

GM SERVICE AND PARTS OPERATIONS

DCS1564

URGENT DISTRIBUTE IMMEDIATELY

Date: March 24, 2006

Subject: 05109 F/CMVSS Non Compliance Recall
Tire and Loading Information Label Incorrect

Models: 2006 Buick Rainier, Terraza
2006 Cadillac Escalade, Escalade ESV, Escalade EXT
2006 Chevrolet Avalanche, Colorado, Express, Silverado,
SSR, Suburban, Tahoe, Trailblazer, Trailblazer EXT,
Uplander
2006 GMC Canyon, Envoy, Envoy XL, Savana, Sierra, Yukon,
Yukon XL
2006 HUMMER H2, H3
2006 Pontiac Montana SV6
2006 Saturn Relay

To: All Buick, Cadillac, Chevrolet, GMC, Hummer, Pontiac and
Saturn Dealers

Attention: Service Manager, Parts Manager and Warranty Administrator

PRODUCT FIELD ACTION ANNOUNCEMENT

General Motors is announcing Non Compliance Recall 05109 today. The total number of vehicles involved is 42,352. Please see the attached bulletin for details.

Mailing Information

Customer notification letter mailing will begin on March 31, 2006.

GM Vehicle Inquiry System (GMVIS)

GMVIS information will be available on March 27, 2006.

AS400 System (US Saturn Only)

AS400 system information will be available on March 24, 2006. Please see the attached Saturn VIN List below.

Service Information System (SI)

Bulletin 05109 is scheduled to be available on March 27, 2006.

Campaign Initiation Detail Report (CIDR)

The CIDR will be available in GM DealerWorld on March 24, 2006.

PLEASE DOUBLE CLICK ON THE ICON BELOW
THEN SINGLE CLICK ON THE LAUNCH BUTTON
TO VIEW OR PRINT THE BULLETIN

(See attached file: 05109 bulletin.pdf)
(See attached file: 05109 Bulletin VIN List_Saturn.doc)

END OF MESSAGE
GM SERVICE AND PARTS OPERATIONS



File In Section: Product Recalls
Bulletin No.: 05109
Date: March 2006

Recall Bulletin



FMVSS NONCOMPLIANCE RECALL

SUBJECT: Tire and Loading Information Label Incorrect

MODELS: 2006 Buick Rainier, Terraza
2006 Cadillac Escalade, Escalade ESV, Escalade EXT
2006 Chevrolet Avalanche, Colorado, Express, Silverado, SSR, Suburban, Tahoe, Trailblazer, Trailblazer EXT, Uplander
2006 GMC Canyon, Envoy, Envoy XL, Savana, Sierra, Yukon, Yukon XL
2006 HUMMER H2, H3
2006 Pontiac Montana SV6
2006 Saturn Relay

Since the service procedure in this bulletin (install a label) can be performed quickly and easily, and to reduce the inconvenience to the customer, labels will be mailed to customers of record. If however, a customer brings their vehicle into your dealership for this recall, if at all possible, have the label installed on the vehicle immediately so that the customer does not have to leave their vehicle at the dealership.

CONDITION

General Motors has decided that certain 2006 Buick Rainier, Terraza; Cadillac Escalade, Escalade ESV, Escalade EXT; Chevrolet Avalanche, Colorado, Express, Silverado, SSR, Suburban, Tahoe, TrailBlazer, TrailBlazer EXT, Uplander; GMC Canyon, Envoy, Envoy XL, Savana, Sierra, Yukon, Yukon XL; HUMMER H2, H3; Pontiac Montana SV6; and Saturn Relay vehicles fail to conform to Federal Motor Vehicle Safety Standard 110, Tire Selection and Rims. These vehicles have an incorrect value for the maximum combined weight of occupants and cargo printed on the Tire and Loading Information Label. Loading the vehicle to the amount shown could exceed its gross vehicle weight rating (GVWR). Continuous overloading could reduce the long-term durability of chassis components.

CORRECTION

Dealers are to install a new partial label over the existing label. This new label will contain only the corrected loading information. Since this label can easily be installed by the customer, and to reduce their inconvenience, corrected labels and application instructions will be mailed to customers of record. **This recall will expire May 31, 2006.**

VEHICLES INVOLVED

Involved are **certain** 2006 Buick Rainier, Terraza; Cadillac Escalade, Escalade ESV, Escalade EXT; Chevrolet Avalanche, Colorado, Express, Silverado, SSR, Suburban, Tahoe, TrailBlazer, TrailBlazer EXT, Uplander; GMC Canyon, Envoy, Envoy XL, Savana, Sierra, Yukon, Yukon XL; HUMMER H2, H3; Pontiac Montana SV6; and Saturn Relay vehicles built within these VIN breakpoints:

YEAR	DIVISION	MODEL	FROM	THROUGH
2006	Buick	Rainier	62147809	62167449
2006	Buick	Terraza	6D113026	6D142885
2006	Cadillac	Escalade	6R129768	6R134459
2006	Cadillac	Escalade ESV	6G114459	6G119607
2006	Cadillac	Escalade EXT	6G114679	6G128286
2006	Chevrolet	Avalanche	6G114286	6G124739
2006	Chevrolet	Colorado	68153663	68178168
2006	Chevrolet	Express	61133233	61140968
2006	Chevrolet	Silverado	61154057	61159578
			6E122654	6E134614
			6F113438	6F130498
			6Z140139	6Z165462
2006	Chevrolet	SSR	6B121776	6B122224
2006	Chevrolet	Suburban	6G114297	6G124632
			6J124363	6J131540
2006	Chevrolet	Tahoe	6J124947	6J130600
			6R129719	6R133707
2006	Chevrolet	TrailBlazer	62144646	62167649
2006	Chevrolet	TrailBlazer EXT	66105732	66117907
2006	Chevrolet	Uplander	6D135967	6D140683
2006	GMC	Canyon	68152652	68174954
2006	GMC	Envoy	62145255	62160793
2006	GMC	Envoy XL	66115804	66120488
2006	GMC	Savana	61133263	61141916
2006	GMC	Sierra	61154060	61159574
			6E122668	6E130107
			6F127257	6F130499
			6Z140208	6Z157847
2006	GMC	Yukon	6J124350	6J134902
			6R129728	6R133473
2006	GMC	Yukon XL	6G114498	6G127169
			6J124347	6J138161
2006	HUMMER	H2	6H104458	6H105109
2006	HUMMER	H3	68153682	68165825
2006	Pontiac	Montana SV6	6D135932	6D141467
2006	Saturn	Relay	6D136072	6D139224

IMPORTANT: Dealers/retailers are to confirm vehicle eligibility prior to beginning repairs. Not all vehicles within the above breakpoints may be involved.

- GM dealers should use GMVIS
- Saturn retailers should use AS400 System

For dealers/retailers with involved vehicles, a listing with involved vehicles containing the complete vehicle identification number, customer name, and address information has been prepared and will be provided through the applicable system listed below. Dealers/retailers will not receive a report with the recall bulletin if they have no involved vehicles currently assigned.

- GM dealers - GM DealerWorld Recall Information
- Saturn retailers - Facility VIN List (included with bulletin in GM DealerWorld)
- Export dealers - send directly to dealers

The Campaign Initiation Detail Report may contain customer names and addresses obtained from Motor Vehicle Registration Records. The use of such motor vehicle registration data for any purpose other than follow-up necessary to complete this recall is a violation of law in several states/provinces/countries. Accordingly, you are urged to limit the use of this report to the follow-up necessary to complete this recall.

PARTS INFORMATION

Labels required to complete this recall on vehicles in inventory will be pre-shipped to dealers beginning the week of March 13, 2006. These labels are being provided at no charge. If additional labels are required, dealers are to follow the instructions below to determine the correct label to order.

1. Go into the DWD Store
2. Under "Business Unit", select "Recall."
3. Scroll to the bottom of the page and click on "Search."
4. Locate the item "RECALL 05109 LABELS", and click on the "Add" button.
5. Verify that the item was added to your order.
6. Complete the checkout process.
7. You will receive an email confirmation within 30 minutes. This email will contain the file.
8. Launch the file and follow the instructions within the file to determine the correct label.
9. Order the label through the DWD Store website or by calling 1.866.700.0001.

SERVICE PROCEDURE

1. Open the driver's door.

TIRE AND LOADING INFORMATION			
SEATING CAPACITY	TOTAL	FRONT	REAR
The combined weight of occupants and cargo should never exceed XXX kg or XXX lbs			
TIRE	ORIGINAL SIZE	COLD TIRE PRESSURE	SEE OWNER'S MANUAL FOR ADDITIONAL INFORMATION
FRONT	<input type="text"/>	<input type="text"/>	
REAR	<input type="text"/>	<input type="text"/>	
SPARE	<input type="text"/>	<input type="text"/>	

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2. Locate the Tire and Loading Information Label. The label is attached below the door lock post (striker) on the pillar and should look like the above illustration.
3. Ensure that the current label and surrounding area is clean and dry. Use a non-oil based cleaner, preferably isopropyl alcohol.

TIRE AND LOADING INFORMATION			
SEATING CAPACITY	TOTAL	FRONT	REAR
The combined weight of occupants and cargo should never exceed XXX kg or XXX lbs			
TIRE	ORIGINAL SIZE	COLD TIRE PRESSURE	SEE OWNER'S MANUAL FOR ADDITIONAL INFORMATION
FRONT	<input type="text"/>	<input type="text"/>	
REAR	<input type="text"/>	<input type="text"/>	
SPARE	<input type="text"/>	<input type="text"/>	

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4. Remove the backing from the new label. The new label is about the size of a large postage stamp and most of the label will be clear with one line of text as shown above.
5. Carefully align the new label (1) over the matching text on the current label.
6. Apply the label and smooth the label from the center out.
7. Close the door.

CLAIM INFORMATION – GM

Submit a Product Recall Claim with the information indicated below:

REPAIR PERFORMED	PART COUNT	PART NO.	PARTS ALLOW	CC-FC	LABOR OP	LABOR HOURS
Install Label	N/A	N/A	N/A	MA-96	V1444	0.2

Refer to the General Motors WINS Claims Processing Manual for details on Product Recall Claim Submission.

CLAIM INFORMATION – Saturn

1. To receive credit, submit a claim with the information below:

REPAIR PERFORMED	PARTS ALLOW.	SALE TYPE	CASE TYPE	LABOR OP.	LABOR HRS.	ADMIN HRS.*
Install Label	N/A	WC	VC	V1444	0.2	0.1

* Administrative allowance

2. Check your Saturn SERVICELINE.XL Claim Memorandum daily. Remember to code the claim as a WC sale type, and VC case type. Contact your field representative if you need assistance.

CUSTOMER NOTIFICATION – For US

General Motors will notify customers of this recall on their vehicle (see copy of customer letter included with this bulletin). A label will be included with the customer letter.

CUSTOMER NOTIFICATION – For Export

Letters will be sent to known owners of record located within areas covered by the US National Traffic and Motor Vehicle Safety Act. For owners outside these areas, dealers should notify customers using the attached sample letter.

DEALER RECALL RESPONSIBILITY

The US National Traffic and Motor Vehicle Safety Act provides that each vehicle that is subject to a recall of this type must be adequately repaired within a reasonable time after the customer has tendered it for repair. A failure to repair within sixty days after tender of a vehicle is prima facie evidence of failure to repair within a reasonable time. If the condition is not adequately repaired within a reasonable time, the customer may be entitled to an identical or reasonably equivalent vehicle at no charge or to a refund of the purchase price less a reasonable allowance for depreciation. To avoid having to provide these burdensome remedies, every effort must be made to promptly schedule an appointment with each customer and to repair their vehicle as soon as possible. In the recall notification letters, customers are told how to contact the US National Highway Traffic Safety Administration if the recall is not completed within a reasonable time.

This bulletin is notice to you that the new motor vehicles included in this recall may not comply with the standard identified above. Under Title 49, Section 30112 of the United States Code, it is illegal for a dealer to sell a new motor vehicle which the dealer knows does not comply with an applicable Federal Motor Vehicle Safety Standard. As a

consequence, if you sell any of these motor vehicles without first performing the recall correction, your dealership may be subject to a civil penalty for each such sale.

DEALER PROGRAM RESPONSIBILITY - All

All unsold new vehicles in dealers' possession and subject to this program must be held and inspected/repaired per the service procedure of this program bulletin before customers take possession of these vehicles.

Dealers are to service all vehicles subject to this program at no charge to customers, regardless of mileage, age of vehicle, or ownership, through May 31, 2006.

Customers who have recently purchased vehicles sold from your vehicle inventory, and for which there is no customer information indicated on the dealer listing, are to be contacted by the dealer. Arrangements are to be made to make the required correction according to the instructions contained in this bulletin. A copy of the customer letter is provided in this bulletin for your use in contacting customers. Program follow-up cards should not be used for this purpose, since the customer may not as yet have received the notification letter.

In summary, whenever a vehicle subject to this program enters your vehicle inventory, or is in your dealership for service prior to May 31, 2006, you must take the steps necessary to be sure the program correction has been made before selling or releasing the vehicle.



March 2006

Dear General Motors Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

General Motors has decided that certain 2006 Buick Rainier, Terraza; Cadillac Escalade, Escalade ESV, Escalade EXT; Chevrolet Avalanche, Colorado, Express, Silverado, SSR, Suburban, Tahoe, TrailBlazer, TrailBlazer EXT, Uplander; GMC Canyon, Envoy, Envoy XL, Savana, Sierra, Yukon, Yukon XL; HUMMER H2, H3; Pontiac Montana SV6; and Saturn Relay vehicles fail to conform to Federal Motor Vehicle Safety Standard 110, Tire Selection and Rims. As a result, GM is conducting a recall. We apologize for this inconvenience. However, we have taken this action for your safety and continued satisfaction with our products.

IMPORTANT

- Your vehicle is involved in safety recall 05109.
- Schedule an appointment with your GM dealer.
- This service will be performed for you at **no charge**.

Why is your vehicle being recalled?

Your vehicle may have an incorrect value for the maximum combined weight of occupants and cargo printed on the Tire and Loading Information Label. Loading the vehicle to the amount shown could exceed its gross vehicle weight rating (GVWR). Continuous overloading could reduce the long-term durability of the chassis components.

What will we do?

Your GM dealer will install a new partial label over the existing label. Since the new label can be easily installed, and to reduce your inconvenience, the label and installation instructions are being sent with this letter. If you desire, however, you may take the label to your dealer for installation within the next 60 days. This service will be performed for you at **no charge**.

What should you do?

If you would like your dealer to install the label, you should contact your GM dealer to arrange a service appointment as soon as possible. Bring the enclosed customer reply form and label with you when you visit your dealer. The form identifies the repairs required. If you no longer own this vehicle, please let us know by completing the form and mailing it back to us.

Do you have questions?

If you have questions or concerns that your dealer is unable to resolve, please contact the appropriate Customer Assistance Center at the number listed below.

Division	Number	Text Telephones (TTY)
Buick	1-866-608-8080	1-800-832-8425
Cadillac	1-866-982-2339	1-800-833-2622
Chevrolet	1-800-630-2438	1-800-833-2438
GMC	1-866-996-9463	1-800-462-8583
Pontiac	1-800-620-7668	1-800-833-7668
Saturn	1-800-972-8876	1-800-833-6000
Hummer	1-866-964-8663	
Guam	1-671-648-8650	
Puerto Rico – English	1-800-496-9992	
Puerto Rico – Español	1-800-496-9993	
Virgin Islands	1-800-496-9994	

If after contacting your dealer and the Customer Assistance Center, you are still not satisfied we have done our best to remedy this condition without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 400 Seventh St., SW, Washington DC 20590, or call the toll-free Vehicle Safety Hotline at 1.888.327.4236 (TTY 1.800.424.9153), or go to <http://www.safercar.gov>.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Scott Lawson
General Director,
Customer and Relationship Services

Enclosure
05109