

Campaign Service BULLETIN

IMPORTANT SERVICE INFORMATION FOR:

- ✓ SERVICE MANAGER
- ✓ SERVICE ADVISOR
- ✓ TECHNICIAN
- ✓ PARTS DEPARTMENT
- ✓ WARRANTY PERSONNEL

BULLETIN NUMBER:
SB06-08-S001

ISSUE DATE:
MARCH 2006

GROUP:
WHEELS

TIRE AND LOADING INFORMATION LABEL INCORRECT FMVSS NONCOMPLIANCE RECALL 05V-552



SUV

CAMPAIGN IDENTIFICATION NUMBER

Number 05V-552 has been assigned to this campaign by the National Highway Traffic Safety Administration (NHTSA). This number will appear on all communications and documentation of any nature dealing with the campaign.

AFFECTED VEHICLES

2006 Isuzu Ascender (US/UT)
2006 Isuzu *i-280/i-350* (TI)

Involved are certain 2006 *i-280/i-350* (TI), and Ascender (US/UT) vehicles. Refer to the attached VIN listing and validate vehicle's VIN through Isuzu Communication System (ICS) Vehicle Inquiry or IsuzuONE.com Vehicle Inquiry.

IMPORTANT: *Since the service procedure in this bulletin (install a label) can be performed quickly and easily, and to reduce the inconvenience to the customer, labels will be mailed to customers of record. If, however, a customer brings their vehicle into your dealership for this recall, if at all possible, have the label installed on the vehicle immediately so that the customer does not have to leave their vehicle at the dealership.*

SERVICE INFORMATION

Condition:

General Motors has decided that certain 2006 *i-280/i-350* (TI), and Ascender (US/UT) vehicles fail to conform to Federal Motor Vehicle Safety Standard 110, Tire Selection and Rims. These vehicles have an incorrect value for the maximum combined weight of occupants and cargo printed on the Tire and Loading Information Label. Loading the vehicle to the amount shown could exceed its gross vehicle weight rating (GVWR). Continuous overloading could reduce the long-term durability of chassis components.

Correction:

Dealers are to install a new partial label over the existing label. This new label will contain only the corrected loading information. Since this label can easily be installed by the customer, and to reduce their inconvenience, corrected labels and application instructions will be mailed to customers of record. **This recall will expire May 31, 2006.**

This Service Bulletin is intended for use by professional, qualified technicians. Attempting repairs or service without the appropriate training, tools, and equipment could cause injury to you or others and damage to your vehicle that may cause it not to operate properly



DEALER RESPONSIBILITY

Isuzu dealers are required to service all eligible vehicles at no charge to the owner, regardless of mileage, age of vehicle or ownership through May 31, 2006.

Whenever a vehicle subject to this campaign is in a dealer's vehicle inventory, or arrives at the dealership for service, the dealer must take the necessary steps to ensure that this campaign correction has been made before selling or releasing the vehicle.

Each Isuzu dealer will be supplied a copy of the AIMI Campaign Report (AWS-123-1A) listing affected vehicles assigned to that dealership. The report contains VIN and detailed owner information obtained from state motor vehicle registration records. The use of such motor vehicle registration data for any other purpose is a violation of the law in several states. Accordingly, dealers are urged to limit the use of this listing to the follow-up necessary to complete this campaign. If none of the affected vehicles are assigned to a dealership, no campaign report will be sent.

The National Traffic and Motor Vehicle Safety Act provides that each vehicle that is subject to a recall of this type must be adequately repaired within a reasonable time after the customer has tendered it for repair. A failure to repair within sixty days after tender of a vehicle is prima facie evidence of failure to repair within a reasonable time. If the condition is not adequately repaired within a reasonable time, the customer may be entitled to an identical or reasonably equivalent vehicle at no charge or to a refund of the purchase price less a reasonable allowance for depreciation. To avoid having to provide these burdensome remedies, every effort must be made to promptly schedule an appointment with each customer and to repair their vehicle as soon as possible. In the recall notification letters, customers are told how to contact the National Highway Traffic Safety Adminis-

tration if the recall is not completed within a reasonable time..

This bulletin is notice to you that the new motor vehicles included in this recall may not comply with the standard identified above. Under Title 49, Section 30112 of the United States Code, it is illegal for a dealer to sell a new motor vehicle which the dealer knows does not comply with an applicable Federal Motor Vehicle Safety Standard. As a consequence, if you sell any of these motor vehicles without first performing the recall correction, your dealership may be subject to a civil penalty for each such sale.

OWNER NOTIFICATION

Isuzu Motors America, Inc. will send a notification letter to owners of affected vehicles already retailed (see enclosed copy).

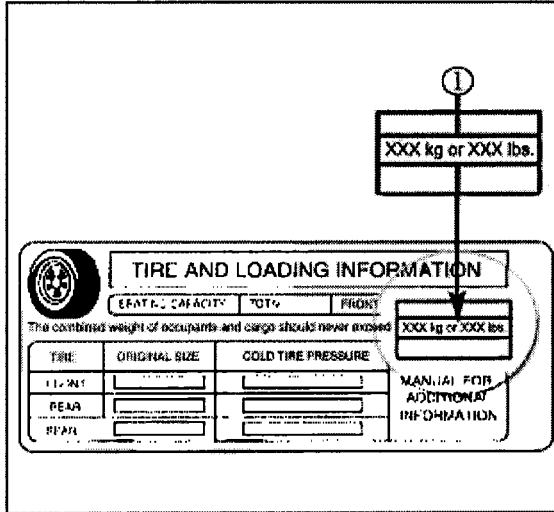
SERVICE PROCEDURE

1. Open the driver's door.
2. Locate the Tire and Loading Information Label. The label is attached below the door lock post (striker) on the pillar and should look like the illustration shown below.

TIRE AND LOADING INFORMATION				
SEATING CAPACITY		TOTAL	FRONT	REAR
The combined weight of occupants and cargo should never exceed XXX kg or XXX lbs.				
TIRE	ORIGINAL SIZE	COLD TIRE PRESSURE		SEE OWNER'S MANUAL FOR ADDITIONAL INFORMATION
FRONT	<input type="text"/>	<input type="text"/>		
REAR	<input type="text"/>	<input type="text"/>		
SPARE	<input type="text"/>	<input type="text"/>		

3. Ensure that the current label and surrounding area is clean and dry. Use non-oil based cleaner, preferably isopropyl alcohol.

- Remove the backing from the new label. The new label is about the size of a large postage stamp and most of the label will be clear with one line of text as shown above.
- Carefully align the new label (1) over the matching text on the current label.



- Apply the label and smooth the label from the center out.
- Close the door.

APPLYING THE CAMPAIGN LABEL

Affix the campaign label P/N 2-90028-700-0 adjacent to the manufacturer's identification label located inside the driver's door. Using a ballpoint pen, fill in the label with campaign number 05V-552, Isuzu dealer code and repair date.

ISUZU
CAMPAIGN NUMBER

DEALER CODE: _____

REPAIR DATE: _____

P/N 2-90028-700-0

WARRANTY CLAIM INFORMATION

Use the following labor operation:

Operation	Operation No.	Task	Time	Failed P/N	Trouble Code
Label	08V1444	Install Label	0.2	N/A	07

NOTE:

- Labor Time **includes** administrative time allowance.
- Information released on paper and electronic format prior to bulletin release cannot be updated. For the most current and up to date information refer to **IsuzuONE.com**
- Always refer to the Isuzu Service Policy Procedure Manual for specific details on warranty coverage and policies.

NATIONAL SERVICE DEPARTMENT

SB06-08-S001

ASCENDER (US/UT) VIN LIST

62701197	62701239	62701279	62701319	66700693
62701200	62701240	62701280	62701320	66700694
62701201	62701241	62701281	62701321	66700695
62701202	62701242	62701282	62701322	66700696
62701203	62701243	62701283	62701323	66700697
62701204	62701244	62701284	62701324	66700698
62701205	62701245	62701285	62701325	66700699
62701206	62701246	62701286	62701326	66700700
62701207	62701247	62701287	62701327	66700701
62701208	62701248	62701288	62701328	66700702
62701209	62701249	62701289	62701329	66700703
62701210	62701250	62701290	62701330	66700704
62701211	62701251	62701291	62701331	66700705
62701212	62701252	62701292	62701332	66700706
62701213	62701253	62701293	62701333	66700707
62701214	62701254	62701294	62701334	66700708
62701215	62701255	62701295	62701335	66700709
62701216	62701256	62701296	62701336	66700710
62701217	62701257	62701297	62701338	66700711
62701218	62701258	62701298	62701339	66700712
62701219	62701259	62701299	62701341	66700713
62701220	62701260	62701300	62701344	66700714
62701221	62701261	62701301	66700675	66700715
62701222	62701262	62701302	66700676	66700716
62701223	62701263	62701303	66700677	66700717
62701224	62701264	62701304	66700678	66700718
62701225	62701265	62701305	66700679	66700719
62701226	62701266	62701306	66700680	66700720
62701227	62701267	62701307	66700681	66700721
62701228	62701268	62701308	66700682	66700722
62701229	62701269	62701309	66700683	
62701230	62701270	62701310	66700684	
62701231	62701271	62701311	66700685	
62701232	62701272	62701312	66700686	
62701233	62701273	62701313	66700687	
62701234	62701274	62701314	66700688	
62701235	62701275	62701315	66700689	
62701236	62701276	62701316	66700690	
62701237	62701277	62701317	66700691	
62701238	62701278	62701318	66700692	

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i-280 / i-350 (TI) VIN LIST

68701573	68701616	68701655	68701694	68701735
68701574	68701617	68701656	68701695	68701736
68701575	68701618	68701657	68701698	68701737
68701576	68701619	68701658	68701699	68701738
68701579	68701620	68701659	68701700	68701739
68701580	68701621	68701660	68701701	68701740
68701581	68701622	68701661	68701702	68701741
68701582	68701623	68701662	68701703	68701742
68701583	68701624	68701663	68701704	68701743
68701584	68701625	68701664	68701705	68701744
68701585	68701626	68701665	68701706	68701745
68701587	68701627	68701666	68701707	68701746
68701588	68701628	68701667	68701708	68701747
68701589	68701629	68701668	68701709	68701748
68701590	68701630	68701669	68701710	68701749
68701591	68701631	68701670	68701711	68701750
68701592	68701632	68701671	68701712	68701751
68701593	68701633	68701672	68701713	68701752
68701594	68701634	68701673	68701714	68701753
68701595	68701635	68701674	68701715	68701754
68701596	68701636	68701675	68701716	68701755
68701597	68701637	68701676	68701717	68701756
68701598	68701638	68701677	68701718	68701757
68701599	68701639	68701678	68701719	68701758
68701601	68701640	68701679	68701720	68701759
68701602	68701641	68701680	68701721	68701760
68701603	68701642	68701681	68701722	68701761
68701604	68701643	68701682	68701723	68701762
68701605	68701644	68701683	68701724	68701763
68701606	68701645	68701684	68701725	68701764
68701607	68701646	68701685	68701726	68701765
68701608	68701647	68701686	68701727	68701766
68701609	68701648	68701687	68701728	68701767
68701610	68701649	68701688	68701729	68701768
68701611	68701650	68701689	68701730	68701769
68701612	68701651	68701690	68701731	68701770
68701613	68701652	68701691	68701732	68701771
68701614	68701653	68701692	68701733	68701772
68701615	68701654	68701693	68701734	68701773

i-280 / i-350 (TI) VIN LIST (CONT'D)

68701774	68701779	68701785	68701801	68701954
68701775	68701780	68701786	68701802	68702004
68701776	68701781	68701790	68701803	68702384
68701777	68701782	68701797	68701829	68702900
68701778	68701783	68701798	68701834	

March 22, 2006
Campaign No. 05V-552

Dear Isuzu Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

□ WHAT IS THE CONDITION

The manufacturer, General Motors, has decided that certain 2006 Isuzu *i280/i350* and 2006 Isuzu Ascender vehicles fail to conform to Federal Motor Vehicle Safety Standard 110, Tire Selection and Rims. As a result, we are conducting a recall.

Your vehicle may have an incorrect value for the maximum combined weight of occupants and cargo printed on the Tire and Loading Information Label. Loading the vehicle to the amount shown could exceed its gross vehicle weight rating (GVWR). Continuous overloading could reduce the long-term durability of the chassis components.

□ WHAT WE WILL DO

Your Isuzu dealer will install a new partial label over the existing label. Since the new label can be easily installed, and to reduce your inconvenience, the label and installation instructions are being sent with this letter. If you desire, however, you may take the label to your dealer for installation within the next 60 days. This service will be performed for you at **no charge**.

□ WHAT YOU SHOULD DO

If you would like your dealer to install the label, we recommend that you contact your nearest Isuzu dealer to arrange a service appointment as soon as possible. Bring the enclosed label and installation instructions with you and present this Owner Notification Letter at the time of your appointment or refer to Campaign Service Bulletin SB06-08-S001. Isuzu estimates this repair will take approximately 5-10 minutes to perform. However, additional time may be necessary depending on how appointments are scheduled and processed at your dealership. To locate the nearest Isuzu dealer you can visit our website at www.isuzu.com and click on the dealer locator icon and enter your zip code or state. Should you not have access to a computer terminal please contact our National Owner Relations Department at the number listed below.

If you have any problems obtaining the needed repair or believe that this repair has not been or cannot be made within a reasonable time, you may contact:

National Owner Relations Department

Isuzu Motors America, Inc.
13340 183rd Street
Cerritos, CA 90702
1-800-255-6727

If after contacting your Isuzu dealer or the national office with any problems you still are not satisfied that we have done our best to remedy this condition without charge and within a reasonable time, you may wish to submit a complaint to the Administrator, national highway Traffic Safety Administration, 400 Seventh Street, SW, Washington, DC 20590; or call the toll free Vehicle Safety Hotline at 1-888-327-4236 9TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We regret any inconvenience this may cause you; however, we have taken this action in the interest of your safety and continued satisfaction with our products.

Sincerely,
Isuzu Motors America, Inc.

IMPORTANT: *If you have sold or traded your Isuzu vehicle, please enter the owner's name and address, if known, on the attached "Change of Information" postcard, tear off at both perforations, and drop it in the mail. Postage has already been paid. We will contact the new owner.*

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. Lessor means a person or entity that is the owner, as reflected on the vehicle title, of any five or more leased vehicles.

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