

Ford Motor Company

James P. Vondale, Director
Automotive Safety Office
Environmental & Safety Engineering

December 2, 2005

RECEIVED
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OFFICE OF DEFECTS INVESTIGATION

Mr. George Person, Chief
Recall Management Division (NVS-215)
Office of Defects Investigation
National Highway Traffic Safety Administration
400 Seventh Street, S.W.
Washington, DC 20590

Dear Mr. Person:

Subject: Safety Recall 05V-521
(Ford Number 05S41)

Pursuant to the requirements set forth in Part 573 of Title 49 of the Code of Federal Regulations -- Defect and Noncompliance Reports, Ford Motor Company is submitting a representative copy of information that relates directly to the subject campaign.

Attached are dealer and owner letters issued by Ford Customer Service Division regarding a recall of certain 2006 model year Ford Low Cab Forward (LCF) vehicles. Specific details were submitted to you in a letter dated November 7, 2005. Owner notification letters were mailed on December 1, 2005.

Sincerely,



J. P. Vondale

Attachment(s)
05S41 Dealer-Owner Bulletin





Frank M. Ligon
Director
Service Engineering Operations
Ford Customer Service Division

Ford Motor Company
P. O. Box 1904
Dearborn, Michigan 48121

November 18, 2005

TO: All U.S. Ford Dealers

SUBJECT: Safety Recall 05S41:
Certain 2006 Ford Low Cab Forward (LCF) Vehicles
Cab Entry Step Reinforcement

AFFECTED VEHICLES

Certain 2006 model year Ford Low Cab Forward (LCF) vehicles built at the Escobedo Assembly Plant from August 2, 2004 through September 28, 2005. Affected vehicles are identified in OASIS. In addition, for a list of vehicles assigned to your dealership, visit <https://web.fsavinlists.dealerconnection.com>. This information will be available on November 18, 2005.

REASON FOR THIS SAFETY RECALL

In some of the affected vehicles, the cab entry step platform on either side of the vehicle may crack and break during normal use. If the vehicle operator or passenger is standing on the step when it breaks, an injury may result.

SERVICE ACTION

Dealers are to install cab entry step reinforcement brackets on both left and right hand side steps. This service will be performed at no charge to customers. Do not demonstrate or deliver affected vehicles that remain in your new vehicle inventory until this safety recall has been completed.

OWNER NOTIFICATION MAILING SCHEDULE

Owners of affected vehicles will be notified the week of November 28, 2005. Dealers should repair any affected vehicle that arrives at their dealership, whether or not the customer has received a letter.

PLEASE NOTE:

Federal law requires dealers to complete any outstanding safety recall service before a new vehicle is delivered to the buyer or lessee. Violation of this requirement by a dealer could result in a civil penalty of up to \$5,000 per vehicle. Correct all vehicles in your new vehicle inventory before delivery.

ATTACHMENTS

Attachment I: Administrative Information
Attachment II: Labor Allowances and Parts Ordering Information
Attachment III: Technical Information
Customer Notification Letter

QUESTIONS?

Claims Information: 1-800-423-8851
Special Service Support Center (Dealer Only) Questions: 1-800-325-5621
Parts Support Center (Dealer only) Questions: 1-800-207-2444

Sincerely,



Frank M. Ligon

Safety Recall 05S41
Certain 2006 Ford Low Cab Forward Vehicles
Cab Entry Step Reinforcement

OASIS ACTIVATED? Yes. OASIS will be activated by November 18, 2005.

FSA VIN LIST ACTIVATED? Yes

Available through FMCDDealer.com or at <https://web.fsavinlists.dealerconnection.com> by November 18, 2005. Owner names and addresses will be available by December 9, 2005.

NOTE: Your FSA VIN list may contain owner names and addresses obtained from motor vehicle registration records. The use of such motor vehicle registration data for any purpose other than in connection with this recall is a violation of law in several states, provinces, and countries. Accordingly, you must limit the use of this listing to the follow-up necessary to complete this recall action.

STOCK VEHICLES

Correct all affected units in your new vehicle inventory before delivery.

SOLD VEHICLES

- The week of November 28, 2005, owners of affected vehicles will be directed to dealers for repairs.
- Immediately contact any of your affected owners whose vehicles are not on your VIN lists but are identified in OASIS. Give the owner a copy of the Customer Notification Letter (when available) and schedule a service date
- Correct other affected vehicles identified in OASIS which are brought to your dealership.

TITLE BRANDED / SALVAGED VEHICLES

Affected title branded and salvaged vehicles are eligible for this Field Service Action.

RELATED DAMAGE

If a related damage condition exists that you believe to be caused by the covered condition, call the Special Service Support Center to request approval **prior** to the repair of any related damage. Requests for approval after completion of the repair will not be granted.

Safety Recall 05S41
Certain 2006 Ford Low Cab Forward Vehicles
Cab Entry Step Reinforcement

ADDITIONAL LABOR TIME

If a condition exists that requires additional labor to complete the repair, call the Special Service Support Center to request approval **prior** to performing any additional labor. Requests for approval after completion of the repair will not be granted.

OWNER REFUNDS

Refunds are not authorized for this program.

RENTAL VEHICLES

The use of rental vehicles is not authorized for this program.

CLAIMS PREPARATION AND SUBMISSION

- Enter claims using Direct Warranty Entry (DWE).
- Related damage must be claimed on a repair line that is separate from the repair line on which the FSA is claimed. Related damage requires approval from Special Service Support Center.
- "MT" labor should be submitted on a separate repair line with the related damage flag checked. "MT" labor requires approval from Special Service Support Center.
- Refer to ACESII manual for claims preparation and submission information.

Safety Recall 05S41
 Certain 2006 Ford Low Cab Forward Vehicles
 Cab Entry Step Reinforcement

LABOR ALLOWANCES

Description	Labor Operation	Labor Time
Install reinforcement bracket kit on both left and right steps	05S41B	0.5 Hour

PARTS REQUIREMENTS / ORDERING INFORMATION

Parts will not be direct shipped for this program. Order your part requirements through normal order processing channels.

Part Number	Description	Quantity
6E7Z-2020092-A	Cab Entry Step Reinforcement Bracket Kit Note: One kit contains brackets and hardware to service both right and left hand steps on one vehicle.	1 (One kit required per vehicle)

The DOR/COR for this program is 50362. This number identifies parts ordered for this recall through the Parts Support Center (1-800-207-2444).

RECALL PARTS SUPPORT CENTER

The Recall Parts Support Center can be contacted via:

- Phone: 1-800-207-2444
- E-mail: Ford@Renkim.com <<mailto:Ford@Renkim.com>>
- FAX: 1-734-374-1030

When contacting the Parts Support Center with a question or concern, please provide:

- Dealer Name and P & A code
- Contact Name
- Phone number and E-mail address
- FSA #: 05S41
- VIN#

DEALER PRICE

For latest prices, refer to DOES II.

PARTS RETENTION AND RETURN

Follow the provisions of the Warranty and Policy Manual for "Parts Retention and Return Procedures".

EXCESS STOCK RETURN

Excess stock returned for credit must have been purchased from Ford Customer Service Division in accordance with Policy Procedure Bulletin 4000.

CERTAIN 2006 MODEL YEAR LOW CAB FORWARD (LCF) VEHICLES — STEP REINFORCEMENT BRACKET INSTALLATION

OVERVIEW

This program involves installing a step reinforcement bracket onto both right and left side steps.

SERVICE PROCEDURE

1. Tilt the cab and lock it in place.
2. **CAUTION: Care should be taken when positioning the fender flare away from the body to avoid damaging the remaining pushpins.**

Remove the plastic screw-type retainer from the fender flare located near the step and disengage the flare from the step. Disengage the first (lowest) fender flare pushpin retainer by squeezing the prongs together and gently pulling the fender flare away from the fender. See Figure 1.

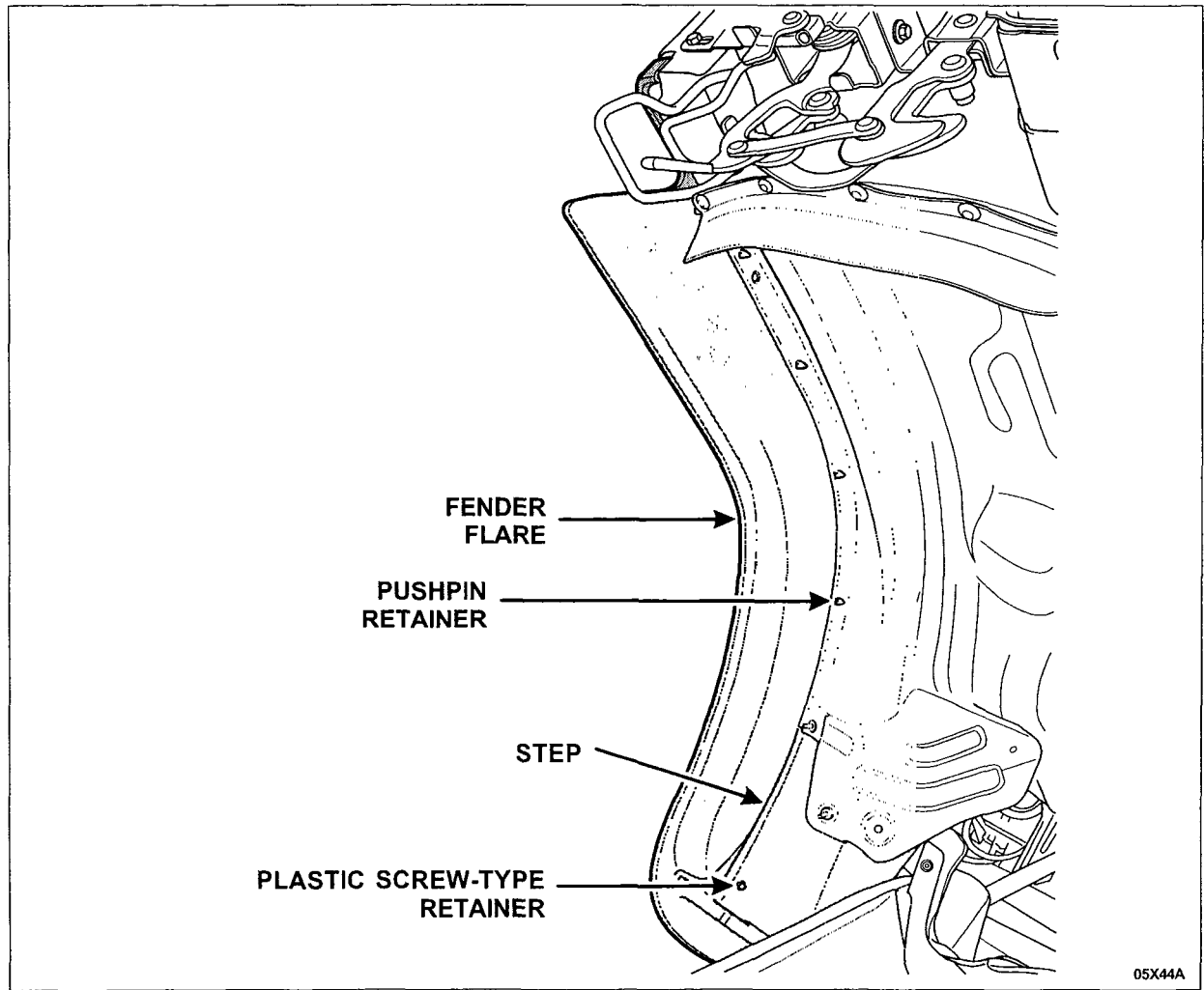


FIGURE 1



3. Position the fender flare only slightly away from the step and fender (75-100 mm or 2-3 inches), and temporarily attach the reinforcement bracket to the step using locking pliers. See Figure 2.

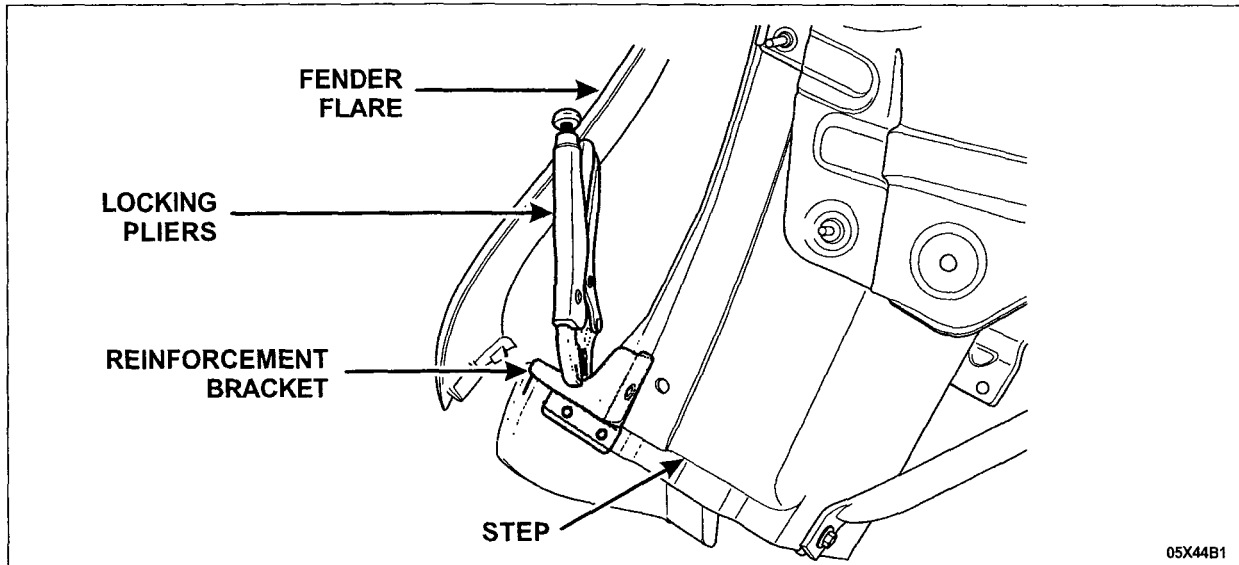


FIGURE 2

4. Using the bracket as a drilling template, locate and drill the three (3) holes using a 7 mm (1/4 inch) drill bit.
5. Using the supplied hardware, attach the bracket to the step. Insert the three (3) bolts with washers through the front of the step, then install the locknuts on the back of the step. Tighten the bolts and nuts to 11 Nm (8 lb-ft). See Figure 3.

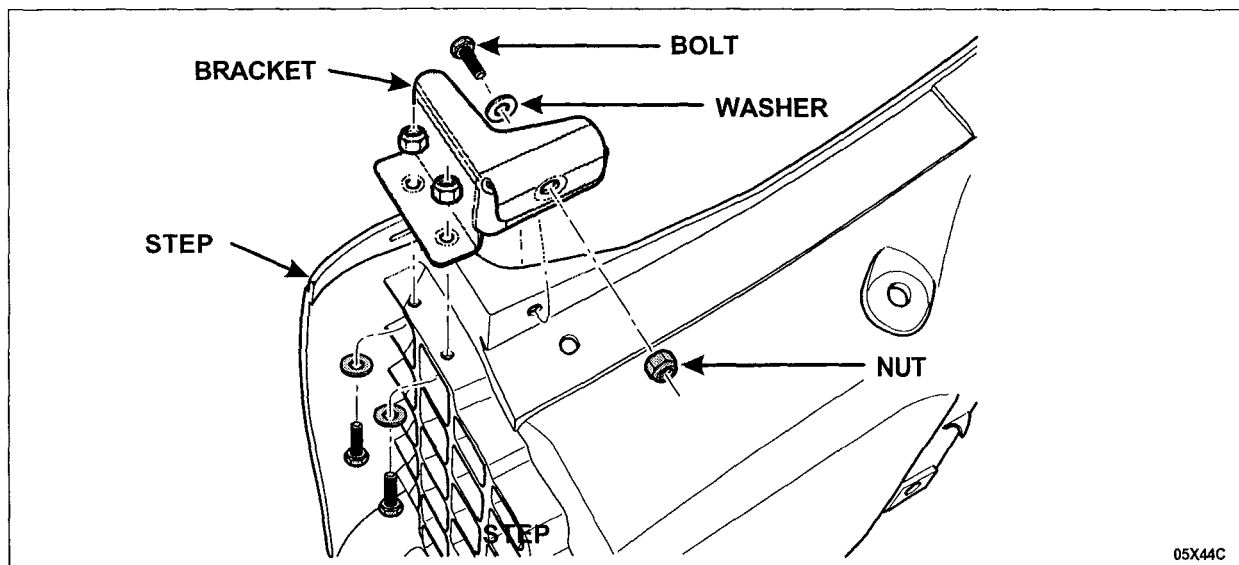


FIGURE 3

6. Secure the fender flare to the step and reinstall the plastic screw-type retainer and the pushpin retainer. Two (2) **new** pushpin retainers have been supplied in the event of breakage.
7. Repeat Steps 2 through 6 on the opposite side of the vehicle.
8. Lower the cab.





Frank M. Ligon
Ford Motor Company
P. O. Box 1904
Dearborn, Michigan 48121

December 2005

Safety Recall 05S41

Mr. John Sample
123 Main Street
Anywhere, USA 12345

Your Vehicle Identification Number: 12345678901234567

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Ford Motor Company has decided that a defect which relates to motor vehicle safety exists in certain 2006 model year Ford Low Cab Forward vehicles.

We apologize for this situation and want to assure you that, with your assistance, we will correct this condition. Our commitment, together with Ford dealers, is to provide you with the highest level of service and support.

- | | |
|---|--|
| What is the issue? | The cab entry step platform on either side of the vehicle may crack and break during normal use. A person stepping or standing on the platform when it breaks could be injured. |
| What will Ford and your dealer do? | Ford Motor Company and your dealer will install reinforcement brackets on both cab entry step platforms, free of charge (parts and labor). We urge you to return to your dealer for this service. |
| How long will it take? | The time needed for this repair is less than one-half day. However, due to service scheduling requirements, your dealer may need your vehicle for a longer period of time. |
| What are we asking you to do? | <p>Please call your dealer without delay and request a service date for Recall 05S41. Provide the dealer with the Vehicle Identification Number (VIN) of your vehicle. The VIN is printed near your name at the beginning of this letter.</p> <p>To locate a dealer, you can access www.fleet.ford.com for dealer addresses, maps, and driving instructions or you may call 1-800-34FLEET. Representatives are available 9:30AM to 5:00PM Monday through Friday (Eastern Time Zone).</p> |

Please note: Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Have you changed your address or sold the vehicle?

If you have, please fill out the enclosed prepaid postcard and mail it to us so we can update our records. If you have sold the vehicle, the information you provide on the postcard will be used to notify the new owner about this recall.

Can we assist you further?

If you have difficulty getting your vehicle repaired promptly and without charge, please contact your dealership's Service Manager for assistance.

If you still have concerns, please contact the Fleet Customer Information Center at 1-800-34-FLEET and one of our representatives will be happy to assist you. Representatives are available 9:30AM to 5:00PM Monday through Friday (Eastern Time Zone).

Or you may contact us through the internet at www.fleet.ford.com.

If you are still having difficulty getting your vehicle repaired in a reasonable time or without charge, you may write the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street S. W., Washington, D. C. 20590 or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153) or go to <http://www.safercar.gov>.

Thank you for your attention to this important matter.

Sincerely,



Frank M. Ligon
Director
Service Engineering Operations