

**GM SERVICE AND PARTS OPERATIONS
DCS1525
URGENT DISTRIBUTE IMMEDIATELY**

Date: February 17, 2006

Subject: 05077 - Product Safety Recall
Rear Side Door Closure

Models: 2002-2003 Chevrolet TrailBlazer EXT
2002-2003 GMC Envoy XL
Located in the Corrosion Areas Listed

To: All Chevrolet and GMC Dealers

Attention: Service Manager, Parts Manager
and Warranty Administrator

PRODUCT FIELD ACTION ANNOUNCEMENT

General Motors is announcing Product Safety Recall 05077 today. The total number of vehicles involved is 106,656. Please see the attached bulletin for details.

States/Provinces Involved:

(Embedded image moved to file: pic00137.jpg)

Mailing Information

Customer notification letter mailing will begin on February 24, 2006.

GM Vehicle Inquiry System (GMVIS)

GMVIS information will be available on February 17, 2006.

Service Information System (SI)

Bulletin 05077 is scheduled to be available on February 20, 2006.

Campaign Initiation Detail Report (CIDR)

The CIDR will be available in GM DealerWorld on February 17, 2006.

PLEASE DOUBLE CLICK ON THE ICON BELOW
THEN SINGLE CLICK ON THE LAUNCH BUTTON
TO VIEW OR PRINT THE BULLETIN

(See attached file: 05077 bulletin.pdf)

END OF MESSAGE
GM SERVICE AND PARTS OPERATIONS



File In Section: Product Recalls
Bulletin No.: 05077
Date: February 2006

Recall Bulletin



PRODUCT SAFETY RECALL

SUBJECT: REAR SIDE DOOR CLOSURE

MODELS: 2002-2003 CHEVROLET TRAILBLAZER EXT
2002-2003 GMC ENVOY XL
LOCATED IN CORROSION AREAS:

Connecticut
Delaware
District of Columbia
Illinois
Indiana
Iowa
Maine

Labrador
New Brunswick
Newfoundland

Maryland
Massachusetts
Michigan
Minnesota
Missouri
New Hampshire
New Jersey

Nova Scotia
Ontario
Prince Edward Island

New York
Ohio
Pennsylvania
Rhode Island
Vermont
West Virginia
Wisconsin

Quebec

CONDITION

General Motors has decided that a defect, which relates to motor vehicle safety, exists in **certain** 2002-2003 Chevrolet TrailBlazer EXT and GMC Envoy XL vehicles that have ever been registered in corrosion areas. The rear side doors on these vehicles may not latch or may not unlatch properly due to corrosion caused by road splash, such as water and road salt. Depending on the location of the corrosion in the latch, the door may either be difficult to open from the inside or outside, or may bounce back when the door is swung shut from the outside. The driver information center may or may not indicate that the door is ajar. If the door is not latched properly and it goes unnoticed, it may open while the vehicle is in motion. If the occupant is unbelted, they may fall out of the vehicle and personal injury could occur.

CORRECTION

Dealers are to install a seal to prevent water intrusion into the latch. The latch is also to be inspected and replaced, if necessary.

VEHICLES INVOLVED

Involved are **certain** 2002-2003 Chevrolet TrailBlazer EXT and GMC Envoy XL vehicles operated in corrosion areas and built within these VIN breakpoints:

YEAR	DIVISION	MODEL	FROM	THROUGH
2002	Chevrolet	TrailBlazer EXT	22442990	22460353
			26100011	26138714
2003	Chevrolet	TrailBlazer EXT	32100002	32188282
			36100001	36246835
2002	GMC	Envoy XL	22437217	22460354
			26100019	26138713
2003	GMC	Envoy XL	32100013	32191830
			36100011	36246828

IMPORTANT: Dealers should confirm vehicle eligibility through **GMVIS** (GM Vehicle Inquiry System) prior to beginning recall repairs. [Not all vehicles within the above breakpoints may be involved.]

For dealers with involved vehicles, a Campaign Initiation Detail Report (CIDR) containing the complete vehicle identification number, customer name and address data has been prepared and will be loaded to the GM DealerWorld (US) Recall Information, GMInfoNet (Canada) Recall Reports. Dealers will not have a report available if they have no involved vehicles currently assigned.

The Campaign Initiation Detail Report may contain customer names and addresses obtained from Motor Vehicle Registration Records. The use of such motor vehicle registration data for any purpose other than follow-up necessary to complete this recall is a violation of law in several states/provinces/countries. Accordingly, you are urged to limit the use of this report to the follow-up necessary to complete this recall.

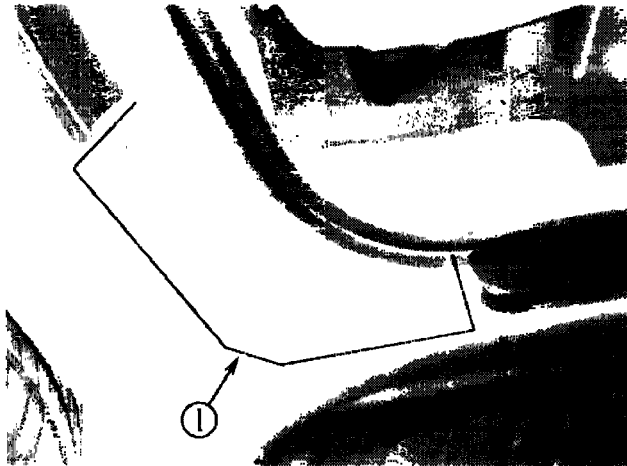
PARTS INFORMATIONParts Pre-Ship Information

Important: An initial supply of weatherstrips required to complete this recall will be pre-shipped to involved dealers of record. This pre-shipment is scheduled to begin the week of February 6, 2006, and will be approximately 10% of each dealer's involved vehicles. Pre-shipped parts will be charged to dealer's open parts account.

Additional parts, if required, are to be obtained from General Motors Service Parts Operations (GMSPO). Please refer to your "involved vehicles listing" before ordering parts. Normal orders should be placed on a DRO = Daily Replenishment Order. In an emergency situation, parts should be ordered on a CSO = Customer Special Order.

Part Number	Description	Quantity/Vehicle
15822427	Weatherstrip, RR/S/D Lwr	2
15110509	Lock, RR/ S/D (Incls Actuator) (LH)	1 If Req'd.
15110510	Lock, RR S/D (Incls Actuator) (RH)	1 if Req'd.
12378462 - U.S. 10953554 - Canada	Promoter, Adhesion (or equivalent)	As Needed

Important: It is estimated that less than 10% of involved vehicles will require lock replacement. Please order parts accordingly.

SERVICE PROCEDURE

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1. Ensure that the rear rocker panel in the tape contact area (1) is clean and dry. Use a non-oil based cleaner, preferably isopropyl alcohol. For Chevrolet TrailBlazer EXT with molded-in-color rear rocker, coat the top of the rocker with adhesion promoter, P/N 12378462-U.S., 10953554-Canada, or equivalent, and then allow it to dry.

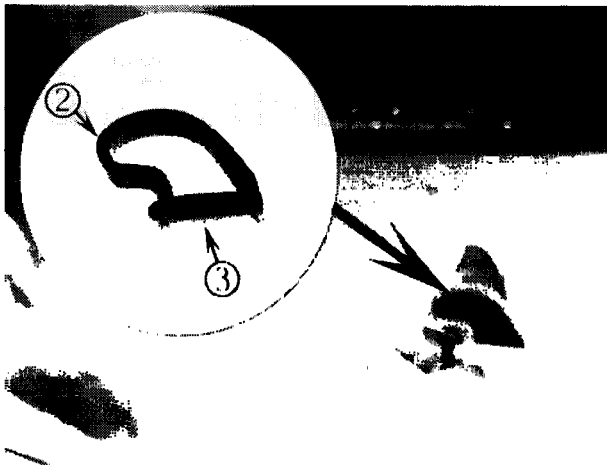


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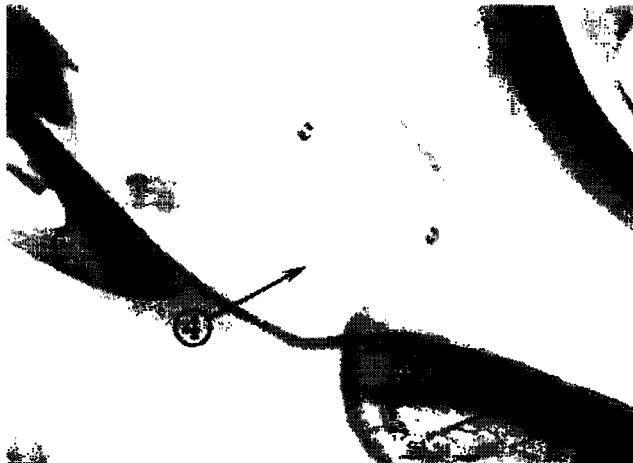
2. With the door closed, trace the contour of the door using a china marker or grease pencil. Hold the taper of the marker to the door as shown.



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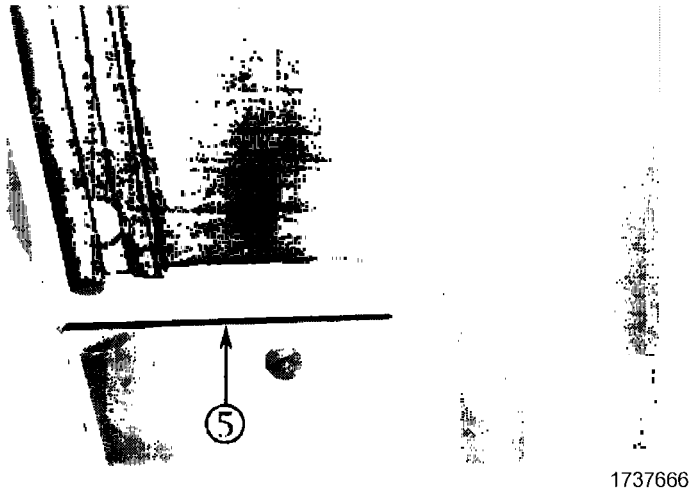


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3. Using the line from the china marker (4) as a guide and starting at the sill plate, install the seal along the rear rocker panel with seal bulb (2) toward the door. Flatten the bulb and align it to the china marker line pressing lightly.
4. Close the door and check for the gasket pushing out between the door and the body.
5. If the gasket was pushing out, realign the gasket in that area.



6. Trim the gasket so that it does not extend higher than the rocker panel (5) as necessary.
7. When the gasket is located, open the door and firmly press the gasket into place. A roller tool may be helpful in seating the gasket.
8. Check the door latch for proper operation:
 - a. Open the rear door.
 - b. Open the rear side closure.
 - c. Listen for two audible clicks while rotating the fork bolt from the full open to the fully latched position.
9. If two distinct audible clicks are NOT heard:
 - a. Replace the latch assembly. Use the current service manual information (SI document #738077).
 - b. Proceed to Step 11.
10. If two distinct audible clicks are heard:
 - a. Ensure that the fork bolt is in the fully latched position.
 - b. Blow out the latch in the area of the detent with compressed air.
11. Lubricate both sides of the detent pivot by spraying with GM Superlube for one second, and then cycle the latch open and closed several times to work the lubrication into the pivot.
12. Repeat Steps 1 through 11 for the rear door on the other side.

CUSTOMER REIMBURSEMENT – For US

All customer requests for reimbursement for previous repairs for the recall condition will be handled by the Customer Assistance Center, not by dealers.

A General Motors Customer Reimbursement Procedure and Claim Form is included with the customer letter.

IMPORTANT: (For GM US Only) Refer to the GM Service Policies and Procedures Manual, section 6.1.12, for specific procedures regarding customer reimbursement and the form.

CUSTOMER REIMBURSEMENT – For Canada

Customer requests for reimbursement of previously paid repairs to the recall condition are to be submitted to dealers by February 28, 2007.

All reasonable customer paid receipts should be considered for reimbursement. The amount to be reimbursed will be limited to the amount the repair would have cost if completed by an authorized General Motors dealer.

When a customer requests reimbursement, they must provide the following:

- Proof of ownership at time of repair.
- Original paid receipt confirming the amount of repair expense(s) that were not reimbursed, a description of the repair, and the person or entity performing the repair.

Claims for customer reimbursement on previously paid repairs are to be submitted as required by WINS.

IMPORTANT: Refer to the GM Service Policies and Procedures Manual, section 1.6.2, for specific procedures regarding customer reimbursement verification.

CLAIM INFORMATION

Submit a Product Recall Claim with the information indicated below:

REPAIR PERFORMED	PART COUNT	PART NO.	PARTS ALLOW	CC-FC	LABOR OP	LABOR HOURS	NET ITEM
Install Seals (Both Doors)	2	---	*	MA-96	V1437	0.3	N/A
Add: Replace One Door Lock Assembly	1		**			0.3	
Add: Replace Both door Lock Assemblies	2		**			0.6	
Customer Reimbursement (Canadian & Export Dealers/US CAC)	N/A	N/A	N/A	MA-96	V1438	0.2	***

* The "Parts Allowance" should be the sum total of the current GMSPO Dealer net price plus applicable Mark-Up for the seals needed to complete the repair.

** The "Parts Allowance" should be the sum total of the current GMSPO Dealer net price plus applicable Mark-Up for the seals and latch(s) needed to complete the repair.

*** The amount identified in the "Net Item" column should represent the dollar amount reimbursed to the customer.

Refer to the General Motors WINS Claims Processing Manual for details on Product Recall Claim Submission.

CUSTOMER NOTIFICATION

General Motors will notify customers of this recall on their vehicle (see copy of customer letter included with this bulletin).

DEALER RECALL RESPONSIBILITY – For US (US States, Territories, and Possessions)

The US National Traffic and Motor Vehicle Safety Act provides that each vehicle that is subject to a recall of this type must be adequately repaired within a reasonable time after the customer has tendered it for repair. A failure to repair within sixty days after tender of a vehicle is prima facie evidence of failure to repair within a reasonable time. If the condition is not adequately repaired within a reasonable time, the customer may be entitled to an identical or reasonably equivalent vehicle at no charge or to a refund of the purchase price less a reasonable

allowance for depreciation. To avoid having to provide these burdensome remedies, every effort must be made to promptly schedule an appointment with each customer and to repair their vehicle as soon as possible. In the recall notification letters, customers are told how to contact the US National Highway Traffic Safety Administration if the recall is not completed within a reasonable time.

DEALER RECALL RESPONSIBILITY – All

All unsold new vehicles in dealers' possession and subject to this recall must be held and inspected/repaired per the service procedure of this recall bulletin before customers take possession of these vehicles.

Dealers are to service all vehicles subject to this recall at no charge to customers, regardless of mileage, age of vehicle, or ownership, from this time forward.

Customers who have recently purchased vehicles sold from your vehicle inventory, and for which there is no customer information indicated on the dealer listing, are to be contacted by the dealer. Arrangements are to be made to make the required correction according to the instructions contained in this bulletin. A copy of the customer letter is provided in this bulletin for your use in contacting customers. Recall follow-up cards should not be used for this purpose, since the customer may not as yet have received the notification letter.

In summary, whenever a vehicle subject to this recall enters your vehicle inventory, or is in your dealership for service in the future, you must take the steps necessary to be sure the recall correction has been made before selling or releasing the vehicle.



February 2006

Dear General Motors Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Reason For This Recall: General Motors has decided that a defect, which relates to motor vehicle safety, exists in certain 2002 and 2003 model year Chevrolet TrailBlazer EXT and GMC Envoy XL vehicles that have ever been registered in corrosion areas. The rear side doors on these vehicles may not latch or may not unlatch properly due to corrosion caused by road splash, such as water and road salt. Depending on the location of the corrosion in the latch, the door may either be difficult to open from the inside or outside, or may bounce back when the door is swung shut from the outside. The driver information center may or may not indicate that the door is ajar. If the door is not latched properly and it goes unnoticed, it may open while the vehicle is in motion. If the occupant is unbelted, they may fall out of the vehicle and personal injury could occur.

What Will Be Done: Your GM dealer will install a seal to prevent water intrusion into the latch. The latch will also be inspected and replaced if necessary. This service will be performed for you at **no charge**.

How Long Will The Repair Take? It is likely that your dealer will need your vehicle longer than the actual inspection and service correction time of approximately 20-55 minutes because of service scheduling requirements.

Contacting Your Dealer: To limit any possible inconvenience, we recommend that you contact your dealer as soon as possible to schedule an appointment for this repair. By scheduling an appointment, your dealer can ensure that the necessary parts will be available on your scheduled appointment date. Should your dealer be unable to schedule a service date within a reasonable time, you should contact the appropriate Customer Assistance Center at the listed number below. The Customer Assistance Center's hours of operation are from 8:00 AM to 11:00 PM, EST, Monday through Friday.

Division	Number	Text Telephones (TTY)
Chevrolet	1-800-630-2438	1-800-833-2438
GMC	1-866-996-9463	1-800-462-8583

If, after contacting the appropriate Customer Assistance Center, you are still not satisfied that we have done our best to remedy this condition without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, SW, Washington, DC 40990; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Customer Reply Form: The enclosed customer reply form identifies your vehicle. Presentation of this form to your dealer will assist in making the necessary correction in the shortest possible time. If you no longer own this vehicle, please let us know by completing the form and mailing it back to us.

Reimbursement: The enclosed form explains what reimbursement is available and how to request reimbursement if you have paid for repairs for the recall condition.

Recall Information Online: More information about this recall, including answers to frequently asked questions, can be found at the Owner Center at My GMLink. This free online service offers vehicle and ownership related information along with tools tailored to your specific vehicle. To join, visit www.gm.com/recall, and enter your vehicle's 17-character vehicle identification number (VIN), shown on the enclosed customer reply form.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We are sorry to cause you this inconvenience; however, we have taken this action in the interest of your safety and continued satisfaction with our products.

General Motors Corporation

Enclosure
05077