

U.S. Department of Transportation

400 Seventh Street, SW Washington, DC 20590

National Highway Traffic Safety Administration

April 28, 2006

WILLIAM SHAPIRO
MANAGER, REGULATORY AND
ENVIRONMENTAL AFFAIRS
VOLVO CARS OF N.A. LLC.
1 VOLVO DRIVE, BUILDING B
ROCKLEIGH NJ 07647

NVS-215 06V-144

Subject: WINDSHIELD WIPER ARM

Dear MR. SHAPIRO:

This letter is to acknowledge your recent defect information report. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

VOLVO/XC90/2003-2006

NHTSA Campaign Number: 06V-144

Mfg's Report Date: April 21, 2006

Components: VISIBILITY: WINDSHIELD WIPER/WASHER

Potential Number of Units Affected: 122,431

Summary:

ON CERTAIN VEHICLES, IF THE WIPER ARM IS ACTIVATED IN EXTREME WINTER WEATHER CONDITIONS AND WITHOUT LIFTING THE WIPER ARMS AND CLEANING THE WINDSHIELD PRIOR TO MOVING, THE WIPER ARM MIGHT SLIP ON ITS DRIVESHAFT, RESULTING IN AN INABILITY TO MOVE THE WIPERS FROM THE PARK POSITION.

Consequence:

INOPERATIVE WIPERS UNDER INCLEMENT WEATHER CONDITIONS COULD CAUSE A CRASH DUE TO IMPAIRED VISIBILITY.

Remedy:

DEALERS WILL REPLACE THE WIPER ARMS AND RETAINING NUTS. THE MANUFACTURER HAS NOT YET PROVIDED AN OWNER NOTIFICATION SCHEDULE FOR THIS CAMPAIGN. OWNERS MAY CONTACT VOLVO CARS AT 1-800-458-1552.

Notes:

VOLVO RECALL NO. R156. CUSTOMERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO HTTP://WWW.SAFERCAR.GOV.

This recall was the subject of a Preliminary Evaluation, PE05-064, conducted by the Office of Defects Investigation.

Please provide the following additional information and be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

You are required to provide an estimated date including month, day, and year, when you will send notifications to owners, dealers, and distributors as soon as it becomes available.

Your contacts for this recall will be Pat Wallace or Delia Lopez, who may be reached by phone at 202-366-5232 or 202-366-9525 or by email at patricia.wallace@nhtsa.dot.gov or delia.lopez@NHTSA.dot.gov. We look forward to working with you for successful completion of this recall campaign.

George H. Person

Chief, Recall Management Division

Office of Defects Investigation

Enforcement

Sincerely,