

U.S. Department of Transportation

400 Seventh Street, SW Washington, DC 20590

National Highway Traffic Safety Administration

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STEPHAN SPETH
DIRECTOR, VEHICLE COMPLIANCE
& SAFETY AFFAIRS
DAIMLERCHRYSLER CORPORATION
800 CHRYSLER DRIVE
AUBURN HILLS MI 48326-2757

NVS-215 06V-067

Subject: FRONT WINDSHIELD WIPER MOTOR

Dear MR. SPETH:

This letter is to acknowledge your recent defect information report. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

CHRYSLER/TOWN AND COUNTRY/2005-2006 DODGE/CARAVAN/2005-2006 DODGE/DURANGO/2005-2006 DODGE/GRAND CARAVAN/2005-2006

NHTSA Campaign Number: 06V-067 Mfg's Report Date: March 7, 2006

Components: VISIBILITY: WINDSHIELD WIPER/WASHER: MOTOR

Potential Number of Units Affected: 268,800

Summary:

ON CERTAIN VANS AND SPORT UTILITY VEHICLES, THE FRONT WINDSHIELD WIPER MOTOR ARMATURE SHAFT MAY BREAK.

Consequence:

DURING CERTAIN OPERATING CONDITIONS, LOSS OF FRONT WINDSHIELD WIPING CAPABILITY COULD OCCUR, AND THE DRIVER'S VISION COULD BE OBSCURED WHICH COULD RESULT IN A CRASH.

Remedy:

DEALERS WILL INSPECT AND REPLACE THE WINDSHIELD WIPER MOTOR FREE OF CHARGE. THE MANUFACTURER HAS NOT YET PROVIDED AN OWNER NOTIFICATION SCHEDULE. OWNERS MAY CONTACT DAIMLERCHRYSLER AT 1-800-853-1403.

Notes:

DAIMLERCHRYSLER RECALL NO. F10. CUSTOMERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO HTTP://WWW.SAFERCAR.GOV.

Please provide the following additional information and be reminded of the following requirements:

Please provide an estimated dealer notification date as well as an owner notification date (month/day/year) when submitting a defect/noncompliance report (Part 573.6).

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Your contacts for this recall will be Pat Wallace or Delia Lopez, who may be reached by phone at 202-366-5232 or 202-366-9525 or by email at patricia.wallace@nhtsa.dot.gov or delia.lopez@NHTSA.dot.gov. We look forward to working with you for successful completion of this recall campaign.

George H. Person

Chief, Recall Management Division

Office of Defects Investigation

Enforcement

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