



U.S. Department
of Transportation

400 Seventh Street, SW
Washington, DC 20590

**National Highway
Traffic Safety
Administration**

November 20, 2006

JAMES P. VONDALE
DIRECTOR, AUTOMOTIVE SAFETY OFFICE
FORD MOTOR COMPANY
330 TOWN CENTER DRIVE SUITE 400
DEARBORN MI 48126-2738

NVS-215
06V-440

Subject: WINDSHIELD RETENTION/FMVSS 212

Dear MR.VONDALE:

This letter is to acknowledge your recent noncompliance information report. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

FORD/CROWN VICTORIA/2007
MERCURY/GRAND MARQUIS/2007

NHTSA Campaign Number: 06V-440

Mfg's Report Date: November 14, 2006

Components: VISIBILITY:WINDSHIELD

Potential Number of Units Affected: 422

Summary:

CERTAIN PASSENGER VEHICLES FAIL TO CONFORM TO THE REQUIREMENTS OF FEDERAL MOTOR VEHICLE SAFETY STANDARD NO. 212, 'WINDSHIELD MOUNTING.' THE WINDSHIELD MAY NOT BE PROPERLY SECURED TO THE VEHICLE BODY.

Consequence:

IF THE WINDSHIELD IS NOT PROPERLY RETAINED TO THE VEHICLE, WIND NOISE, SQUEAK/RATTLES AND/OR WATER LEAKS MAY OCCUR. ALSO, LOSS OF WINDSHIELD RETENTION MAY REDUCE OCCUPANT PROTECTION IN THE EVENT OF A CRASH.

Remedy:

DEALERS WILL REPLACE THE WINDSHIELD FREE OF CHARGE. THE RECALL IS EXPECTED TO BEGIN ON NOVEMBER 22, 2006. OWNERS MAY CONTACT FORD AT 1-800-392-3673.

Notes:

FORD RECALL NO. 06C15. CUSTOMERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

Please provide the following additional information and be reminded of the following requirements:

You are required to provide an estimated date including month, day, and year, when you will send notifications to dealers and distributors as soon as it becomes available.

Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. As stated in your report, owner notification is expected to begin on November 22, 2006. Therefore, the first quarterly report will be due on or before January 30, 2007.

Your contacts for this recall will be Pat Wallace or Delia Lopez, who may be reached by phone at 202-366-5232 or 202-366-9525 or by email at patricia.wallace@dot.gov or delia.lopez@dot.gov. We look forward to working with you for successful completion of this recall campaign.

Sincerely,


George H. Person
Chief, Recall Management Division
Office of Defects Investigation
Enforcement