



Land Rover North America, Inc.

SERVICE BULLETIN

CIRCULATION:			
Dealer Principal	X	Sales Guide	
Centre Manager	X	Parts Professional	X
Sales Manager	X	Warranty Admin	X
Business Manager		Service Advisor	X
Parts Manager	X	Technician	X
Service Manager	X		

Bulletin: SRE05-13
 Section: Recall
 Date: 02 November 2005
 Model: Range Rover Sport (LS)

Applicable to: USA

Page: 1 of 6

Attachments: Inspection and Repair Technical Q & A

Subject: Recall B021 – Quarantine Notification for Affected Vehicles

Vehicle Quarantine Notice

Land Rover North America has informed the National Highway Transportation Safety Administration (NHTSA) of its intent to perform a voluntary Safety Recall on specific 2006 Range Rover Sport vehicles imported into the United States market. Information relating to the proposed Recall is posted on the NHTSA web site. The Recall action will require inspection and possible replacement of the rear left side seatbelt buckle assembly on all affected vehicles.

This Quarantine notice serves as notification to all Land Rover Retailers in the United States that affected vehicles may not be delivered for customer use until the Recall repair is completed. The affected VIN's are:

RECEIVED

2005 DEC 12 P 12:00

COPY TO: [illegible]

VIN	Retailer	Status
6A911094	253	Retailer Inventory
6A918644	292	Retailed
6A918733	287	Retailer Inventory
6A918770	247	Retailed
6A918798	192	Retailed
6A918810	118	Retailer Inventory
6A918831	229	Retailed
6A918876	266	Retailer Inventory
6A919009	174	Retailed
6A919141	145	Retailed
6A919673	187	Retailed
6A919699	285	Retailed

All 2006 Range Rover Sport vehicles listed above are potentially affected by the defect prompting this Safety Recall.

U.S. Federal law requires Retailers to complete any outstanding Safety Recall service before a new vehicle is delivered to the buyer or lessee. Violation of this requirement by a Retailer could result in a civil penalty of up to \$5,000 per vehicle.

Recall B021: Second Row Seat Belt Buckle Inspection

Situation

Land Rover has decided to recall a number of specified Range Rover Sport vehicles to inspect, and if indicated, replace the left side rear seat belt buckle. It is possible that an out of specification buckle assembly may have been installed at the time of manufacture.

Action to be taken

You are required by law to Quarantine all affected vehicles in your control pending inspection, and if indicated repair the vehicles. Sold vehicles will be subject to the standard Recall notification and Recall bulletin process detailing the action required for vehicles in the hands of customers. Additional bulletin information will be provided for customer facing repair processes by the middle of November.

It is recommended that any vehicles within Retailer control that are subject to this action be inspected and if indicated repaired as soon as possible. See Inspection and Repair instructions below.

Retailers are advised that the use of vehicles from the affected VIN list as demonstrators or loaner vehicles may be considered a violation of Federal legislation. Land Rover recommends against using affected vehicles for demonstrator or loaner purposes until the inspection and repair have been performed. Please consult your own legal counsel if you have questions in this regard.

Customer Inquiries

If a customer has questions about this Recall, but the customer has not yet received any formal notification, please inform them that Land Rover will notify them in writing if their vehicle is affected by a campaign. Customer notification is expected to take place before the end of November.

If a United States customer requires additional information concerning this matter, please direct them to contact the Land Rover Customer Relationship Center at **1 800 637 6837**

Thank you for your co-operation in this matter. Please refer to the Technical Q&A sheet for additional information and for answers to questions that may arise from your customers.



Quarantine Inspection and Repair

B021 Inspection and Repair

PARTS:

EVL500750PMALeft Hand Second Row Seat Belt Buckle Qty 1

WARRANTY:



NOTE: Always refer to DDW to verify vehicle eligibility for this Service Campaign and to determine if the vehicle is affected by any other Service Actions.

Warranty claims should be submitted quoting program code **B021** together with the appropriate option code. As option codes are used, there is no requirement to enter parts or labor. They are provided for information only.

Drive in/drive out can only be claimed if the vehicle is brought back into the workshop for this action alone to be undertaken.

Program Code	Option	Job Description	SRO	Time (Hours)	Part Number	Part Description	QTY	Misc Expense
B021	A	Inspect left hand second row seat belt buckle	76.73.60	0.1	N/A	N/A	N/A	N/A
B021	K	Inspect left hand second row seat belt buckle	76.73.60	0.1	N/A	N/A	N/A	N/A
		Drive in/Drive out	02.02.02	0.2				
B021	B	Replace Left Hand Second Row Seat Belt Buckle	76.73.60	0.1	EVL500750PMA	Seat Belt Buckle	1	
B021	C	Replace Left Hand Second Row Seat Belt Buckle	76.73.60	0.1	EVL500750PMA	Seat Belt Buckle	1	
		Drive in/drive out	02.02.02	0.2				

Normal warranty policy and procedures apply.



Quarantine Inspection and Repair

REPAIR PROCEDURE

INSPECT AND IF INDICATED REPLACE SEAT BELT BUCKLE ASSEMBLY

1. Open left hand rear door.
2. Identify the left hand rear second row seat belt buckle. (Circled in Figure 1)
3. Fold the seat cushion forward.
4. Inspect the serial number stamped on the buckle. (Figure 2)
5. Determine if the serial number is either "05 02 02" or "05 03 02."
6. If the serial number is any other SERIES than 05 02 02 or 05 03 02, no further action is required.



NOTE: GTR lookup sequence is as follows:

GTR Home > NAS > Service Information/ LS Range Rover Sport/2006 > Workshop Manuals > Range Rover Sport 2005 Workshop Manual > Body and Paint/Body and Paint > Bookmark "501-20A Safety Belt System" > Link "Rear Safety Belt Buckle LH - Vehicles With: 60/40 Split Seat (76.73.60)"

7. If the serial number is 05 02 02 or 05 03 02, refer to GTR Section 76.73.60 and replace the seat belt buckle with a new component (EVL500750PMA). (Figure 3)
8. Return the seat cushion to its normal position.
9. Close the left hand rear door.

Figure 1

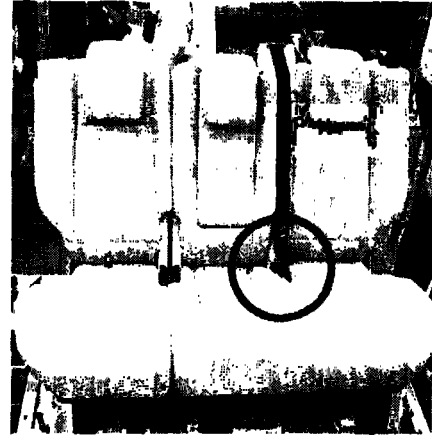


Figure 2

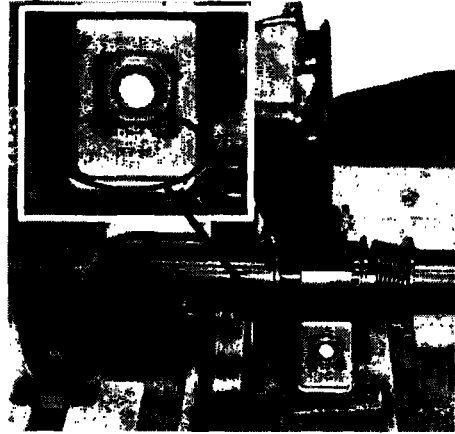
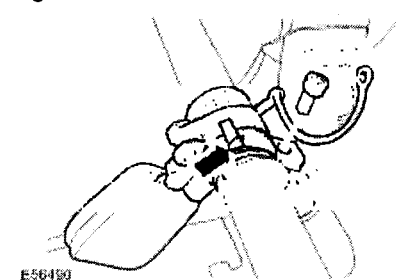


Figure 3





Quarantine Technical Q & A

FOR USE ON INQUIRY	
Land Rover Recall B021	
Range Rover Sport 2nd row left hand seatbelt buckle assembly manufacturing defect	

Main Message: An issue has been identified on a number of 2006 MY vehicles in the VIN range Range Rover Sport 6A917983 to 6A919933. (Some LR3 vehicles in the VIN range 6A355638 to 6A357940 were affected also, but these vehicles have all been inspected, and if indicated, corrected prior to delivery to Retailers.)

Vehicles manufactured within the above range may contain seatbelt buckle assemblies where the steel anchor straps were made with material that does not conform to the required material strength properties. This was captured through routine testing and a plant hold was issued. A small number of vehicles were not contained within the Land Rover controlled locations.

Q1 Why is Land Rover recalling certain Range Rover Sport models?

A Land Rover is conducting a voluntary Safety Recall involving Range Rover Sport to replace the 2nd row left hand seatbelt buckle assemblies.

Q2 Can you tell me more about what is wrong with the vehicles?

A The anchor strap on this batch of vehicles may not be manufactured with materials that conform to our stringent strength requirements.

Q3 How would the customer become aware of potentially having this concern?

A The customer would not be able to detect this issue.

Q4 Does this Recall affect vehicle safety?

A Yes. The vehicle is perfectly safe to drive and carry passengers in all other seating positions **except** the 2nd row left hand seat.

Q5 Has Land Rover received many complaints?

A Land Rover has received no complaints for this issue.

Q6 Have there been any accidents or injuries?

A There have been no accidents or injuries reported.

Q7 How was the condition discovered?

A During routine conformity of production testing at the buckle supplier's production facility.

Q8 How long has Land Rover known about this defect?

A The supplier first reported the concern to Land Rover on Friday 2nd September 2005. A manufacturing stop ship note was issued the same day.

Q9 Is the defect leading you to any concerns regarding the reliability of a system, which is supposed to be designed and engineered for the passengers' safety? What type of measures are you planning to take?

A We have no concerns regarding the design of the system.



Quarantine Technical Q & A

- Q10** **What has Land Rover done in production?**
A As part of the stop ship action, fresh supplies of conforming product were delivered on Sunday 04 September to the seat sub-assembly operation. All production stock was purged and all remaining "Work in Progress" (WIP) vehicles were re-worked or subject to the stop ship notification. In addition all Ports of Entry in North America were notified on 07 September and all possible vehicles within Land Rover control were inspected, and corrected if required, prior to shipment to Retailers.
- Q11** **What will authorized Retailers do to the vehicles?**
A Check to see that a vehicle is on the specified VIN list. If so, the 2nd row seatbelt buckle assembly will be inspected and, if indicated, replaced with a new one.
- Q12** **Which vehicles are affected by this Recall?**
A Certain specific 2006 Range Sport vehicles within the VIN range 6A917983 to 6A919933.
- Q13** **Are other Land Rover models affected by these actions?**
A No other vehicles are affected by this action in this market.
- Q14** **Are parts available to rework vehicles?**
A Yes, parts are available for the rework.
- Q15** **How much will the recall cost Land Rover?**
A Cost is never a factor in Land Rover's decisions to recall vehicles.
- Q16** **How do I know if my Range Rover Sport vehicle is affected?**
A All owners of potentially affected vehicles will shortly receive a letter inviting them to contact a Land Rover authorized Retailer for the work to be carried out.
- Q17** **How long does it take for the car to be inspected and repaired?**
A The work will be carried out as quickly and efficiently as possible in order to minimize inconvenience to customers and is expected to take no longer than 30 minutes to complete. Naturally, due to dealer schedules, vehicles may be required for longer.
- Q18** **Can I continue to drive my Range Rover Sport vehicle safely until it has been recalled?**
A Yes. The vehicle is perfectly safe to drive and carry passengers in all other seating positions **except** the 2nd row left hand seat.