name and title, whom the agency should contact with respect to this recall.  
IKE UNGER - WARRANTY MANAGER

Telephone Number: 204-325-4361 Fax No.: 204-325-5241

Name and Title of Person who prepared this report.  
IKE UNGER  
WARRANTY MANAGER

Signed: 

<sup>1</sup>Each manufacturer must furnish a report, to the Associate Administrator for Safety Assurance, for each defect or noncompliance condition which relates to motor vehicle safety.

This guide was developed from 49 CFR Part 573, "Defect and Noncompliance Reports" and also outlines information currently requested. Any questions, please consult the complete Part 573 or contact Mr. Jon White at (202) 366-5227 or by FAX at (202) 366-7882.

**I. Identify the Vehicle Models Involved in the Recall**

2. Identify the Vehicles Involved in the Recall, for each make and model or applicable vehicle line (provide illustrations or photographs as necessary to describe the vehicle), provide:

Make(s): EMPRESS Model Years Involved: 2005 Model(s): A3902FB/A3903FB/

Production Dates: Beginning: \_\_\_\_\_ Ending: \_\_\_\_\_

VIN Range: Beginning: \_\_\_\_\_ Ending: \_\_\_\_\_ See attached

Vehicle Type: \_\_\_\_\_ Bodystyle: \_\_\_\_\_

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

\_\_\_\_\_  
\_\_\_\_\_

Make(s): \_\_\_\_\_ Model Years Involved: \_\_\_\_\_ Model(s): \_\_\_\_\_

Production Dates: Beginning: \_\_\_\_\_ Ending: \_\_\_\_\_

VIN Range: Beginning: \_\_\_\_\_ Ending: \_\_\_\_\_ See attached

Vehicle Type: \_\_\_\_\_ Bodystyle: \_\_\_\_\_

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

\_\_\_\_\_  
\_\_\_\_\_

Make(s): \_\_\_\_\_ Model Years Involved: \_\_\_\_\_ Model(s): \_\_\_\_\_

Production Dates: Beginning: \_\_\_\_\_ Ending: \_\_\_\_\_

VIN Range: Beginning: \_\_\_\_\_ Ending: \_\_\_\_\_ See attached

Vehicle Type: \_\_\_\_\_ Bodystyle: \_\_\_\_\_

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

\_\_\_\_\_  
\_\_\_\_\_

Identify the approximate percentage of the production of all the recalled models manufactured by your company between the inclusive dates of manufacture provided above, that the recalled model population represents. For example, if the recall involved Widgets equipped with certain items of equipment from January 1, 1996 through April 1, 1997, then what was the percentage of the recalled Widgets of all Widgets manufactured during that time period.

II. Identify the Recall Population

3. Furnish the total number of vehicles recalled potentially containing the defect or noncompliance.

Model	Year	Number of Vehicles Potentially Involved
<i>see attached</i>		

Total Number Potentially Affected by the Recall: 4

4. Furnish the approximate percentage of the total number of vehicles estimated to actually contain the defect or noncompliance: \_\_\_\_\_

Identify and describe how the recall population was determined—in particular how the recalled models were selected and the basis for the beginning and final dates of manufacture of the recalled vehicles:

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

**III. Describe the Defect or Noncompliance**

5. Describe the defect or noncompliance. The description should address the nature and physical location of the defect or noncompliance. Illustrations should be provided as appropriate.

*See attached*

Describe the cause(s) of the defect or noncompliance condition.

*See attached*

Describe the consequence(s) of the defect or noncompliance condition.

*See attached.*

Identify any warning which can (a) precede or (b) occur.

*None.*

If the defect or noncompliance is in a component or assembly purchased from a supplier, identify the supplier by corporate name and address.

Identify the name and title of the chief executive officer or knowledgeable representative of the supplier:

**IV. Provide the Chronology in Determining the Defect/Noncompliance**

*If the recall is for a defect, complete item 6, otherwise item 7.*

6. With respect to a defect, furnish a chronological summary (including dates) of all the principle events that were the basis for the determination of the defect. The summary should include, but not be limited to, the number of reports, accidents, injuries, fatalities, and warranty claims.

7. With respect to a noncompliance, identify and provide the test results or other data (in chronological order and including dates) on which the noncompliance was determined.

*There were no accidents.*

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**V. Identify the Remedy**

8. Furnish a description of the manufacturer's remedy for the defect or noncompliance. Clearly describe the differences between the recall condition and the remedy.

*See attached.*

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Clearly describe the distinguishing characteristics of the remedy component/assembly versus the recalled component/assembly.

*See attached.*

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Identify and describe how and when the recall condition was corrected in production. If the production remedy was identical to the recall remedy in the field, so state. If the product was discontinued, so state.

All inhouse units are being checked for this belt. Now checking units shipped, that being the reason for this recall.

**VI. Identify the Recall Schedule**

Furnish a schedule or agenda (with specific dates) for notification to other manufacturers, dealers/retailers, and purchasers. Please, identify any foreseeable problems with implementing the recall.

See attached.

**VII. Furnish Recall Communications**

9. Furnish a final copy of all notices, bulletins, and other communications that relate directly to the defect or noncompliance and which are sent to more than one manufacturer, distributor, or purchaser. This includes all communications (including both original and follow-up) concerning this recall from the time your company determines the defect or noncompliance condition on, not just the initial notification. *A DRAFT copy of the notification documents should be submitted to this office by Fax (202-366-7882) for review prior to mailing.*

Note that these documents are to be submitted separately from those provided in accordance with Part 573.8 requirements.

*The Privacy Act of 1974 - Public Law 93-579, As Amended: This information is requested pursuant to the authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or statistical summary thereof, may be used in support of the agency's action.*

**RECALL NOTIFICATION CA#6242-06**

**2005 & 2006 EMPRESS MOTORHOMES**

UNITS THAT HAVE BEEN SHIPPED TO THE U.S.A.

YEAR	MODEL	SERIAL #
<b>2005</b>	A3902FB	19844
<b>2005</b>	A3903FGB	19659
<b>2006</b>	A3902FB	20410 20424

July 17, 2006

## Recall Notification CA#6242-06

Dealer Name  
Address

Retail Sold Unit(s):  
Stock Unit(s):

**Subject: Triple E Recreational Vehicles is Recalling certain 2005 & 2006 Empress motorhomes. This notification will advise of an issue that relates to steering safety.**

This Notice is sent to you in Accordance with the requirements of the National Traffic & Motor Vehicle Safety Act. Triple E Recreational Vehicles has determined that a non-compliance issue, which relates to motor vehicle safety exists in certain 2005 & 2006 Empress motorhomes as per notification letter sent to our mutually valued retail customers.

### **Description of Defect:**

The enclosed photo clearly identifies the steering bolt, which attaches the steering rod to the directional steering case. This bolt may have been missed in our production process. To date, we are aware of one (1) instance where this bolt was missing. This missing bolt may cause the driver to loose steering control and create a possible accident.

### **To Have This Modification Performed:**

We request your assistance to have this non-compliance issue corrected.

For stock units we ask that you inspect the motorhome for this bolt. If you find this bolt is missing, please **DO NOT** move the motorhome, contact Triple E RV immediately. Upon request the appropriate bolt and nut will be sent to you at No Charge. (part #Verbus 10.9 Freightliner). Labour to perform this recall may be claimed via our normal warranty procedures.

For retail sold units, the customer has been given the option, due to distance from their selling dealer, to have a qualified service center, located nearest to their residence, perform this Recall.

This bolt must be torqued to 42 Ft.lbs.

Labour to perform this Recall: \$40.00 flat rate

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Thank you for your anticipated assistance and please do not hesitate to contact us should you require additional information.

Sincerely,

A handwritten signature in black ink, appearing to read "Ike Unger". The signature is fluid and cursive, with a large initial "I" and a long, sweeping underline.

Ike Unger  
Warranty Manager

IU/wcw

Enclosures

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07/17/2006  
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**To Have This Modification Performed:**

We ask that you inspect your motorhome for this bolt. If you find this bolt is missing, please **DO NOT** move your motorhome, contact your selling dealer or Triple E RV immediately. Upon request, the appropriate bolt and nut will be sent to a qualified service center of your choice for proper installation. This service center **MUST** contact Triple E RV for authorization to perform this Recall. Ike Unger, Warranty Manager Ph. 1-877-992-9906

This bolt and nut must be torqued to 42 ft.lbs. (part #Verbus 10.9 Freightliner)

This Recall will be performed at No Charge to you. The qualified service center may charge a maximum of \$40.00 flat rate to check for this bolt and install a bolt and nut if so needed. The enclosed form **MUST** be completed for payment.

For U.S. Residents

If you are still having trouble getting your vehicle repaired in a reasonable time or without charge, you may write the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street SW, Washington, DC 20590 or call the toll free Vehicle Safety Hotline at 1-888-327-4236; (TTY: 1-800-424-9153) or go to <http://www.safercar.gov>.

Please feel free to contact your selling dealer or Triple E RV regarding any questions you may have on the Recall Notification CA#6242-06.

We regret the inconvenience this Recall may cause you but want you to have complete satisfaction with your Triple E built recreational vehicle.

Sincerely,



Ike Unger  
Warranty Manager

IU/wcw

Enclosure

July 17, 2006

## Recall Notification CA#6242-06

«Owner\_Name»  
«Address1»  
«Address2»  
«Address3»,«Prov» «Postal\_Code»

Re: «Unit», Serial #«Unit\_coach\_sn»  
Selling Dealer: «Dealer\_Name»

**SUBJECT: Triple E Recreational Vehicles is Recalling your Motorhome. This Notification will advise of an issue which relates to steering safety.**

This Notice is sent to you in accordance with the requirements of the National Traffic & Motor Vehicle Safety Act.

Triple E Recreational Vehicles has determined that a defect which relates to steering safety exists in 2005 & 2006 Empress motorhomes and fails to comply with the requirements.

### **Description of Defect:**

The enclosed photo clearly identifies the steering bolt, which attaches the steering rod to the directional steering case. This bolt may have been missed in our production process. To date, we are aware of one (1) instance where this bolt was missing.

### **Consequence:**

This missing bolt may cause the driver to loose steering control and create a possible accident.

### **Leased Vehicles:**

Federal regulations require that any vehicle lessor receiving this Recall Notification must forward a copy of this notice to the lessee within 10 days.



## RECALL NOTIFICATION CA#6242-06

Please complete this form indicating Recall Notification CA#6242-06 has been inspected and found that the bolt & nut have been installed in accordance with this Recall.

Y Inspected and found bolt & nut missing  
Y Inspected and found bolt & nut were installed correctly

Customer Name: «Owner\_Name»  
Motorhome Serial #«Unit\_coach\_sn»

Address (if different) \_\_\_\_\_  
\_\_\_\_\_

Date Recall Completed \_\_\_\_\_

Service Center performing Recall: \_\_\_\_\_

Address: \_\_\_\_\_

Y \$40.00 flat rate fee to be paid to service center  
(Please include an invoice for payment)

Signature of Service Manager: \_\_\_\_\_

Signature of Customer: \_\_\_\_\_

Thank you for completing this form and returning to Triple E RV in the enclosed pre-stamped envelope.

Ike Unger  
Warranty Manager

Freightliner steering wheel and post assembly.  
Torque nut at 42 ft. lbs.

