

Ford Motor Company

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James P. Vondale, Director
Automotive Safety Office
Environmental & Safety Engineering

November 30, 2005

Mr. George Person, Chief
Recall Management Division (NVS-215)
Office of Defects Investigation
National Highway Traffic Safety Administration
400 Seventh Street, S.W.
Washington, DC 20590

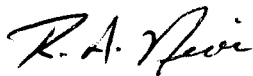
Dear Mr. Person:

Subject: Safety Recall 05V-519
(Ford Number 05S39)

Pursuant to the requirements set forth in Part 573 of Title 49 of the Code of Federal Regulations -- Defect and Noncompliance Reports, Ford Motor Company is submitting a representative copy of information that relates directly to the subject campaign.

Attached are dealer and owner letters issued by Ford Customer Service Division regarding a recall of certain 2006 model year Lincoln Navigator vehicles. Specific details were submitted to you in a letter dated November 7, 2005. Owner notification letters were mailed on November 18, 2005.

Sincerely,



J. P. Vondale

Attachment(s)
05S39 Dealer-Owner Bulletin





Frank M. Ligon
Director
Service Engineering Operations
Ford Customer Service Division

Ford Motor Company
P. O. Box 1904
Dearborn, Michigan 48121

November 7, 2005

TO: All U.S. Ford and Lincoln Mercury Dealers

SUBJECT: Safety Recall 05S39:
Certain 2006 Lincoln Navigators
Park Pawl Guide Plate Replacement

REF: Dealer Announcement dated May 10, 1999, Low Volume Programs

AFFECTED VEHICLES

Certain 2006 Lincoln Navigator vehicles built at the Michigan Truck Plant from September 8, 2005 through October 3, 2005. This program includes less than 300 vehicles. Affected vehicles are identified in OASIS. In addition, a list of vehicles assigned to your dealership will be available on November 9, 2005 at <https://web.fsavinlists.dealerconnection.com>.

REASON FOR THIS SAFETY RECALL

In some of the affected vehicles, the park pawl guide plate may not have been manufactured properly. As a result the park pawl may not fully engage, thus not allowing the transmission to engage the park position. If this occurs and the vehicle is parked without the parking brake applied, the vehicle may roll even though the shifter indicates that it is in the park position. This condition could result in an accident or injury.

SERVICE ACTION

At no charge to the vehicle owner, dealers are to replace the park pawl guide plate. **DO NOT DEMONSTRATE OR DELIVER** any of the affected vehicles until this safety recall has been completed. This repair must be performed on all of the affected vehicles in your new inventory as well as vehicles that have been delivered to customers.

PLEASE NOTE:

Federal law requires dealers to complete any outstanding safety recall service before a new vehicle is delivered to the buyer or lessee. Violation of this requirement by a dealer could result in a civil penalty of up to \$5,000 per vehicle. Correct all vehicles in your new vehicle inventory before delivery.

OWNER NOTIFICATION MAILING SCHEDULE

Parts to repair this condition are currently available in sufficient quantities to service all of the affected owners. Owners of affected vehicles will be sent a letter the week of November 14, 2005. Please note that dealers should repair any affected vehicles that arrive at their dealerships, whether or not the customer has received a letter.

LOW VOLUME PROGRAM

This recall is being processed as a Low Volume Program. This type of field action was announced in an All-Dealer letter dated May 10, 1999.

The Customer Notification Letter directs owners to contact the Low Volume Coordination Center to arrange for this service. We will advise you via CuDL (Customer Data Link) of the owners that choose your dealership to perform the service provided by this recall. The parts will be ordered for your dealership by the coordination center.

If notified via CuDL, you are requested to contact the owner and arrange for a service appointment. The coordination center will advise owners that you will contact them within the next two business days.

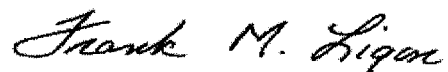
ATTACHMENTS

- Attachment I: Administrative Information
- Attachment II: Labor Allowances and Parts Ordering Information
- Attachment III: Technical Information
- Customer Notification Letter

QUESTIONS?

- Claims Information: 1-800-423-8851
- Special Service Support Center (Dealer Only) Questions: 1-800-325-5621
- Parts Support Center (Dealer only) Questions: 1-800-207-2444

Sincerely,



Frank M. Ligon

Safety Recall 05S39
2006 Lincoln Navigator
Park Pawl Guide Plate Replacement

OASIS ACTIVATED? Yes. OASIS will be activated by November 7, 2005

FSA VIN LIST ACTIVATED? Yes

Available through FMCDealer.com or at <https://web.fsavinlists.dealerconnection.com> by November 9, 2005. Owner names and addresses will be available the week of November 21, 2005.

NOTE: Your FSA VIN list may contain owner names and addresses obtained from motor vehicle registration records. The use of such motor vehicle registration data for any purpose other than in connection with this recall is a violation of law in several states, provinces, and countries. Accordingly, you must limit the use of this listing to the follow-up necessary to complete this recall action.

STOCK VEHICLES

Correct all affected units in your new vehicle inventory before delivery.

SOLD VEHICLES

- Owners of affected vehicles will be directed to dealers for repairs, utilizing the "Low Volume Process." When you receive notification through CuDL (Customer Data Link), you should contact the owner and arrange for this service. Please note that the Low Volume Coordination Center will advise owners that they will hear from you within the next two business days. For more information, see "Low Volume Announcement Letter" dated May 10, 1999.
- Contact any of your affected owners whose vehicles are not on your VIN list but are identified in OASIS. Give the owner a copy of the Customer Notification Letter and schedule a service date.
- Correct other affected vehicles identified in OASIS which are brought to your dealership.

TITLE BRANDED / SALVAGED VEHICLES

Affected title branded and salvaged vehicles are eligible for this Field Service Action.

RELATED DAMAGE

If a related damage condition exists that you believe to be caused by the covered condition, call the Special Service Support Center to request approval **prior** to the repair of any related damage. Requests for approval after completion of the repair will not be granted.

ADDITIONAL LABOR TIME

- If a condition exists that requires additional labor to complete the repair, call the Special Service Support Center to request approval **prior** to performing any additional labor. Requests for approval after completion of the repair will not be granted.
- If you encounter aftermarket equipment or modifications to the vehicle which might prevent the repair of the covered condition, call the Special Service Support Center.

Safety Recall 05S39
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OWNER REFUNDS

Refunds are not authorized for this program.

CLAIMS PREPARATION AND SUBMISSION

- Enter claims using Direct Warranty Entry (DWE).
- Related damage must be claimed on a repair line that is separate from the repair line on which the FSA is claimed. Prior approval from the SSSC is required for related damage claims.
- "MT" labor should be submitted on a separate repair line with the related damage flag checked. Prior approval from the SSSC is required to claim "MT" labor.
- Refer to ACESII manual for claims preparation and submission information.

Safety Recall 05S39
2006 Lincoln Navigator
Park Pawl Guide Plate Replacement

LABOR ALLOWANCES

| Description | Labor Operation | Labor Time |
|-------------------------------|-----------------|------------|
| Replace park pawl guide plate | 05S39B | 1.3 Hours |

PARTS REQUIREMENTS / ORDERING INFORMATION

The "Low Volume Program" will be utilized for this program until December 31, 2005. After December 31, you will be able to order these parts through normal ordering processes. Customers will continue to have the option of using the "Low Volume Program" until the program is completed on their vehicle.

CUSTOMER VEHICLES:

Parts will be shipped to your dealership according to the procedures established for "Low Volume Programs." DO NOT order parts, except for dealer stock units (refer to "Low Volume Programs"). After December 31, 2005 normal ordering procedures can be used to obtain parts if the customer brings the vehicle into your dealership without contacting the Low Volume Coordination Center.

Note: When the customer calls the Coordination Center, the correct parts will be automatically sent to the dealer of their choice. Unused parts may be returned for credit. (See "Excess Stock Return" below).

STOCK VEHICLES:

Correct all vehicles in new vehicle inventory before delivery. Contact the Low Volume Coordination Center at 1-800-248-0186 to order parts. When calling this number, identify Safety Recall 05S39 and have the VIN of the dealer stock vehicle to be serviced.

Note: After December 31, 2005 normal ordering procedures can be used to obtain parts.

| Part Number | Description | Quantity |
|---------------|--|----------|
| 5L7Z-7G101-A | Park Pawl Guide Plate | 1 |
| 5L7Z-7A010-BA | Oil Pan Drain Plug | 1 |
| XT-6-QSP | Mercon SP Automatic Transmission Fluid | 5 Quarts |

The DOR/COR for this program is 50359. This number identifies parts ordered for this recall through the Parts Support Center (1-800-207-2444).

Safety Recall 05S39
2006 Lincoln Navigator
Park Pawl Guide Plate Replacement

RECALL PARTS SUPPORT CENTER

There are three methods to use for questions or assistance regarding recall parts:

- Parts Support Center: 1-800-207-2444
- E-mail: Ford@Renkim.com
- FAX Number: 1 (888) 374-8040

When contacting the Parts Support Center via phone, FAX, or E-mail for a question, or concern, please provide:

- Dealer Name and P & A code
- Contact Name
- Phone number and E-mail address
- FSA #: 05S39
- VIN#
- Part number and question / concern regarding part

DEALER PRICE

For latest prices, refer to DOES II.

PARTS RETENTION AND RETURN

Follow the provisions of the Warranty and Policy Manual for "Parts Retention and Return Procedures."

EXCESS STOCK RETURN

Excess stock returned for credit must have been purchased from Ford Customer Service Division in accordance with Policy Procedure Bulletin 4000.

CERTAIN 2006 MODEL YEAR NAVIGATOR VEHICLES — PARK PAWL GUIDE PLATE REPLACEMENT

OVERVIEW

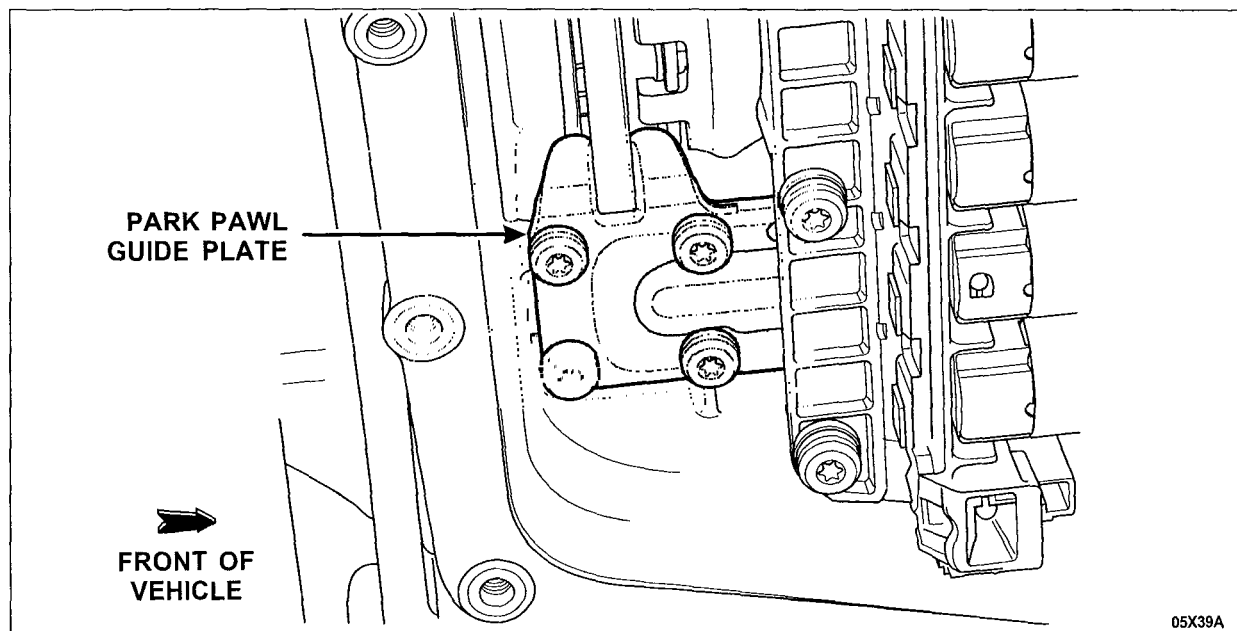
This program involves replacing the park pawl guide plate inside the 6HP26 automatic transmission. For this program, the drain plug will also be replaced. The stand pipe O-ring, transmission pan gasket, fluid pan and park pawl guide plate bolts will be reused.

REMOVAL

1. If equipped, shut off the air suspension switch located in the left-hand rear quarter trim panel area.
2. Raise the vehicle on a hoist.
3. Position a drain pan under the transmission, then remove and discard the transmission fluid pan drain plug. Allow the fluid to drain, then install a **new** drain plug. Tighten the plug to 8 Nm (71 lb-in).
4. Remove the transmission fluid pan.
5. **CAUTION: Do not use any type of solvent when cleaning the oil pan. The transmission filter is an integral part of the pan and may become contaminated if solvents are used. Use only a clean rag to wipe the pan and gasket clean.**

Remove, clean and inspect the oil pan gasket. Also wipe the pan rail and case rail dry of any fluid.

6. Install the pan gasket. Be sure to properly seat the gasket in the groove, aligning the flat tab on the gasket with the flat indentation on the pan.
7. Inspect the filter stand pipe O-ring on the oil pan. Make sure there is no damage to the O-ring.
8. Remove the park pawl guide plate bolts and remove the plate from the transmission.
See Figure 1.



05X39A

FIGURE 1



9. Position the **new** plate, making sure to properly align the locating tab, then install the bolts. Tighten the bolts to 10 Nm (89 lb-in).
10. Install the fluid pan and bolts. Tighten the bolts in a crisscross pattern to 11 Nm (97 lb-in).
11. Remove and retain the fluid fill plug located on the right-hand rear side of the transmission case. See Figure 2.

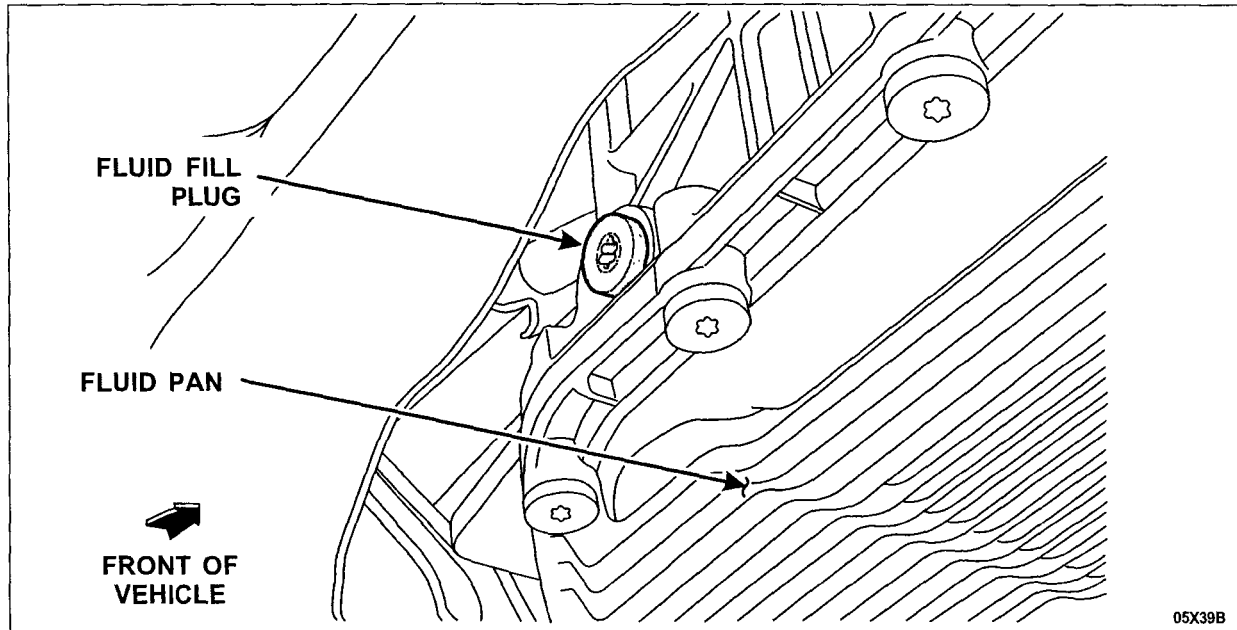


FIGURE 2

12. **CAUTION: Use of any other transmission fluid than specified can result in abnormal transmission operation or transmission failure.**
Fill the transmission with 4.7 liters (5 quarts) of clean Motorcraft Mercon® SP transmission fluid, XT-6-QSP, through the fill hole. Stop when the fluid begins to run out the bottom of the hole.
13. Install the fluid fill plug and remove the drain pan.
14. Partially lower the vehicle and install a scan tool.
15. Start the engine. Move the transmission selector lever through all gear ranges, checking for engagement.
16. With the engine idling (600-750 rpm) and the transmission in PARK, monitor the transmission temperature until it reaches 30°-50°C (86°-122°F).
17. Raise the vehicle on the hoist and recheck the fluid level.
18. If necessary, add fluid until it runs out the bottom of the hole, then reinstall the fill plug.
19. NOTE: A torque adapter and Allen wrench may be needed to access and tighten the fill plug to specifications.
Tighten the fill plug to 35 Nm (26 lb-ft).
20. Lower the hoist, turn off the engine and disconnect the scan tool.
21. Restart the engine and check for transmission fluid leaks.
22. If equipped, turn the air suspension switch ON, then release the vehicle.





Frank M. Ligon
Ford Motor Company
P. O. Box 1904
Dearborn, Michigan 48121

November 2005

Safety Recall 05S39

Mr. John Sample
123 Main Street
Anywhere, USA 12345

Your Vehicle Identification Number: 12345678901234567

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Ford Motor Company has decided that a defect which relates to motor vehicle safety exists in certain 2006 Lincoln Navigator vehicles.

We apologize for this situation and want to assure you that, with your assistance, we will correct this condition. Our commitment, together with Ford and Lincoln Mercury dealers, is to provide you with the highest level of service and support.

What is the issue?

Your vehicle may have been built with an improperly manufactured part in the park system within the transmission. If your vehicle has this defective part, the transmission may not lock into the park position, even when the shifter indicates that the transmission is in park. As a result of this condition, your vehicle could roll if parked without the parking brake applied, which could result in a crash or injury.

What will Ford and your dealer do?

Ford Motor Company and your dealer will install a new park pawl guide plate free of charge (parts and labor). We urge you to return to your dealer for this service.

How long will it take?

The time needed for this repair is less than one half day. However, due to service scheduling requirements, your dealer may need your vehicle for a longer period of time.

What are we asking you to do?

REMINDER : As recommended in your owners guide, always be sure to fully apply the parking brake when leaving your vehicle unattended.

Call toll-free 1-800-248-0186 and inform the Ford representative that you wish to have your vehicle serviced under Recall 05S39. Representatives are available 7:30AM to 7:30PM Monday through Friday, and 7:45AM to 3:00PM on Saturday (Eastern Time Zone).

Please have this letter with you when you call. The Ford representative will ask for the Vehicle Identification Number (VIN) of your vehicle. The VIN is printed near your name at the beginning of this letter.

Arrangements will be made with the dealership of your choice to have parts available. If you do not already have a servicing dealer, you can access <http://www.genuineservice.com> for dealer addresses, maps, and driving instructions. The dealership will call you to schedule an appointment. If you have not heard from your dealer within two working days, call your dealer to request a service appointment.

Please note: Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Have you changed your address or sold the vehicle?

If you have, please fill out the enclosed prepaid postcard and mail it to us so we can update our records. If you have sold the vehicle, the information you provide on the postcard will be used to notify the new owner about this recall.

Can we assist you further?

If you have difficulty getting your vehicle repaired promptly and without charge, please contact your dealership's Service Manager for assistance.

If you still have concerns, please contact the Lincoln Customer Relationship Center and one of our representatives will be happy to assist you.

Call 1-800-521-4140. For the hearing impaired call 1-800-232-5952 (TDD).

Office Hours are Monday through Friday 8AM – 5PM (Your Local Time)


Fleet Owners: If you still have concerns, please contact the Fleet Customer Information Center at 1-800-34-FLEET and one of our representatives will be happy to assist you. Representatives are available 9:30AM to 5:00PM Monday through Friday (Eastern Time Zone). Or you may contact us through the internet at www.fleet.ford.com.

If you wish to contact us through the Internet, our address is: www.ownerconnection.com

If you are still having difficulty getting your vehicle repaired in a reasonable time or without charge, you may write the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street S. W., Washington, D. C. 20590 or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153) or go to <http://www.safercar.gov>.

Thank you for your attention to this important matter.

Sincerely,

A handwritten signature in black ink that reads "Frank M. Ligon". The signature is written in a cursive style with a large initial 'F' and 'L'.

Frank M. Ligon
Director
Service Engineering Operations