

SAFETY RECALL SECOND NOTICE

SAMPLE COPY

May 18, 2006

NHTSA # - 05V-148

Dear Buell Motorcycle Owner:

In April, 2005 you and other registered owners were notified by the attached letter that a defect which relates to motor vehicle safety exists on certain 2005 model year XB12S, XB12R and XB9SX model motorcycles. This is a follow-up to that earlier communication.

Our records indicate you have not responded to our earlier recall notice. Therefore, we want to re-emphasize the importance of having your motorcycle serviced immediately because your personal safety is involved. A brief description of the defect and safety issue involved is described in the attached copy of our earlier letter to you.

Please contact your Buell dealer immediately for an appointment to have your motorcycle serviced according to instructions contained in the letter attached.

If your dealer has already serviced your motorcycle under this recall, you are receiving this letter because we have not been notified that the work had been completed. We ask that you take the enclosed service card to your dealer, have it completed, signed by you and your dealer, and returned to us for our records as required by law. (Disregard this instruction if you have had the service completed recently, since it takes some time for mailing and our processing of information). This will assist us in accurately reporting vital information to NHTSA about your vehicle, as required by law.

If you have sold your motorcycle, please fill out and mail the enclosed Motorcycle Owner Card with the appropriate information about your purchaser. This will enable us to contact him/her and advise that person of this recall.

Sincerely,

Buell Distribution Company, LLC
Attachments
830

SAMPLE COPY

Dear Buell Motorcycle Owner:

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Buell Distribution Company, LLC has decided that a defect which relates to motor vehicle safety exists in certain 2005 Buell model XB12S, XB12R and XB9SX motorcycles built from January 11, 2005 through January 17, 2005. The defect may not allow the sidestand to automatically retract as designed if contact is made with the ground when the vehicle is in motion. This could in turn disrupt the stability of the motorcycle leading to a crash thereby, causing death or injury to the rider.

Our records indicate that you are the owner of one of the above listed motorcycles involved in this safety recall as identified by the VIN (Vehicle Identification Number) shown on the enclosed Dealer Service Card.

We strongly urge you to take your motorcycle to your dealer to have the appropriate service performed as soon as possible. If you had this repair before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information contact Buell Distribution Company, LLC at 1-414-343-8400. Should you choose to ride your motorcycle prior to this service, we urge you to be aware of this condition.

Please contact your Buell motorcycle dealer immediately and arrange an appointment to have your sidestand repaired. The dealer labor time to perform this service takes approximately 30 minutes or less and the parts and labor will be free of charge to you. Parts should be available at your dealership the week of April 25th, 2005.

To verify that the service has been completed your Dealer will ask you to sign a recall claim. If you have sold your motorcycle, please forward the appropriate information about your purchaser. This will enable us to contact him/her and advise that person of

this recall. Also, Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you take your motorcycle to your dealer on a mutually agreed-upon date and he does not perform the required service to your satisfaction, please contact Buell Distribution Company, LLC for immediate assistance at the address or telephone number listed on this letterhead. If your dealer or Buell Distribution Company, LLC fails or is unable to remedy your motorcycle without charge within a reasonable time, you may wish to inform the Administrator, the National Highway Traffic Safety Administration, 400 Seventh Street, SW, Washington, DC 25090, or call the toll free Auto Safety Hotline at 1-888-DASH-2DOT or contact NHTSA at www.NHTSA.DOT.GOV.

We regret any inconvenience this may cause you, but we are initiating this action in the interest of your personal safety and satisfaction with our products. Thank you for your cooperation.

Sincerely,

Buell Distribution Company, LLC
0830



BUELL MOTORCYCLE COMPANY
3700 WEST JUREAU AVE. MILWAUKEE, WI 53201
414.342.4680 | buell.com

May 15, 2006

SERVICE LETTER BML-836
NHTSA # - 05V-148

IMPORTANT SAFETY RECALL CAMPAIGN INFORMATION!

Dear Dealer,

In a continuing effort to increase the completion rates of our safety recalls, we have established a procedure to send follow-up notifications to the motorcycle owners of record who haven't had their motorcycles serviced in response to selected recalls. This communication and the attached sample Customer Letter relate to the following recall.

CODE 0830 BUELL SIDESTAND

This recall relates to a potential defect in the sidestand certain 2005 Buell model XB12S, XB12R and XB9SX motorcycles built from January 11, 2005 through January 17, 2005. A sample of the follow-up letter, which we are sending to all registered owners of unserviced vehicles, is attached. Also attached is an updated list of Code 0830 vehicle VINs which our records show as still being unserviced. Refer to Buell Service Bulletin B-060 dated March 2, 2005 for details on carrying out the requirements for this recall. While parts for this recall are currently available, please check your inventory before placing any orders for parts. You may be required to provide a VIN for each recall kit ordered.

If a VIN appears on this list for a vehicle on which you have recently completed this recall, please disregard. DO NOT send in a duplicate service card. However, if a vehicle appears on the list that you know you have completed the recall on some time ago, please fill out a Dealer Service Card and attach a copy of your internal repair order to the card. We will use this information to update our records and issue you the appropriate amount of labor for performing the service. This information will be essential in reporting our completion rates to NHTSA, as required.

Your cooperation in this effort is appreciated.

Sincerely,

A handwritten signature in cursive script that reads "Sarah S. Ottallah".

Sarah S. Ottallah
Manager, Warranty and Recall Administration