



WWW.BIGDOGMOTORCYCLES.COM

06V-019
(8 Pages)

January 20, 2006

Ms. Kathleen C. DeMeter
Director, Office of Defects Investigation
National Highway Traffic Safety Administration
400 Seventh Street SW, Room 5326
Washington DC 20590

Via FAX and Regular Mail

RE: Notice of Defect in Accordance with the Requirements of 49 CFR Part 573

Dear Ms. DeMeter:

The following information is submitted in accordance with the National Highway Traffic Safety Administration's reporting regulations, 49 CFR Part 573.6.

This report reflects a decision by Big Dog Motorcycles, L.L.C. (Big Dog Motorcycles) that there is a safety defect in the kickstand springs on all 2004 and 2005 model Big Dog Motorcycles' motorcycles and 2006 model motorcycles manufactured on or before January 13, 2006.

Vehicles Potentially Containing Defect

Big Dog Motorcycles is recalling the entire population (9,726 motorcycles) of its 2004, 2005, and 2006 model motorcycles manufactured between August 8, 2003 and January 13, 2006 equipped with the subject kickstand spring. The breakdown by model and year is as follows:

Model	2004	2005	2006
Boxer	67		
Bulldog	359	364	
Chopper	1,231	997	62
Chopper DT	748	407	
K-9			699
Mastiff	574	334	260
Pitbull	388	548	145
Ridgeback	1,069	1,257	217
TOTAL	4,436	3,907	1,383

Description of Defect

The kickstand spring may stretch and detach from the mounting bracket or the kickstand, allowing the kickstand to deploy into the extended position and cause a crash. This condition could occur without any prior warning. Big Dog Motorcycles has no reports of any accidents or injuries related to this condition.

Chronology of Events

During the fall of 2005, Big Dog Motorcycles received several reports of the kickstand spring stretching and becoming unsecured from the kickstand on several 2005 and 2006 model motorcycles.

After further review, on January 13, 2006, Big Dog Motorcycles' management decided to conduct a safety recall campaign to further address this problem.

Remedy Program

Big Dog Motorcycles dealers and service centers will replace all kickstand springs on the subject motorcycles with a new designed unit. Attached is a copy of Big Dog Motorcycles' customer letter, as required by 49 CFR Part 577. A copy of Big Dog Motorcycles' dealer letter and replacement instructions are also included.

Big Dog Motorcycles is prepared to send out the notification letters to owners on or about February 17, 2006.

Please advise the undersigned or in the alternative, Luke McAfee at (tel: 316-219-6504 fax: 316-219-6604), of the NHTSA campaign number assigned to this recall.

Sincerely,



Doug Stuhlsatz
General Counsel
Big Dog Motorcycles, L.L.C.
Direct Line: 316-219-7006
Direct Fax: 316-219-7106



February 17, 2006

«FirstName» «LastName» «Proj_»
«Address»
«City», «ST» «Zip»

**Re: Safety Recall Notice; Campaign No. 06V-???;
Kickstand Spring Remedy**

Dear Big Dog Motorcycles Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Big Dog Motorcycles, L.L.C. (Big Dog Motorcycles) has decided that a defect, which relates to motor vehicle safety, exists in all 2004 and 2005 model Big Dog Motorcycles' motorcycles and 2006 model motorcycles manufactured on or before January 13, 2006, in which the kickstand spring can loosen, allowing the kickstand to deploy into the extended position. This condition could occur without any prior warning and could result in a crash.

According to our records, you are the registered owner of a <<year>> Big Dog Motorcycles' «Model» with VIN «VIN», one of the motorcycles subject to this recall. If you have received this notice and are not the owner of the above-mentioned motorcycle, please contact the Big Dog Motorcycles' Customer Service Department at 316-267-9121 immediately. Federal regulations require any lessor receiving this letter to forward it to the lessee within 10 days.

What You Should Do

Take your motorcycle to your Big Dog Motorcycles' dealer or service center to be updated with a new kickstand spring. There will be no charge to you.

What We Will Do

Your dealer or service center will install a new kickstand spring. Your dealer will be able to advise you of the exact turnaround time based on scheduling and any other factors that may exist.

If you are not able to obtain the necessary service on your motorcycle, please contact the Big Dog Motorcycles' Customer Service Department and we will assist you. The address and telephone number is:

1520 E. Douglas Avenue
Wichita, KS 67214
Telephone: 316.267.9121
Fax: 316.219.9129
E-mail: customer.service@bigdogmotorcycles.com

If your dealer or Big Dog Motorcycles fails or is unable to remedy your motorcycle without charge within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street SW, Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

If you incurred expenses to remedy the defect that is the subject of this letter, you may be eligible for reimbursement by Big Dog Motorcycles for some or all of those expenses. If you have incurred such expenses, please call Big Dog Motorcycles' Customer Service Department collect at 316-267-9121 for full details of the program, including its coverage and limitations.

We appreciate your cooperation and prompt attention to this important matter. We apologize for any inconvenience this may cause you, and we assure you that we have taken this step as one that is important to your personal safety.

We appreciate your business and want to insure your continued satisfaction with Big Dog Motorcycles' products.

Sincerely,

BIG DOG MOTORCYCLES, LLC



NHTSA SAFETY RECALL

January 30, 2006

Safety Recall Notice #06V-???

Dear Big Dog Motorcycles' Dealer/Service Center:

This notice is sent in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Big Dog Motorcycles, L.L.C. (Big Dog Motorcycles) has determined that a defect, which relates to motor vehicle safety, exists on all 2004 and 2005 model Big Dog Motorcycles' motorcycles and 2006 model motorcycles produced on or before January 13, 2006. The kickstand spring may stretch, allowing the kickstand to deploy into the extended position and cause a crash. This condition could occur without any prior warning. At this time Big Dog Motorcycles has no reports of any accidents or injuries related to this condition.

A recall notice will be sent to the registered owners of these motorcycles. Some of the motorcycles affected by this recall are shown in your inventory.

What You Should Do

We ask that you immediately suspend all pending and future sales of motorcycles affected by this recall campaign until the remedy has been performed. It is a violation of Federal law for a dealer to deliver a new vehicle covered by this notice under a sale or lease until the defect is remedied. Federal regulations require any lessor receiving this letter to forward it to the lessee within 10 days.

Owners of the above-mentioned motorcycles will contact you to schedule this replacement. At the time of repair, enter a warranty claim for this recall through AWS using Labor Op R06V-???. Follow this procedure for motorcycles in your inventory that must also be updated before they can be sold. Big Dog Motorcycles will pay 0.1 hour of labor to replace the kickstand spring at your posted hourly shop rate. Order replacement kickstand springs (P/N 132-000029-01) through AWS. Contact the Customer Service Department for any questions you may have on submitting claims for recall repairs.

We will inform the owners of these motorcycles of this repair on or about February 17, 2006. You can advise them of the exact turnaround time based on scheduling and any other factors that may exist.

We appreciate your cooperation and prompt attention to this important matter. Big Dog Motorcycles apologizes for any inconvenience this may cause you, but assures you that we have taken this step as one that is important to our customer's personal safety.

Should you have any questions, please contact Customer Service at 316-267-9121.

Sincerely,
BIG DOG MOTORCYCLES, L.L.C.



NHTSA SAFETY RECALL

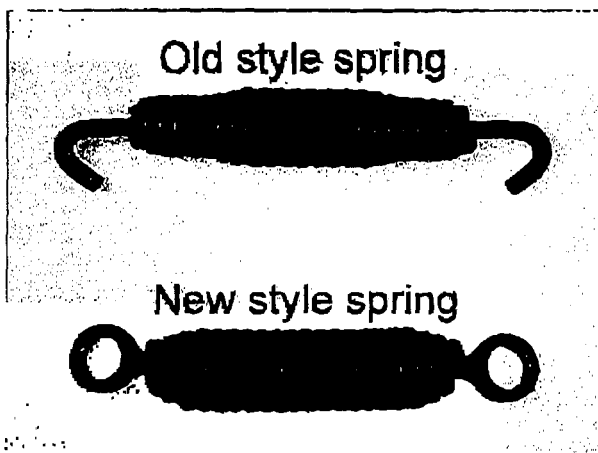
KICKSTAND SPRING REPLACEMENT INSTRUCTIONS Recall #06V-XXX

Identification:

All 2004 through 2005 Big Dog Motorcycles models.

All 2006 Big Dog Motorcycles models built on or before 13 JAN 2006.

Old style kickstand springs can stretch and lose effectiveness.



Remove old style kickstand spring and replace with new style kickstand spring
P/N 132-000029-01.

Enter a Warranty Claim for this procedure through AWS using Labor Op **RO6V-XXX**.

If further assistance is necessary, contact Big Dog Motorcycles Technical Support at 316-219-7000.



**Big Dog Motorcycles, L.L.C.
Pre-Notification Remedy
General Reimbursement Program**

Unless otherwise indicated in the defect notification or customer letter associated with a particular recall, this General Reimbursement Program applies to recalls by Big Dog Motorcycles, L.L.C., related to defect or Federal motor vehicle safety standard (FMVSS) noncompliance.

REIMBURSEMENT PROGRAM

Big Dog Motorcycles' program for reimbursing a claimant who incurred costs prior to this recall for a remedy involving a defect or FMVSS noncompliance is as follows: subject to the limitations and qualifications noted below, Big Dog Motorcycles will reimburse you the lesser of (i) the amount you paid for the remedy or (ii) the cost of remedy parts at the Big Dog Motorcycles list price for related, authorized parts, labor at local rates, and associated costs such as taxes and disposal fees.

TIME LIMITATION

The covered pre-recall remedy must have occurred no later than 10 calendar days after date of last mailing of owner letters in the subject recall.

EXCLUSIONS

Big Dog Motorcycles' Pre-Notification Remedy Reimbursement Program does not include reimbursement for any of the following:

- (a) Costs incurred while the original warranty or an extended warranty was in effect and would have provided a free remedy (without any consumer payment) of the problem involved in the recall, unless our authorized dealer or representative denied warranty coverage or the warranty repair did not remedy the problem involved in the recall;
- (b) A pre-notification remedy that was not of the same type as the Big Dog Motorcycles recall remedy in the subject recall;
- (c) A pre-notification remedy that did not address the defect or FMVSS noncompliance involved in the recall;
- (d) A pre-notification remedy that was not reasonably necessary to correct the defect or FMVSS noncompliance involved in the recall;
- (e) A pre-notification remedy involving a recall solely related to noncompliant or defective labels;

- (f) A pre-notification remedy involving a motorcycle first purchased more than 10 calendar years before the recall notice letter in the subject recall campaign was provided to owners or purchasers by Big Dog Motorcycles and;
- (g) Insufficient documentation of your claim for pre-notification reimbursement, as specified below. You will be given an opportunity to resubmit the claim with the complete information.

REQUIRED CLAIM DOCUMENTATION

To process a reimbursement claim, the customer must submit:

- (a) your name and mailing address;
- (b) the make, model, model year and vehicle identification number (VIN) of the motorcycle;
- (c) the recall campaign number (either the NHTSA or Big Dog Motorcycles recall number);
- (d) the name of the owner of the recalled motorcycle at the time the pre-notification remedy was obtained;
- (e) a copy of the receipt for the pre-notification remedy, which, (i) in the case of a repair, indicates that the repair addressed the defect or FMVSS noncompliance involved in the recall and clearly sets forth the total amount paid for the pre-notification repair relating to the subject problem of the recall, or (ii) in the case of a replacement of a component, a copy of the receipt identifying the part(s) involved and stating the total amount paid for the part(s) that replaced the defective or noncompliant item(s); and
- (f) if the pre-notification remedy was obtained when the motorcycle could have been remedied at no charge under a Big Dog Motorcycles original or extended warranty, documentation indicating that our authorized dealer or facility either refused or failed to remedy the recall problem under our warranty program.

WHERE TO FILE A CLAIM

Claims for reimbursement, with the requisite documentation as itemized above, should be mailed to:

Big Dog Motorcycles, L.L.C.

1520 East Douglas

Wichita, KS 67214

Attn: Recall - (Number) Reimbursement Program