



Fleetwood Enterprises, Inc.
3030 Myers Street / Riverside, CA 92503-5527
P.O. Box 7638 / Riverside, CA 92513-7638
p: 800.322.8216 / www.fleetwoodrv.com

IMPORTANT RECALL INFORMATION #51024

November, 2005

TO: ALL FLEETWOOD DEALER PRINCIPALS,
SERVICE MANAGERS,
AND PARTS MANAGERS

SUBJECT: **RECALL CAMPAIGN #51024**
Travel Trailer Incorrect Load Range Tires

Fleetwood Enterprises, Inc. on behalf of its subsidiary manufacturing centers located in La Grande, Oregon; Hancock, Maryland and Longview, Texas, is requesting your assistance in conducting a voluntary recall notification campaign in accordance with the National Highway Traffic and Motor Vehicle Safety Act.

Fleetwood Enterprises, Inc. has decided that certain 2004 model year Prowler, Wilderness and Terry travel trailers fail to conform to the requirements of Federal Motor Vehicle Safety Standard No. 120, "Tire Selection and Rims for Motor Vehicles other than Passenger Cars". These travel trailers were manufactured at our La Grande, Oregon; Hancock, Maryland and Longview, Texas manufacturing plants from November 19, 2002 through February 4, 2003.

We are notifying the owners of the affected units in order to correct the problem. A copy of the letter sent to owners is enclosed for your information.

WHAT IS THE PROBLEM?

Fleetwood Enterprises Inc. has decided that certain 2004 model year Prowler, Wilderness and Terry 250RK model travel trailers were sold with incorrect load range tires. These travel trailers may have load range "B" tires installed. The correct tire is a load range "C". The load range "B" tires do not have enough capacity to carry the maximum load of the travel trailer. A fully loaded travel trailer will overload the tires, which could lead to tire failure, loss of vehicle control, and could result in a crash without warning.

To correct this non-conformance, it is necessary to inspect and replace the tires as described in the enclosed Recall Service Bulletin #51024.

WHAT SHOULD YOU DO?

Please check your travel trailer inventory and perform the repair procedure on affected units as outlined on the attached Service Bulletin #51024. It is imperative that this procedure be completed prior to the sale of the affected units so your customers will not be inconvenienced.

Owners of the above mentioned travel trailers have been asked to contact their Fleetwood dealer to have the described non-conformance remedied. In the event that a customer contacts you, please verify eligibility by referring to the serial number range listed in the enclosed Recall Service Bulletin #51024 prior to beginning the inspection and repairs.

Should a customer have you perform this service, please complete the ***Fleetwood Repair Order (form X-SR-042)***. Once the inspection and repairs are completed, have the customer sign the ***Fleetwood Repair Order*** and return it to your National Warranty Processing Center in Decatur, Indiana for payment. You will be reimbursed in accordance with Service Bulletin #51024. Customers will not be charged for these repairs.

If you are contacted by the owner of a travel trailer with questions concerning this topic, please ask them to contact:

FLEETWOOD OWNER RELATIONS - RECALL #51024
800-455-3307

If you have one of these vehicles in your inventory, you will be mailed a Safety Recall Notice for that specific travel trailer. Fleetwood is asking our dealers to make repairs to stock units on dealer lots prior to sale or lease.

Federal Law (Section 154 of the National Highway Traffic and Motor Vehicle Safety Act of 1966) requires that:

If you have received a notice of recall or failure to comply from Fleetwood or any component manufacturer, you must repair or otherwise correct the defects on vehicles remaining in your inventory, according to the notification, before selling or leasing the vehicles. Any vehicle lessor receiving this recall notice must forward a copy of the notice to the lessee within ten days.

Please review this entire package with your parts and service staff to familiarize them with the step-by-step procedure and implement the Voluntary Safety Recall Campaign.

Thank you for helping Fleetwood with its continuing efforts to maintain customer satisfaction. If you have any questions, please contact your regional Fleetwood Service Center.

Sincerely,

FLEETWOOD ENTERPRISES, INC.



Jacy Young
Service Administrator
Travel Trailer Division

Enclosures: Recall Service Bulletin 51024
Recall Customer Letter



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P.O. Box 7638 / Riverside, CA 92513-7638
p: 800.322.8216 / www.fleetwoodrv.com

IMPORTANT RECALL INFORMATION #51024

November, 2005

Dear Valued Fleetwood Travel Trailer Customer:

This notice is sent to you in accordance with the requirements of the National Highway Traffic and Motor Vehicle Safety Act.

Fleetwood Enterprises, Inc., on behalf of its subsidiary manufacturing centers located in La Grande, Oregon; Hancock, Maryland and Longview, Texas has decided that certain 2004 model year Prowler, Wilderness and Terry travel trailers fail to conform to the requirements of Federal Motor Vehicle Safety Standard No. 120, "Tire Selection and Rims for Motor Vehicles other than Passenger Cars."

WHAT IS THE PROBLEM?

Fleetwood Enterprises Inc. has decided that certain 2004 model year Prowler, Wilderness and Terry 250RK model travel trailers were sold with incorrect load range tires. These travel trailers may have load range "B" tires installed. The correct tire is a load range "C". The load range "B" tires do not have enough capacity to carry the maximum load of the travel trailer. A fully loaded travel trailer will overload the tires, which could lead to tire failure, loss of vehicle control, and could result in a crash without warning.

WHAT SHOULD YOU DO?

Please make certain your travel trailer is immediately inspected and repaired by contacting the dealer who sold you the travel trailer and making an appointment to have this repair performed. If they are not available, another Fleetwood Travel Trailer dealer may do this work for you.

WHAT WILL FLEETWOOD DO?

Upon inspection and verification, any tires found that are marked "load range "B" will be removed and replaced with an original equipment "load range "C" tire. The inspection and repair could take up to two (2) hours. The total length of time your travel trailer will be out of service will depend on the dealer's work schedule at the time of repairs.

When you deliver your travel trailer for repairs, your dealer will complete a Fleetwood Repair Order. Upon completion of the repair, please sign the **Fleetwood Repair Order** and fill out the enclosed, self-addressed **Vehicle Information Update Card** and return it to Fleetwood.

If you have changed your address or sold the travel trailer, please take a moment to provide the name and address of the person or dealership you sold it to on the enclosed **Vehicle Information Update Card**, and return it to Fleetwood. This will enable us to update our records, and if necessary, notify the new owner using the information you provide.

If you have had this concern corrected previously, you may be eligible for reimbursement of your cost for that repair. For more information regarding this recall #51024, contact Fleetwood Owner Relations at 800-445-3307.

For leased vehicles: Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you are unable to obtain the specified repair promptly and without charge, please contact:

Fleetwood Owner Relations - Recall #51024
P.O. Box 59933
Riverside, California 92517
(800) 445-3307

If you believe that the dealer and Fleetwood Enterprises, Inc. have failed or have been unable to remedy the defect without charge or within a reasonable period of time, you may submit a complaint to:

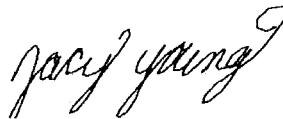
Administrator
National Highway Traffic Safety Administration
400 Seventh Street S.W.
Washington, DC 20590

Or call the toll-free Vehicle Safety Hotline at 1-888-327-4236
(TTY: 1-800-424-9153)
or go to
<http://www.safercar.gov>

Fleetwood Enterprises, Inc. is taking these steps in the interest of your safety. We regret any inconvenience this may cause you.

Sincerely,

FLEETWOOD ENTERPRISES, INC.

A handwritten signature in cursive script that reads "Jacy Young".

Jacy Young
Service Administrator
Travel Trailer Division

Recall Bulletin 51024



**RECALL
BULLETIN:**
51024

**YEAR(S)
AFFECTED:**
2004

**PRODUCT(S)
AFFECTED:**
Prowler, Terry,
Wilderness
with Serial
Numbers Listed
in this Bulletin

**MODEL(S)
AFFECTED:**
250 RK

SUBJECT:
Replacing "LOAD
RANGE B" Tires
on Affected
Conventional
Travel Trailers

KEYWORDS:
Tires,
Capacity,
Load Range

ISSUE DATE:
November, 2005

The purpose of this Bulletin is to inform all Fleetwood dealers about the need to inspect, and if necessary replace, "LOAD RANGE B" tires with "LOAD RANGE C" tires on conventional travel trailers with serial numbers listed in this Bulletin.

CONDITION:

Certain conventional travel trailers were manufactured with one or more "LOAD RANGE B" tires.

NOTE: This issue concerns only the specification of the Load Range of the tires relative to the weight of the travel trailer; it does not concern tire supplier quality.

INSPECTION:



WARNING

BEFORE BEGINNING THE PROCEDURE, PARK ON A HARD, LEVEL SURFACE AND CHOCK THE WHEELS TO PREVENT THE TRAVEL TRAILER FROM MOVING.

1. Inspect each affected travel trailer tire, including spare tires, to identify the tire load range. The tire load range is molded into each tire on both tire sidewalls.

NOTE: If the load range marking has been scuffed or abraded from the outer tire sidewall, look at the inner tire sidewall under the travel trailer to locate the load range marking.

See Figures 1 and 2.

2. Tires labeled "LOAD RANGE B" must be replaced with new tires labeled "LOAD RANGE C".

NOTE: The full 12-digit Goodyear serial number from all replaced "LOAD RANGE B" tires must be cut out and returned to Fleetwood along with the Warranty Repair Claim. Affected tires will contain "T20R" in the fifth through the eighth characters of the serial number.

DO NOT REPLACE TIRES MARKED "LOAD RANGE C".

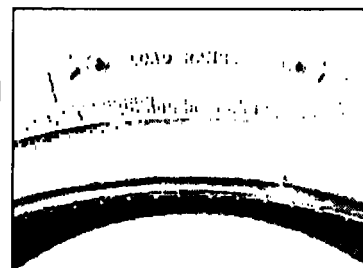


Figure 1
Replace tires marked
"LOAD RANGE B" with
"LOAD RANGE C" tires.

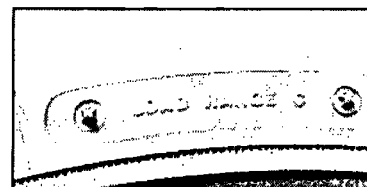


Figure 2

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This bulletin is supplied for technical information only and is not an authorization for repairs.

Federal Law (Section 154 of the National Traffic and Motor Vehicle Safety Act of 1966) requires that: If you have received a notice of recall or failure to comply from Fleetwood or any component manufacturer, you must repair or otherwise correct the defects on vehicles remaining in your inventory, according to the notification, before selling or leasing the vehicles. Any vehicle lessor receiving this recall notice must forward a copy of the notice to the lessee within ten days.

"It is impossible to know, evaluate and advise the service trade of all conceivable ways in which service might be done or of the possible hazardous consequences of each way. Accordingly, anyone who uses a service procedure or tool must first assure that neither personal safety nor vehicle safety will be jeopardized by the selected service methods."

TIRE REPLACEMENT:



WARNING

RAISE ONLY ONE SIDE OF THE TRAVEL TRAILER AT A TIME.

3. Place a floor jack of sufficient capacity under the spring tie plate below one of the axles. Raise the axle until the tire just clears the ground. Position a jack stand of sufficient capacity under the axle as close to the spring tie plate as possible.
4. Remove the wheel with a tire labeled "LOAD RANGE B".
5. Remove the tire from the wheel.
6. Cut out the **full** 12-digit Goodyear tire serial number following the marking "DOT" and retain. The complete 12-digit number may be located only on one side of the tire. **The serial number must be returned to Fleetwood along with the Warranty Repair Claim.** Affected tires will contain "T20R" in the fifth through the eighth characters of the serial number. See Figure 3.

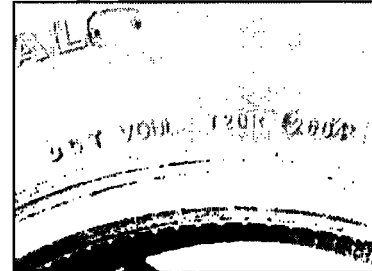


Figure 3
Example of 12-digit serial number

NOTE: Contact Fleetwood's Dealer Technical Support for instructions and authorization if the tires on the travel trailer have been previously replaced with "LOAD RANGE B" tires from a supplier other than Goodyear.

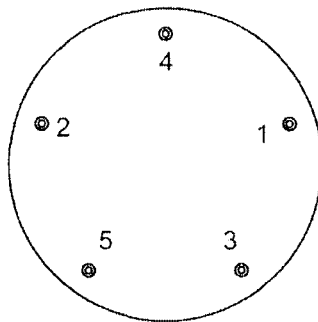
7. Remove the original tire valve stem from the wheel.
 8. Install a new valve stem (#456237).
 9. Mount the new "LOAD RANGE C" tire (#027200) to the wheel.
 10. Inflate the new tire to 50 pounds per square inch (psi).
 11. Reinstall the wheel, with the new tire, on the travel trailer. Follow the Wheel Lug Nut Torque Specifications and Lug Tightening Sequence listed on page 3 of this Bulletin.
 12. Lower the travel trailer to the ground and remove the jack.
 13. Repeat Steps 3-12 for all "LOAD RANGE B" tires on the conventional travel trailer.
- NOTE:** If the travel trailer is equipped with a "LOAD RANGE B" spare tire, replace the spare tire with a new "LOAD RANGE C" tire.
14. Advise the customer to check the wheel lug nut torque at 10, 25, and 50 miles of initial road use.

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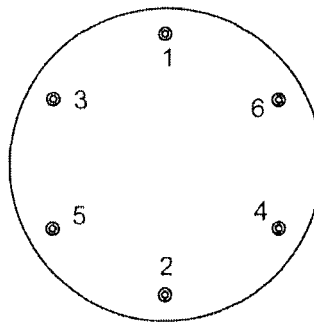
WHEEL LUG NUT TORQUE SPECIFICATIONS

WHEELS	SIZE	RECOMMENDED TORQUE
STEEL WHEEL-SPOKE 13X4.5X545 AW	13	80 - 90 FT/LBS
STEEL WHEEL-SPOKE 14X5.5X545 AW	14	80 - 90 FT/LBS
STEEL WHEEL-SPOKE 15X5X545 AW	15	80 - 90 FT/LBS
STEEL WHEEL-SPOKE 15X6X655 AW	15	90 - 100 FT/LBS
STEEL WHEEL-SPOKE 16X6X655 AW	16	90 - 110 FT/LBS
CHROME WHEEL - 15X6X545	15	85 - 95 FT/LBS
CHROME WHEEL - 15X6X655	15	85 - 95 FT/LBS
CHROME WHEEL - 16X6X655	16	85 - 95 FT/LBS
CHROME WHEEL - 16X6X865	16	105 - 115 FT/LBS

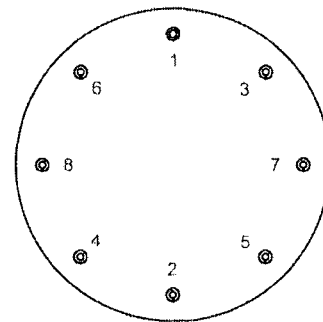
LUG TIGHTENING SEQUENCE



FIVE LUG WHEEL



SIX LUG WHEEL



EIGHT LUG WHEEL

MOUNTING THE WHEEL

Place the wheel on the wheel mounting surface. Replace the wheel lug nuts with the rounded end of the lug nut toward the wheel. Tighten each nut by hand until the wheel is held against the wheel mounting surface. Lower the tire to the ground. Tighten the lug nuts to an initial 60 ft.-lbs. and then to the final torque specification. Follow the appropriate sequence for tightening the lug nuts.



WARNING

IF NOT PROPERLY TIGHTENED, LOOSE LUG NUTS CAN DAMAGE THE STUD AND/OR WHEEL. IF DRIVEN IN THIS CONDITION FOR ANY EXTENDED PERIOD, SEVERE WHEEL DAMAGE COULD OCCUR AFFECTING THE HANDLING OF THE TRAVEL TRAILER.

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Federal Law (Section 104 of the National Traffic and Motor Vehicle Safety Act of 1966) requires that

the manufacturer of a motor vehicle or motor vehicle component shall file with the National Highway Traffic Safety Administration a statement of the steps taken to ensure that the vehicle or component meets the requirements of the Act.

which

PARTS:

Per travel trailer tire replaced:

<u>Part Number</u>	<u>Description</u>	<u>Qty.</u>
027200	Tire, ST205/75R 15 C BSL	1
456237	Valve Stem for Standard Wheel	1

TOOLS:

	<u>Qty.</u>
Air Impact Wrench with 13/16" Impact Socket	1
Torque Wrench with 13/16" Deep Socket	1
Floor Jack	1
Jack Stand	1
Tire Changer	1
Tire Inflation Air Gauge with 50 psi capacity	1
Air hose with Air Chuck	1
Utility Knife	1

WARRANTY LABOR ALLOWANCE:

NOTE: Cut out the 12-digit serial number (following "DOT" marking) from each replaced Grade B Tire and return with the Warranty Repair Claim.

Use Flat Rate Code:

9163-11 Inspected/No Problem Found	0.2 hr.
9163-12 Inspected/Defective/Replaced	0.5 Hr. First Tire + 0.3 Hrs. Each Addl. Tire
9163-13 Inspected/Defective/Owner Decline	0.2 hr.
9163-14 Inspected/Defective/Missing Parts	0.2 hr.
9163-15 Inspected/Defective/Need Tools	0.2 hr.
9163-16 Unable to Notify Customer	0.2 hr.
9163-17 Customer Unreachable	0.2 hr.

If you have any questions concerning this bulletin, contact
Fleetwood's Travel Trailer Dealer Technical Assistance at:
1-800-617-6447

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AFFECTED TRAVEL TRAILERS - RECALL 51024

Prowler

1EC1R252X42480021
 1EC1R252142480022
 1EC1R252342480023
 1EC1R252542480024
 1EC1R252942480026
 1EC1R252042480027
 1EC1R252242480028
 1EC1R252442480029
 1EC1R252042806330
 1EC1R252844098493
 1EC1R252X44098494
 1EC1R252144098495
 1EC1R252344098496
 1EC1R252544098497
 1EC1R252744098498
 1EC1R252944098499
 1EC1R252144098500
 1EC1R252344098501
 1EC1R252544098502

Terry

1EA1R252242480040
 1EA1R252442480041
 1EA1R252642480042
 1EA1R252842480043
 1EA1R252X42480044
 1EA1R252142480045
 1EA1R252342480046
 1EA1R252542480047
 1EA1R252742480048
 1EA1R252942480049
 1EA1R252844098485
 1EA1R252X44098486
 1EA1R252144098487
 1EA1R252344098488
 1EA1R252544098489
 1EA1R252144098490
 1EA1R252344098491
 1EA1R252544098492

Wilderness

1ED1R252842480031
 1ED1R252X42480032
 1ED1R252142480033
 1ED1R252342480034
 1ED1R252542480035
 1ED1R252742480036
 1ED1R252942480037
 1ED1R252042480038
 1ED1R252242480039
 1ED1R252244098503
 1ED1R252444098504
 1ED1R252644098505
 1ED1R252844098506
 1ED1R252X44098507
 1ED1R252144098508
 1ED1R252344098509
 1ED1R252X44098510

This bulletin is supplied for technical information only and is not an authorization for repairs.

Florida Law (Section 316.154 of the Uniform Traffic and Motor Vehicle Safety Act of 1966) requires that the manufacturer of a motor vehicle or motor vehicle component, or the dealer, distributor, or repair shop, be responsible for the proper repair of a motor vehicle or motor vehicle component. The manufacturer, dealer, distributor, or repair shop is responsible for the proper repair of a motor vehicle or motor vehicle component, and is not responsible for the proper repair of a motor vehicle or motor vehicle component if the manufacturer, dealer, distributor, or repair shop is not responsible for the proper repair of a motor vehicle or motor vehicle component.