

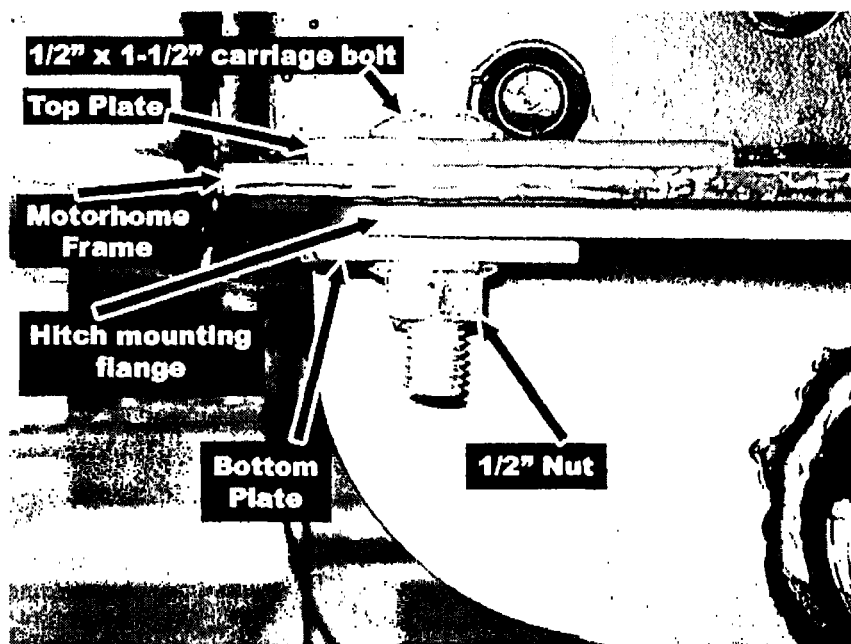


RECALL CAMPAIGN

Customer Instructions

Instructions

1. Inspect the mounting hardware that connect the hitch to the frame.
2. The mounting hardware should have (1) $\frac{1}{2}$ " x $1\frac{1}{2}$ " carriage bolt, (1) $\frac{1}{2}$ " nut, (1) $3\frac{1}{4}$ " x 1 " x $\frac{1}{4}$ " top plate, and (1) 2 " x $1\frac{3}{16}$ " x $\frac{5}{32}$ " bottom plate. See Picture below.
3. If all the mounting hardware is present, complete the form below and return it to Jayco in the postage paid envelope supplied. If any of the mounting hardware is missing, contact your authorized Jayco dealer for replacement of the hitch mounting hardware.



I have inspected the hitch mounting bolt hardware on my motorhome according to the instructions and found that all of the mounting hardware is accounted for.

Name of person who completed inspection: _____

Date of inspection: _____ Unit Serial Number: _____

Your signature: _____

This information will be used to update our records and will prevent you from receiving multiple notices to have this modification done.



RECALL CAMPAIGN

05V-556

Requires inspection before ordering parts.

Subject:	Hitch reinforcing plates missing from installation	
Units Affected:	2004 - 2005 Ambient, Escapade, Greyhawk & Granite Ridge Motorhomes	
	• 2004 Ambient › 46M10050 – 0097 › 46M20051 – 0057 › 46M30051 – 0059 › 46M40051 – 0058 › 46M50051 – 0071 • 2004 Greyhawk › 46MA0051 – 0105 › 46MB0050 – 0120 › 46ME0051 – 0080, 0082 – 0146 › 46MG0051 – 0056 › 46MH0051 – 0054 › 46MJ0050 – 0246 › 46MP0051 – 0128 › 46MS0052 – 0082 › 46MU0059 – 0063 › 46MV0051 – 0156 › 46MY0051 – 0167 • 2004 Granite Ridge › 46RB0051 – 0122 › 46RJ0052 – 0312 › 46RV0051 – 0111 › 46RZ0133 – 0155 › 46TC0051 – 0060 • 2004 Escapade › 46UA0051 – 0105 › 46UG0051 – 0095 › 46UM0051 – 0081 › 46UU0051 – 0069	• 2005 Ambient › 56M10051 – 0064 › 51M10065 – 0067 › 56M20051 – 0055 › 56M30051 – 0055 › 56M50051 – 0055 › 51M50056 • 2005 Greyhawk › 56MA0051 – 0060 › 51MA0061 – 0074 › 56MB0051 – 0063 › 51MB0064 – 0075 › 56ME0051 – 0072 › 51ME0073 – 0085 › 56MJ0051 – 0118 › 51MJ0119 – 0150 › 56MP0051 – 0066 › 56MV0051 – 0068 › 51MV0069 – 0082 › 56MY0051 – 0052, 0054 – 0063, 0065 – 0072 › 51MY0073 – 0092 • 2005 Granite Ridge › 56RB0051 – 0060 › 51RB0061 – 0072 › 56RJ0051 – 0116 › 51RJ0117 – 0140 • 2005 Escapade › 56UA0051 – 0060, 0062 – 0068 › 51UA0069 – 0070 › 56UG0051 – 0070 › 51UG0071 – 0081 › 56UM0051 – 0082 › 56UU0051

Action Required:	Inspection and replacement of hitch installation hardware.	
Job Operation Code:	9901064	
	 NOTE: Please provide complete repair description when filing claim.	
Series Code:	RC005	INSPECT ONLY
	RC013	INSPECT AND REPAIR (Includes hitch replacement, if applicable)
Flat Rate Time:	RC005	0.1 Hrs.
	RC013	1.0 Hrs (Includes Inspection Time) (Authorization Required for hitch replacement)
Kit Part Number:	0700021	
Parts Kit Includes:	1 - Instruction Sheet 1 - Carriage Bolt Kit	
Tools Required:	• 1/2" drive 3/4" socket • 1/2" torque wrench	

Instructions

N **NOTE:** Check to ensure that your trailer hitch is labeled with part number 64-6004, and the weight rating is 5,000#/500# weight carry. If your hitch is rated differently, or is not part number 64-6004, it is not covered by this campaign.

1. Inspect the mounting hardware that mounts the hitch to the frame rail. Each 1/2" carriage bolt needs to have a 3-1/4" x 1" x 1/4" top plate and a 2" x 1-3/16" x 5/32" bottom plate.
(Fig. 1)
2. If all eight (8) plates are not there, proceed to the following steps. If all the plates are there, complete the warranty claim for inspection time. (Fig. 2)
3. Inspect the top flange on the hitch. If there is any distortion around the hole or the top flange is bent, contact your Jayco customer service department for authorization and hitch replacement.
4. Remove each 1/2" carriage bolt one at a time and replace the hardware as shown.
5. Repeat for all three (3) bolts.
6. Torque all 1/2" carriage bolts to the specified range as listed on the installation instructions for the hitch attached.

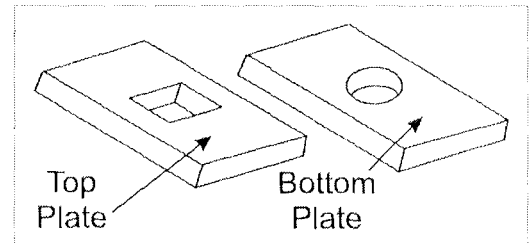


Fig. 1

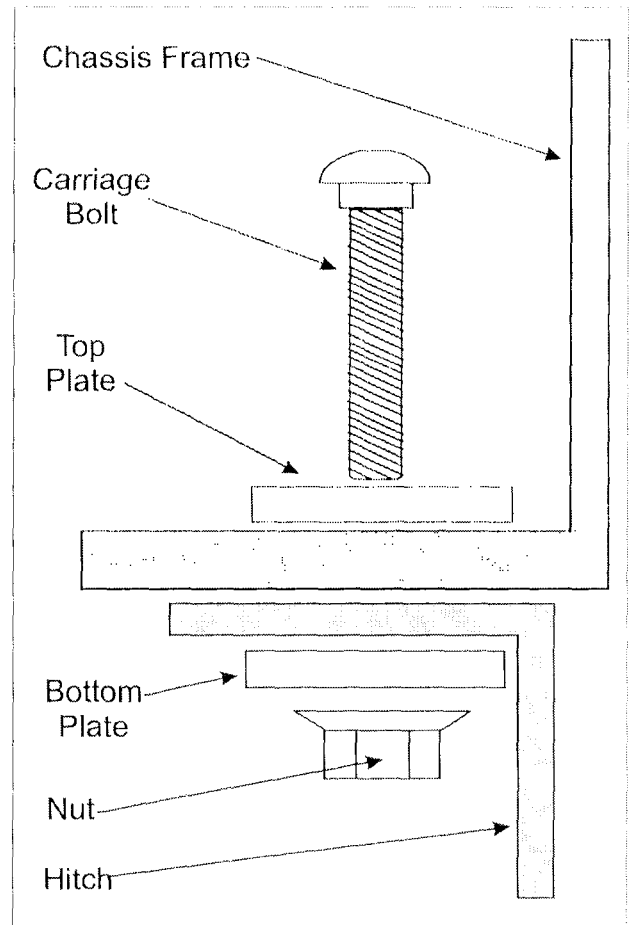
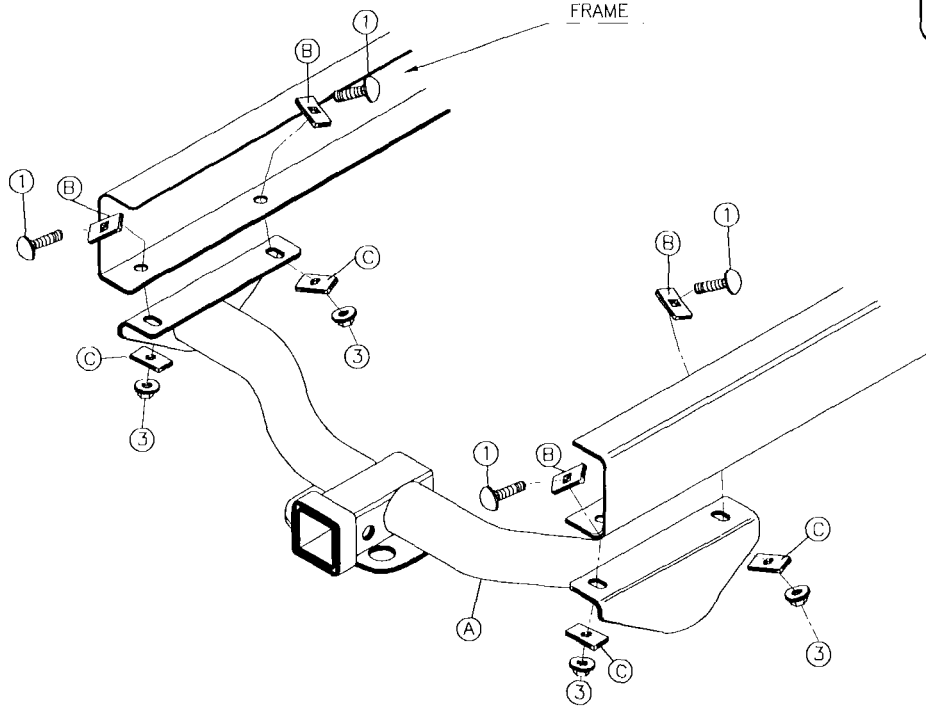


Fig. 2

HIDDEN HITCH®

64-6004

MAKE / MODEL(S):
VARIOUS



PARTS IDENTIFICATION / IDENTIFICATION DES PIÈCES (HARDWARE KIT NO. KA-8002-180)

A) Receiver Assembly		1)	Carriage Bolt	1/2" x - 2"	(4)
B) Reinforcing Plate – Sq. Hole	(4)	2)	Flange Nut	1/2"	(4)
C) Reinforcing Plate – Rd. Hole	(4)				

TOOLS REQUIRED: 3/4" socket, ratchet or impact gun to suit, 100 FT/LB torque wrench

INSTRUCTIONS:

- Loosely attach hitch assembly (A) to the frame as shown above.
- Tighten all bolts; refer to torque table on the instruction sheet.

MAX TRAILER WEIGHT/POIDS MAX DE LA REMORQUE 7500lbs

MAX TONGUE WEIGHT/POIDS MAX DU TIMON 750lbs

Bolt Size Grandeur des boulons	Grade 5 Torque Dynamométrique	Metric / Métrique	Grade 8.8 Torque
3/8	30 Ft. Lb.	8 mm	18 Ft. Lb.
7/16	54 Ft. Lb.	10 mm	36 Ft. Lb.
1/2	88 Ft. Lb.	12 mm	64 Ft. Lb.
5/8	150 Ft. Lb.	14 mm	103 Ft. Lb.
3/4	245 Ft. Lb.		

Warning: This hitch is designed to safely carry the loads specified. Under no circumstances do we recommend exceeding the towing vehicle manufacturer's recommended vehicle towing capacities.

Avertissement: Cet attelage a été crée pour porter sans danger les charges prévues. En au cun cas vous ne devez dépasser les norms de capacités de remorquage établies par le favricant de votre véhicule.

**Jayco Service / Parts
Recall Order Form
Fax (877) 222-1234**



**2004 & 2005
Motorhome Hitch
Reinforcing Plate
Recall #05V-556 / 9901064**

Dealer Name: _____	Recall Account: 2292000	Date: _____
Dealer Account Number: _____	Phone: _____	Fax: _____
Ship To: _____	P.O. #: _____	
	Date Shipped _____	
Attn: _____	Ship Via _____	

120504&05MotorhomeHitchReinforcingPlate.cdr

**Each unit's serial number MUST be recorded
when ordering this recall kit.**

Quantity Ordered	Quantity Shipped	Serial Number of Unit (Last 8 Digits)	Part Number	U/M	Unit Price
1			0700021	EA	N/C
1			0700021	EA	N/C
1			0700021	EA	N/C
1			0700021	EA	N/C
1			0700021	EA	N/C
1			0700021	EA	N/C
1			0700021	EA	N/C
1			0700021	EA	N/C
1			0700021	EA	N/C

**THESE PARTS CAN ONLY BE
ORDERED USING THIS FORM.
YOU CAN NOT ORDER THIS THROUGH EMPART.**